

# Luxury Holidays Niagara Falls - Romance Package



Niagara Falls, ON, Canada

Product Code:

DM LUX-YNFWINROM

## FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be picked up from my hotel for the tours?**
  - Winery Tour - Hotel pick-up and transfers are included in the Winery Tour.
  - City Cruises - Voyage to the Falls Cruise - Transfers are not included.
  - Journey Behind the Falls – Transfers are not included.
  - Dinner with a View – Transfers are not included.

We offer transfers to the above attractions as an optional add on. Please check with us for rates.

- **Parking at the Falls – Is Parking easily available?** - Parking at the attractions/venues is not available. If you have to park, be ready to walk for at least 10 minutes, often more in summer and fall months to get from the parking lot to the attraction/venue. If you are not taking our offer optional transfers, we recommend you hail a Share Ride such as UBER or call for a cab. The hotels Concierge Desk can assist you with this.
- **Parking at the Hotel – is this included?** No. Hotel Parking is not included. Hotels offer paid parking with in and out privileges.
- **Would clients require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
  - Check-in: 4 PM
  - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – We are responsible only for services booked through us. Therefore, your inability to

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travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

[www.dmci.ca](http://www.dmci.ca)