

# **Pacific Coast Tour**

16 Days | 15 Nights Vancouver, BC DM-SD YVRPACCOA

This tour is fully customizable

Embark On A 15 Night's Breathtaking Coastal Drive Journey from Vancouver Back to Vancouver, Experiencing the Scenic Beauty of British Columbia. Explore Numerous Destinations, From Lush Forests and Parks to Ferry Rides, And Encounter Canada's Diverse Wildlife. This Unforgettable Adventure Promises Lasting Memories of Natural Wonders, Both Wild and Serene.

Book Now and Unveil the Wonders of British Columbia.

Tour Operates: 1 May 2024 to 31 Oct 2024



## **Highlights**

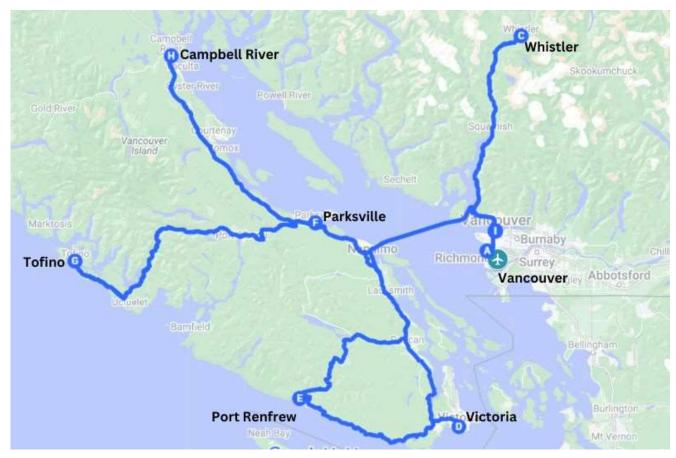
- Explore Vancouver: Enjoy the city's vibrancy, then head to Capilano Suspension Bridge Park.
- Scenic Drive to Whistler: Via Sea-to-Sky Highway, witness coastal beauty and mountains.
- In Tofino Watch Bears and Whales and visit Campbell River
- Enjoy BC Ferry Transportation on Water.
- Drive Through Forested landscapes, sandy beaches, and relaxation await with Freedom to experience serene coastal vistas and natural wonders.

### Includes:

- √ 15-nights accommodations.
- ✓ Rental of mid-size car. Option to upgrade offered, Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Rental Car Insurance (CDW/LDW). Minimum deductible applies. Please review FAQ.
- ✓ Admissions to Capilano Suspension Bridge Park.
- ✓ Admissions to Bear and Whale Watching Tour.
- ✓ BC Ferry Tickets from Horseshoe Bay to Departure Bay, Nanaimo.
- ✓ BC Ferry Tickets from Departure Bay, Nanaimo to Horseshoe Bay.
- ✓ Taxes, GST.



## Map



Map Link - https://www.google.com/maps/d/u/1/edit?mid=1HsrEefIN9HC6So0tJYZcOti 0W0J63U&usp=sharing

Driver Age: minimum age 21. Must hold a Drivers License that will allow you drive in Canada.

### Day 1 – Arrive at Vancouver.

Upon arrival in Vancouver YVR Airport, pick up the rental car and proceed to drive to your downtown hotel. Enjoy the scenic journey and explore the vibrant city upon reaching your destination.

Overnight in Vancouver.

## Day 2 – Day Free to Enjoy and Visit to Capilano Bridge.

### **Highlights**

Admission To Capilano Suspension Bridge Park. (Included)



Spend the day exploring Vancouver at your leisure. Don't miss a visit to Capilano Suspension Bridge Park, where admission grants you access to breathtaking treetop walks and thrilling suspension bridge experiences. An adventure-filled day awaits in this stunning natural wonder.

Overnight in Vancouver.

### Day 3 – Traversing the Scenic Route: Vancouver to Whistler.

Distance: 121 KM | 75 Miles

#### **Highlights**

- Scenic Sea-to-Sky Drive to Whistler.
- Coastal beauty, rainforests, and fjords.
- Whistler's world-renowned ski slopes.
- Charming village with endless outdoor activities.

Embark on a picturesque journey from Vancouver to the mountain paradise of Whistler. The scenic drive along the Sea-to-Sky Highway is a visual feast of coastal beauty and mountainous grandeur. As you leave the city behind, lush rainforests, fjords, and the sparkling waters of Howe Sound unfold before you. The highway ascends into the Coast Mountains, and Whistler emerges with its world-renowned ski slopes, charming village, and endless outdoor activities. Be prepared to be enchanted by the stunning landscapes and anticipate an unforgettable adventure in this iconic destination that offers both winter and summer delights.

Overnight in Whistler.

## Day 4 - Day Free.

Enjoy a leisurely day in Whistler, surrounded by stunning mountain vistas. Whether you're an outdoor enthusiast or prefer a relaxed day, Whistler offers something for everyone. Explore the village's shops, dine at local restaurants, or opt for thrilling activities like hiking, mountain biking, or simply unwinding amidst natural beauty.

Overnight in Whistler.

## Day 5 – Island Adventure: From Horseshoe Bay to Victoria via Departure Bay.

Distance: 281 KM | 174.6 Miles

#### **Highlights**

- Scenic drive from Horseshoe Bay to Nanaimo.
- Ferry passage with Gulf Islands views.
- Picturesque drive through Vancouver Island.
- Explore charming communities and diverse attractions.

Embark on a captivating journey starting with a drive to Horseshoe Bay. There, you'll board a ferry destined for Departure Bay in Nanaimo, a scenic coastal passage offering glimpses of the rugged coastline and Gulf Islands. Upon arrival, set out on a picturesque drive through Vancouver Island's lush landscapes, ultimately reaching the provincial capital, Victoria. With charming communities and scenic vistas along the way, this route unveils the



natural beauty of British Columbia. Whether you're drawn to coastal vistas, historic sites, or culinary delights, this journey offers a taste of the region's diverse and captivating attractions.

Overnight in Victoria.

### Day 6 - Free Day.

Enjoy a free day of exploration in Victoria. Stroll along Inner Harbour, visit the Royal BC Museum, and explore the stunning Butchart Gardens. Discover local cuisine, boutique shops, and the city's rich history. Victoria's captivating blend of nature and culture offers endless opportunities for a memorable day.

Overnight in Victoria.

## Day 7 - Drive along Juan de Fuca to Port Renfrew.

Distance: 142.9 KM | 88.7 Miles

### **Highlights**

- Scenic coastal drive via Juan de Fuca Highway.
- Lush rainforests and rugged coastline.
- Pristine beaches, dramatic cliffs, and viewpoints.
- Ideal for hiking, birdwatching, and nature lovers.

Embark on a breathtaking coastal drive from Victoria along the Juan de Fuca Highway to Port Renfrew. This scenic route meanders through lush rainforests and hugs the rugged coastline of the Juan de Fuca Strait. Along the way, you'll encounter pristine beaches, dramatic cliffs, and picturesque viewpoints. The journey offers ample opportunities for hiking, birdwatching, and connecting with nature. Upon reaching Port Renfrew, you can unwind in this tranquil seaside village, known for its serene beaches and access to the West Coast Trail, making it a haven for outdoor enthusiasts seeking solitude and stunning Pacific Ocean vistas.

Overnight in Port Renfrew.

### Day 8 - Drive from Port Renfrew to Parksville.

Distance: 173 KM | 107.4 Miles

## **Highlights**

- Scenic drive from Port Renfrew to Parksville.
- Forested landscapes and Pacific Ocean glimpses.
- Charming towns, verdant parks, wildlife potential.
- Relax at Rathtrevor Beach, water sports, tranquil atmosphere.

Leaving the serene beauty of Port Renfrew, embark on a scenic drive north to Parksville. Your route traverses Vancouver Island's west coast, offering stunning forested landscapes and occasional glimpses of the Pacific Ocean. As you continue your journey, you'll encounter charming towns, verdant parks, and potential wildlife sightings. Parksville awaits with its renowned sandy beaches and relaxed coastal atmosphere. Explore Rathtrevor Beach Provincial Park, partake in water sports, or simply savor the tranquility of this idyllic destination. With its welcoming ambiance and natural wonders, Parksville promises a delightful continuation of your Vancouver Island adventure.



## Overnight in Parksville.

### Day 9 – Drive from Parksville to Tofino.

Distance: 172 KM | 106.8 Miles

### **Highlights**

- Drive from Parksville to the wild west coast.
- Lush rainforests, winding roads, coastal vistas.
- Tofino: surfing, whale watching, hot springs, pristine beaches.
- Nature lovers' haven in British Columbia.

Leaving Parksville, embark on a captivating drive that takes you from the east coast of Vancouver Island to the wild and rugged west coast, eventually reaching the pristine paradise of Tofino. The journey unfolds through lush rainforests, winding roads, and picturesque coastal vistas. As you approach Tofino, the ancient forests and dramatic shoreline of Pacific Rim National Park Reserve greet you. This enchanting destination is renowned for its surfing, whale watching, hot springs, and pristine beaches, making it a haven for nature lovers and outdoor enthusiasts. Tofino promises a truly immersive experience in the heart of British Columbia's natural beauty.

## Overnight in Tofino.

## Day 10 - Bear & Whale Watching Tour.

#### **Highlights**

- Thrilling bear and whale watching tour in Tofino.(Included)
- Explore Clayoquot Sound's pristine waters.
- Spot black bears and majestic gray whales.
- Encounter sea lions, bald eagles, and rich coastal wildlife.

Embark on a thrilling bear and whale watching tour in Tofino, a once-in-a-lifetime wildlife adventure. Board a rugged boat and set off into the pristine waters of Clayoquot Sound, where knowledgeable guides will help you spot black bears foraging along the shoreline and majestic gray whales gracefully cruising through the waves. Keep your camera ready to capture these magnificent creatures in their natural habitat. Along the way, you might also encounter sea lions, bald eagles, and other marine life. This excursion offers a profound connection with the wilderness and a chance to witness the awe-inspiring wildlife that thrives in Tofino's rich coastal ecosystem.

## Overnight in Tofino.

### Day 11 - Day Free.

Savor a day of leisure in Tofino, surrounded by its natural beauty. Explore pristine beaches, hike through rainforests, or simply relax and enjoy the tranquil coastal atmosphere.

Overnight in Tofino.

Day 12 - Drive from Tofino to Campbell River.

Distance: 270 KM | 167.7 Miles



#### **Highlights**

- Scenic road trip from Tofino to Campbell River.
- Diverse landscapes, from rainforests to serene lakes.
- Explore Pacific Rim National Park Reserve and Strathcona Provincial Park.
- Discover Campbell River's fishing heritage and vibrant coastal communities.

Embark on a captivating road trip from Tofino to Campbell River, taking you on a scenic journey across Vancouver Island. Leaving Tofino's rugged coast, your drive offers a diverse landscape, from ancient rainforests to serene lakes. Wind your way through Pacific Rim National Park Reserve and Strathcona Provincial Park, where hiking trails and breathtaking vistas abound. As you approach Campbell River, known as the "Salmon Capital of the World," consider exploring its fishing heritage, visiting the Discovery Passage Aquarium, or enjoying the waterfront promenade. The route promises a visual feast of nature and an introduction to the vibrant coastal communities of Vancouver Island.

## Overnight in Campbell River.

### Day 13 - Day Free.

Spend your free day in Campbell River exploring its coastal charm. Stroll along the waterfront, visit the museum, and savor fresh seafood at local restaurants.

## Overnight in Campbell River.

### Day 14 - Day Free.

Delve into nature on your free day. Consider whale-watching tours or enjoy hiking in nearby parks, or fishing adventures in this picturesque coastal town.

## Overnight in Campbell River.

## Day 15 - Drive from Campbell River to Nanaimo. Ferry across to Horseshoe Bay and drive to Vancouver.

### Distance: 242 KM | 150.3 Miles

#### **Highlights**

- Scenic journey from Campbell River to Nanaimo.
- Ferry ride with stunning coastal views.
- Drive back to Vancouver through picturesque landscapes.
- A fitting conclusion to your British Columbia exploration.

Begin your journey from Campbell River to Nanaimo, enjoying scenic vistas along the way. As you reach Nanaimo, board a ferry that will transport you to Horseshoe Bay on the mainland. The ferry ride offers stunning views of coastal beauty and is a unique experience.

Upon arriving at Horseshoe Bay, drive back to Vancouver, relishing the return journey through picturesque landscapes. As you re-enter the city, reflect on the memories of your Vancouver Island adventure and the captivating experiences it offered. This route combines natural beauty with coastal charm, making it a fitting conclusion to your exploration of British Columbia.



## Overnight in Vancouver.

## Day 16 – End Of Tour, Drive to YVR, drop off Rental Car and fly home.

Conclude your journey by driving to Vancouver International Airport (YVR). Drop off your rental car, and board your flight home, cherishing the memories of your British Columbia's Pacific Coast Adventure.

End of your Self-Drive Pacific Coast Tour.

#### **Exclusions**

- × Airfare. Offered as a supplement on request.
- \* Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.
- × Additional Driver Fees.
- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.
- Parking & Tolls.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for hotel staff (optional).Porterage at hotels.
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#### **Hotels Featured**

Destinations.	Standard Hotels	Superior/Deluxe.	
Vancouver	Sandman Hotel Vancouver Downtown	TBA	
Whistler	Aava Whistler	ТВА	



Victoria	Embassy Inn	ТВА
Port Renfrew	Spectacular Seaside Haven	TBA
Parksville	Sunrise Ridge Waterfront Resort	TBA
Tofino	Best Western Tin Wis Resort	TBA
Campbell River	Comfort Inn & Suites Campbell River	TBA
Vancouver	Sandman Hotel Vancouver Downtown	TBA

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

## Rental Car featured in this package.





Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
Automatic	4	5	None	1	2	Yes

We do offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

## Things to know before you pick up your rental vehicle.

### Your Car Rental also includes:

- Unlimited if offered under Tour Inclusions.
- Rental Car insurance (CDW/LDW) if offered under Tour Inclusions.
- Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- Sales Tax: Included.
- Social Service Tax: Included in rates.
- Vehicle License Fee: Included in rates.
- Airport Surcharge.
- Air Conditioning Excise Tax: Included in rates.
- Customer Facility Charge: Included in rates.



#### Driver

- The person in whose name the car rental has been booked and confirmed will be considered the primary Driver
- Driver must be 21 years of age or older.
- Young Driver Surcharge Driver's age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

#### Driver's License

- Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- Driver's License must be held for a minimum of 1 year (some exceptions may apply).
- International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

#### Credit Card

- A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- The rental agency will take a security deposit of between \$200 to \$800 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- Cash Rentals: Not permitted.
- Debit Cards cannot be used to rent cars.

#### Insurance

- Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.
- Minimum deductible Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

Roadside Assistance is not included in package cost. Same are available at an additional cost.

Personal Accident Insurance is not included in the cost of Car Rental.

Child Seats - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

GPS - Most Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.



## Rental Cycle

- DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- There will be refund on unused rental days.
- There will be no refund for any rental where client is a no show.
- Should the rental run late, the client is required to alert the rental deport before end of rental and advise them of the delay in bringing the vehicle back.

### Travel outside Canada

- Travel is permitted into U.S. If you pan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- Travel is not permitted into Mexico.
- When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

## At the time of Pickup of your Rental Car

- Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- Determine there are no visible damages to the roof and the under carriage.
- Be sure the vehicle has all the options and accessories that you ordered and that they work.
- Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

Ensure the vehicle has the following inside it:



- Owners Manual
- Copy of Ownership Registration Papers.
- Windshield Brush & Scraper (if you are driving during winter)
- Spare Tire, and the spare tire Jack.
- Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

### Returning your rental car

- Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- Insist on a receipt closing the Rental Contract when you return your rental car.

## **Smoking & Pets**

• Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

## Accidents during your rental

- The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- Outstanding Fines, Tolls, Parking Changes, Traffic Tickets
- The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

## Outstanding Fines, Tolls, Parking Changes, Traffic Tickets

• The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

### **Deposit & Payment Policy**

- 31-days or more prior to start date of tour \$250 per person.
- Full payment required 30-days prior to start date of your tour.

## **Change & Cancellation Policy**

- 31-days or more prior to start date of tour refundable less \$100 per person.
- 30-days or less 100% non-refundable.
- No Show 100% non-refundable.
- Unused Services non-refundable.

### FAQ

Is this tour customizable? Yes. This tour is 100% customizable. You may



- o Increase or reduce the number of days.
- o Change the itinerary to suit your idea of the tour.
- Add or take away experiences.
- Upgrade Rental Car to a higher category car.
- o Upgrade Hotel, Hotel Room category.
- Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Do clients require a Driver's License?** Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- What kind of information is required to book my rental car? We will need your First and Last Name exactly as on your Driver's License.
- What should be the minimum age of person driving the rental vehicle? Clients and must be at least 21 years of age.
- Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)? Refer to Inclusions. If Insurance for the Rental Car is included, a minimum Deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- What kind of documentation should I present to pick up my rental car? You will need to present a valid Driver's License (valid in the province in Canada where you will pick up to your rental car). If there is a second driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such a s a passport.
- Do clients require a credit card to rent the confirmed rental vehicle? Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- Would the car rental company require a deposit to pick up the rental vehicle? Yes. The car rental company would take an authorization for between \$500 and \$750 (depending on the location and the model of the vehicle) to cover any damages, unpaid toils, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. Car Rental companies will not accept cash in lieu of credit card.
- Am I allowed to drive my rental car into the United States? You may. However, if you plan to drive into the United States, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval.
- Do rental Car contracts run on a 24-hour contract? Yes. Car rental contracts work on a 24-hour cycle. Your car should be return at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
- Can I pick up my rental car in Canada and drop same off in the United States? No. The car must be returned to the drop off point in Canada as confirmed on your reservations.



- Can I pick up my rental car in one Canadian rental location and drop it off at a different rental location in the same city or at a different city? Yes, you can. However, one-way drop off charges will apply. Unless it is included under Inclusions, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- What would be the maximum number of persons who can sit in the car? The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under "Rental Car featured in this package "clearly lays down the number of persons who can be accommodated in a vehicle.
- Are Child Seats/Infant Seats available? Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- How many pieces of luggage can be accommodated in the rental car? The information is available under "Rental Car featured in this package".
- Would I require a credit card to check-in at confirmed hotels, lodges, and inns? Yes. Clients are required to present a Credit Card n their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such a s a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- What is the hotel check-in and check-out times?

Check-in: 4 PM Check-out: 11 AM

Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- Can I expect to see animals during the tours? On some of the routes you will drive in Canada and the United States, you can expect to see wild animals.
- Wild Animals Is it safe to get close to wild animals? Is it okay to touch them if they appear friendly? Absolutely not. It is not safe to approach wild animals, even if they seem calm and friendly. It is also important not to step out of your vehicle to take pictures of them.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- Should we purchase Travel Insurance? Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.



What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, refused admission into the country at the point of entry, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi is not responsible for any disruptions caused by weather, traffic &/or road conditions, cancelled flights, etc. All such circumstances should be covered by their Travel Insurance.

# For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca



























































