

FIT (Independent Touring) – Multi Destination Tour Essential Eastern Canada



Toronto, ON, Canada

Product Code:

DM-MDT-EECASIC

FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. The participants one each of the tour may vary.
- **Will I be picked up from my hotel for the tours?** In most cases yes. This information will be provided to you along with the confirmations. If you must travel to a tour pickup point, it is never more than 15 minutes by cab or Uber.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- and 24-seater coaches for our tours and transfers.
- **Transfers to and from VIA Rail Station** – Transfers to and from VIA Rail Station is not included. Metered cabs are available outside any of the VIA Rail Station. All the VIA Rail Stations are serviced by ride shares such as UBER and Lyft. Typical cab ride will cost between \$25 and \$30 plus gratuities. Seating is limited to three seats in the back. Trunk can accommodate one standard and one small suitcase per cab.
- **Ottawa - 2-hour Historical Highlights Walking Tour** – This tour departs from 90 Wellington Street (the Terry Fox statue at 90 Wellington Street).
- **Montreal – Old Montreal Walking Tour** - Meet at the southwest corner of Place d'Armes (Intersection of Notre-Dame W. and Place d'Armes).
- **Montreal – Full day tour to Quebec City** - Hotel Pick up is available at downtown hotels only. Whether your package includes hotel pickup depends on the hotel where your stay is eventually confirmed. If hotel pick up is offered, the pickup will start 90 minutes before start of tour. Should hotel pickup be not offered, clients are required to report to tour start point at 1255 Peel Street, Montreal, Quebec H3B 4V4. Clients must go inside and present their Voucher at the Gray Line Ticket Counter located inside the Information Center and exchange same for tour tickets.
- **Would the client require a credit card to check-in** at confirmed hotels, lodges, and inns? Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to

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E-mail: sales@dmci.ca

Tico License # 50011535

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property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.

▪ **What is the hotel check-in and check-out times?**

- Check-in: 4 PM
- Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is your policy should our flight be cancelled or delayed and therefore we are unable to join the tour?** – DMCi Inc is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Health Canada](#) site for most up to date information in this regard.
2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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