

## FAQ

- **Where is the pickup and drop off of this tour?** – Pick-up and drop-off are offered from select hotel in Jasper. This information will be provided at the time of booking.
- **How often do the tram cars run?** - Trips up the mountain work the same way as airplane flights. When you purchase your Jasper SkyTram ticket, you will be given a specific travel time. Until then, sit back and relax.
- **How long can I stay at the top?** - When you purchase tickets in person you will be asked to choose a downward flight time to avoid crowding at both stations. When you buy tickets online, we recommend you select your downward flight time at the time of booking, if you don't you will need to choose a time when you arrive at the lower station. The last cabin down leaves one (1) hour later than the last posted trip up the mountain. For example: If the Jasper SkyTram opening hours are 9am–5pm, the last car down is at 6:00pm.
- **What can I expect on the flight up the mountain?** - Each Jasper SkyTram cabin is staffed with a trained operator who provides information on the unique geology, cultural heritage, flora and fauna of the area to help visitors gain an appreciation for the unique mountain landscape. Visitors are welcome to ask questions about the area or anything they see on the journey up the mountain.
- **Are there food and beverage options at Jasper SkyTram?** - This season we will be serving restaurant style food and beverages at upper station. There will also be takeaway snacks and treats available at the lower station. The indoor seating area will be utilized on a first come first served basis.
- **Where can I park?** - We recommend making a reservation through our online store, as it will save you wait time. However, you do not need to reserve your flight prior to showing up at the lower station of the SkyTram.
- **How many people can fit in a tram car?** - e normally operate with 20-24 people per tram car, but capacity is flexible.
- **How do I dress for mountain weather?** - Compared to the Jasper townsite which sits at much lower elevation, the temperature is on average 2°C cooler at the Jasper SkyTram lower station and 12°C cooler at the upper station. Jasper SkyTram recommends that visitors bring extra clothing layers to keep warm/cool in all temperatures. Begin with a wicking layer, then a warmth layer, and finally waterproof/windproof layer. Weather changes in the mountains are often unpredictable and quick.
- **What kind of wildlife and plants can I expect to see at Jasper SkyTram?** - We regularly see Hoary Marmots, White-tailed Ptarmigans, Ground Squirrels, Pikas and sometimes Bighorn Sheep. For short periods of the summer, enjoy the blooming of thousands of alpine flowers.
- **Is Jasper SkyTram wheelchair accessible?** - For the most part, Jasper SkyTram is wheelchair accessible.

**Exceptions are:** The second floor of the upper station (where the Summit Cafe is housed) is not wheelchair accessible. There are approximately 20 stairs to the second floor. The 1.4 km Whistlers Summit Trail from the upper station to the summit is not wheelchair accessible.

# Jasper SkyTram

Jasper, BC, Canada



Product Code:

DM-SS-YJASKYTRAM

- **Will we see wildlife?** - There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.

## Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID.
- Clients may be required to wear a Face Masks if mandated by the provincial/federal government.