



## HEALTH & SAFETY

### Please note

- Your resort is cleaned with disinfectant
- Hand sanitizer is provided
- Personal protective equipment (face masks) required in public areas.
- Social distancing required in all public areas.

The wellbeing of our guests and team members is our highest priority. We're ready to welcome you back and would like to share some of the steps we've taken to ensure the wellbeing of our guests and team members.

Pinellas County, where our hotel is located, is now operating under Executive Order 21-102 which states that previous Covid-19 restrictions have been rescinded. As a result masks and other Covid guidelines are optional for resort guests. Team members will continue to adhere to wearing a face mask covering throughout the hotel. For more information regarding this Emergency Order or the most up to date health and safety guidelines issued by the County, please visit <https://covid19.pinellascounty.org/>

### Cleaning & Sanitation

Our team has implemented enhanced sanitization protocols across the hotel, developed with guidance provided by local health authorities, the CDC, AHLA Safe Stay guidelines and other governmental agencies. The frequency of cleaning and disinfecting the hotel, with additional focus on high-touch surfaces such as the front desk, elevators, door handles and public restrooms, has been increased to ensure a clean and safe environment for our guests and team members. This elevated approach extends to the cleaning and sanitation processes within our guest rooms, restaurants and team member service areas.

### Hand Hygiene, Face Coverings and Gloves

Proper and frequent hand washing remains one of the most important steps in preventing the spread of germs. Our team members are required to properly wash their hands hourly and immediately after doing such things as sneezing, touching their face, cleaning, entering or exiting guest areas and before and after a shift. We have made hand sanitizer readily available throughout the hotel to assist with hand sanitation when a sink is not readily



available. Gloves and face mask coverings will be worn by restaurant team members when preparing food or drinks; other team members throughout the hotel are also required to wear face masks at all time while indoors and gloves depending on duties and recommendations made by the CDC.

#### Temperature and Wellbeing Checks

In an ongoing effort to ensure the health and wellness of our team members and guests, each team member must pass a temperature check upon arrival to work and must answer a list of wellness questions before coming in contact with any guests or team members.

#### Guest Rooms

We have enhanced cleaning and sanitization protocols for our guest rooms to include the use of cleaning products and standards which meet recommended guidelines and are approved for use against viruses, bacteria and other airborne and blood borne pathogens and with particular attention to high-touch items and surfaces within the room. As an added measure of safety for our team members and guests, housekeeping services are provided every other day of your stay at the Don and every third night at the Beach House Suites.

#### Services & Amenities

The safety measures we've adopted mean that some of the regular services and amenities we normally provide may differ from what you've experienced in the past or is communicated on our website. Please contact us with any questions you may have.