

Rental Car

Mid Size car with unlimited mileage

VW Jetta or Similar
IDAR



Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
Automatic	4	5	None	2	1	Yes

We offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our **Canada Destination Specialist** for information and assistance.

Things to know before you pick up your rental vehicle.

⦿ Your Car Rental also includes:

- Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- Sales Tax: Included.
- Social Service Tax: Included in rates.
- Vehicle License Fee: Included in rates.
- Airport Surcharge.

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- Air Conditioning Excise Tax: Included in rates.
- Customer Facility Charge: Included in rates.

⦿ Driver

- The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- Driver must be 21 years of age or older.
- Young Driver Surcharge - Drivers age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

⦿ Driver's License

- Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- Drivers license must be held for a minimum of 1 year (some exceptions may apply).
- International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

⦿ Credit Card

- A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- The rental agency will take a security deposit of between \$200.00 to \$500.00 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- Cash Rentals: Not permitted
- Debit Cards cannot be used to rent cars.

⦿ Insurance

- Collision Damage Waiver & Theft Protection for the vehicle is not included. Same are available at an additional cost.
- Roadside Assistance are is included in package cost. Same are available at an additional cost.
- Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

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- You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- Personal Accident Insurance is not included in the cost of Car Rental.

⦿ Rental Cycle

- DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- 5, 6- & 7-day rentals constitute a weekly rate. Any rental duration longer or shorter than 5-7 days is calculated on a daily basis.
- There will be refund on unused rental days.
- There will be no refund for any rental where client is a no show.
- Should the rental run late, the client is required to alert the rental depot before end of rental and advise them of the delay in bringing the vehicle back.

⦿ Travel outside Canada

- Travel is permitted into U.S.
- Travel is not permitted into Mexico.
- When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

⦿ At the time of Pickup of your Rental Car

- Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.

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- Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- Determine there are no visible damages to the roof and the under carriage.
- Be sure the vehicle has all the options and accessories that you ordered and that they work.
- Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.
- Ensure the vehicle has the following inside it
 - Owners Manual
 - Copy of Ownership Registration Papers.
 - Windshield Brush & Scraper (if you are driving during winter)
 - Spare Tire, and the spare tire Jack.
- Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

⊙ Returning your rental car

- Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- Insist on a receipt closing the Rental Contract.

⊙ Smoking & Pets

Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

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- ⦿ **Accidents during your rental**

The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.

- ⦿ **Outstanding Fines, Tolls, Parking Charges, Traffic Tickets**

The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking charges, traffic tickets, etc. after return of the vehicle.