

River Rafting & Camping & Glamping Package

Ottawa, ON, Canada

Product Code:

DM-AT-YOWRIVRAFT

FAQ

- **Low Intensity – Weight requirements** – 50 lbs, 23 kilos.
- **Medium Intensity - Weight requirements** – 90 lbs, 41 kilos.
- **Is this package available over weekends** – No. We do not offer these packages over weekends.
- **Do you offer transfers to the base?** Yes. We do offer return transfers from YOW Airport, Ottawa VIA Rail Station and downtown Ottawa to the base. The cost will be CA \$ 1,084 including HST. Alternatively, we offer rental cars that can be picked from YOW or any downtown rental car depot.
- **What alternatives are offered for non-rafters?** - If your non-rafters intend to stay the day at our resort, the beach package may be purchased for \$50/person. This option includes lunch, the use of all our facilities, and the possibility of joining the pontoon cruise at the end of your rafting trip.

If they plan to leave the resort for the day and meet you after your trip to pick you up, there is no charge. The local community has hiking trails, water slides, zip-lines, golf courses, bungee jumping, and mountain biking that they may be interested in.

- **What is the River Access Fee?** - The River Access Fee covers access to the river and liability insurance. This is a mandatory fee per person per day of rafting that is standard in the rafting industry. This is automatically added to your invoice at the time of booking.
- **Parking** - Free parking is available throughout our resort and plenty of space for buses and RVs.
- **Can we bring our RV?** – There are 6 RV sites which include electrical and water hook-ups. These sites are centrally located close to all the Resort amenities. Step out of the comfort of your home on wheels and gear up for your day of rafting on the Ottawa River!

There are also plenty of space for RVs without hook ups.

- **Is there camping at the resort?** - Yes, for guests that are rafting with us; we are not a public campground. The camping fee includes one night of camping plus a hearty breakfast. Guests can bring their own tents and bedding or rent them from us.
- **Do the Cabins and Cabanas have power?** - Yes – The cabins do have an electrical outlet with lighting , but no plumbing.

The cabanas have electrical outlets with composting toilets.

- **Do you allow campfires?** - Yes, but in designated areas – under our pavilion and one designated outdoor fire pit.
- **Is there a night curfew at resort premises?** - Yes, our quiet hour is 1:00 am on weekends, 11:00 pm mid-week.
- **Are canoeing and kayaking available and when?** - Yes! We have a gorgeous beach with canoes, kayaks, and SUPs available for you to use at any time.

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Please note, our beach is unsupervised, and for you to use at your own risk

- **Do you have showers?** - Yes, hot showers are available. Remember to bring your own soap! We also have sinks and composting toilets.
- **Can we buy food at the resort?** - When it comes to food, it is best to plan ahead. The resort is located 15-30 minutes from the nearest town. Please book ahead if you wish to add a meal onto your trip.

The option to buy into the resort's scheduled meal plan is available with advance notice. Alternatively, the resort's Café and Boutique has a few options including panini sandwiches, muffins, and snacks if you are not looking for a full meal.

All guests are welcome to bring food and snacks. Please note there are no refrigeration options or cooking facilities provided.

- **What do you have for entertainment?** - During our peak season, we have live music every Saturday night!
- **What is your camping area like?** - The main campground is a large open field located on the water with picnic tables and room to spread out. We also have a separate camping area for smaller groups. Facilities include beach front, hot showers, and indoor washrooms.
- **Can we drink at the resort?** - Yes, you may drink on the resort. The resort itself is not licensed **so you must BYOB**. No alcohol is permitted on the morning of your rafting trip: anyone who has been drinking will not be permitted to raft that day.
- **What should we wear?** - Cold days: sneakers/sport sandals/water shoes, wool socks, wool or fleece sweater, nylon windbreaker; wetsuits are available for rent.

Warm days: sneakers/sport sandals/water shoes and a bathing suit. Don't forget your sunscreen. All participants must be wearing secure footwear: NO FLIP FLOPS OR CROCS!

- **When is the best time to go rafting?** - Any time during the summer: the Ottawa River has excellent flows May to September. Weekdays are less crowded, as are early season weekends. Some rapids are better in lower water than high. The rapids are rated as class III to V, but at any water level, the Ottawa River provides great excitement!
- **What is the water temperature?** - During May & early June, the water is cool & wetsuits are available. Later in the summer, the river warms up to roughly 20 C (70 F).
- **I have a GoPro, can I wear it on the river?** - The outfitter takes video footage and photos of your trip down the Ottawa River. These are available to view and purchase after your rafting trip. OWL has a small number of helmets with GoPro mounts. These are free to borrow and available on a first come first serve basis: no advanced holds. OWL does not take any responsibility for items lost on the river trip, including GoPros lost when using the OWL helmets.
- **Does everyone paddle?** - Yes, but not necessarily hard the whole time. The higher the intensity the harder and longer. Sport Yaking is a full day of paddling from start to finish. Your guide is in a kayak and not able to propel you down the river: it's up to you to paddle!

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- **Is rafting dangerous?** -An element of risk is inherent & beyond human control; this is often what attracts people to Whitewater Rafting. OWL spares no effort to ensure that you are aware of risks and hazards but cannot assume responsibility for your safety or loss of personal equipment. You will be given the option to ride the raft or walk the short portage trail at every significant rapid.
- **Do injuries occur?** - Injuries are few and far between. The most common injuries are bumps, bruises, & scrapes. Each raft and trip carry First Aid Kits, and all guides are certified in First Aid and CPR.
- **Are dogs allowed on-site?** - Dogs need to be always attended to. If your whole group is rafting, please contact Peever's Kennel for your dog sitting needs!
- **Do I need experience to come rafting?** - We do not require our guests to have any rafting experience to participate in the low and medium intensity rafting adventures. However, we do ask that guests either have previous rafting experience or are strong swimmers prior to booking the high intensity rafting trip.
- **Is rafting equipment provided?** - Yes. The outfitter provides all the safety equipment for rafting. This includes a helmet, life vest & paddle. Please note, it is required that you wear the life vest the outfitter provides in order to go rafting. This is regulated and enforced by Transport Canada.
- **Do I need to sign a waiver?** Yes. All participants are required to sign a waiver before getting on the water. We will have digital waivers available upon your arrival at the meeting location. If you would like to preview the waiver, or would prefer to bring a signed paper copy, you may download the waiver.
- **Should I wear sunscreen?** Yes! Depending on the time of day, there is generally little shade on our rafting trips, and because of the reflections from the water, you will be exposed to even more UV rays. Because of this, sunscreen is recommended even on overcast days.
- **Where can I put my valuables?** The resort does not have any lockers available so if you have any valuables that do not need to be brought with (e.g., passport, jewelry, etc.), it is recommended that you leave them somewhere safe in your hotel or vehicle.

If you have any valuables that do need to be brought with you (e.g., car keys, wallet, etc.), it is recommended to bring a small bag/backpack which has a zippered with you. Any valuables and dry clothes can be put inside the bag/backpack which can then be left on the bus while you are on the water*. The zippered pocket will prevent your items from falling out while the bus drives to the take-out.

*Bring personal items at your own risk

Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID.
- Clients may be required to wear a Face Masks if mandated by the provincial/federal government.