

FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. The participants one each of the tour may vary.
- **Will I be picked up from my hotel for the tours?** No. You should make your own way to the tour joining venue. This information will be provided to you at the time of confirmation of your tour.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- and 24-seater coaches for our tours and transfers.
- **Is Arrival transfer in Nashville – Included.** Driver will meet you at the Pickup point outside the arrival hall. We will provide you the drivers cell number along with the tour confirmation.
- **Departure transfer form hotel to Nashville Airport – included.**
- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
 - Check-in: 4 PM
 - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is your policy should our flight be cancelled or delayed and therefore we are unable to join the tour?** – We are not responsible for flight delays, cancellations, etc. Every attempt will be made to accommodate you on a different tour subject to availability. However, we do not guarantee rebooking on a substitution tour. Should you miss any tour or accommodations due flight disruption, there will be

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no refund for such missed services. Any such circumstances should be covered by your Travel Insurance. We strongly recommend you purchase Travel Insurance to cover such circumstances.

Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Centres for Disease Control & Prevention](#) site for most up to date information in this regard.
2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

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www.dmci.ca