

Deposit Policy

- A 50% deposit is required at time of booking.
- All bookings require full prepayment 90 days prior to arrival.

Change & Cancellation Policy

- 90 Days prior - CA \$525 per person + GST.
- Less than 90 Days - 100% Cancellation applies.
- Refunds may not be granted in the event of non-arrival, any unused services, or unused nights due to flight or weather disruptions. We very strongly recommend for peace of mind all guests purchase travel insurance.

Service Charge, Taxes & Fees

- In lieu of tipping, please note a 14% Service Charge is applied to the pre-tax total bill for the benefit of all our resort staff.
- A Resort Fee of 3% applies & Federal GST @5% is include in all pricing.

Child Policy

- Child rates apply to guests aged 6-12 year
- Youth rates apply to guests aged 13-18 years old.

Environmental sustainability

Clayoquot Wilderness Lodge is dedicated to preserving the natural habitat of Clayoquot Sound which provides the setting for the magnificent experiences we offer. As such, an Environmental Sustainability surcharge of 3% is added to all bookings to help fund our leading local conservation efforts.

COVID-19 travel disruption exception

In the event that your travel plans are disrupted due to circumstances arising from COVID-19, i.e. due to a positive test within your travelling party, a stay-home order issued by a local authority, or border closures preventing travel between your area and Clayoquot Wilderness Lodge, we will gladly amend your booking and hold any funds paid in credit upon verification of the circumstance. Should no suitable alternative stay be possible, a full refund may be issued at the discretion of management.