

## FAQ

- **Do I have to buy a Park Pass?** Yes. Every visitor to Banff and Jasper National Parks must buy a Park pass. The Parks cost on an average around CA \$10.50 per adult. No park pass is required for visitors between the ages of 6 and 16. The Parks also sell Family Passes (Family/Group - Up to seven people arriving in a single vehicle in a national park). The Family passes cost around \$21 per family/Vehicle.
- **Wild Animals – Is it safe to approach wild animals?** Is it safe to touch them if they behave friendly? Absolutely NO. Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.
- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- **What should be the minimum age of person driving the rental vehicle?** Clients and must be at least 21 years of age.
- **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- **Would the car rental company require a deposit to pick up the rental vehicle?** – No. However, the rental company would take an authorization for between \$300 and \$7500 (depending on the location) to cover any damages, unpaid tolls, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. Car Rental companies typically will not accept cash in lieu of credit card.
- **Do I have to pay a one-way rental car drop off fee?** Yes. The one-way rental drop-off fee is already included in your tour package.
- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be returned at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to read the rental contract before you proceed to the lot to pick up your rental vehicle.

## Note

1. Clients should be double vaccinated and are required to produce a vaccination certificate on demand.
2. If required by the federal/provincial health authorities, clients will be required to wear a face mask in all public places.

**Self Drive Holiday**

# **Rockies to the Ocean**

**Calgary, AB, Canada**



**Product Code:**

**DM-SD-YYGROCOCEAN**

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