

# FIT (Independent Touring) – Multi Destination Tour

## Best of Canadian Rockies



Calgary, AB, Canada

Product Code:

DM-MDT-BSTROC

### FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. The participants one each of the tour may vary.
- **Will I be picked up from my hotel for the tours?** In most cases yes. This information will be provided to you along with the confirmations. If you have to travel to a tour pickup point, its is never more than 15 minutes by cab or Uber.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- and 24-seater coaches for our tours and transfers.
- **Where is the Brewster Express desk located in the Calgary International Airport?**- For pick up at the Calgary International Airport, please proceed to Lane 23 (which is located outside across from exit door #7 and the Tim Hortons on the arrivals level). Your bus will arrive approximately 15 minutes prior to your departure time and your driver will check you in. As per AHS guidelines, you must wear your mask while onboard and maintain social distancing.
- **What happens if my flight arrives at the Calgary airport late and I miss my transfer?** - Guests can catch the next available transfer. We recommend providing your flight details upon booking so that our staff can anticipate any changes and ensure you will be well accommodated.
- **How long does it take to get to my destination?** - 2 hours.
- **Are the transfers direct or will there be stops along the way?** - All transfers are direct with limited stops for pick-up and drop-off at the major hotels.
- **Will I get dropped off at my hotel in Banff?** Yes. In 99% of the cases, you will be dropped off at your hotel. If there is any change to this, you will be informed of same at the time booking confirmation.
- **Canada Park fees - Is it free to enter Banff and Jasper National Parks?** - No. Parks Canada requires all adult visitors to Canada's national parks to buy a permit for the duration of their stay to support visitor services and facilities. The park pass typically costs \$ 10.50 per person per day of stay in the Banff and National Park.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, L6T 4Z9

[www.dmci.ca](http://www.dmci.ca)

Phone: (416) 425 8001 | Toll Free: 1-833-621-0750

E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

Tico License # 50011535

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- **Banff Tour and Yoho National Park Tours (Day 2 & 3) – Will we be picked up from the hotel?**  
– Typically, hotel pick up is offered most Banff hotels.
- **Icefield Parkway Tour from Banff to Jasper (Day 4) – Should I wear warm clothing?** - Warm layers are recommended for the Columbia Icefield Adventure, as temperatures on the glacier can be significantly cooler. Sunglasses are also recommended for the Columbia Icefield Adventure to reduce the brightness of the sun's reflection on the glacier.
- **Will the tour bus transport my luggage from Banff to Jasper** – Yes. You are allowed one piece of luggage per person.
- **Jasper to Edmonton Transfer** – Will I be picked up from my hotel? Yes. You will be picked up from your hotel in Jasper for the transfer to Edmonton.
- **How long does it take to travel between Jasper and Edmonton?** - It takes approximately 5½ hours to travel from Jasper to Banff. This includes travel time and restroom stops (364 kilometers or 226 miles).
- **Jasper to Edmonton Transfer** –What time will I be picked up from my Jasper Hotel? What time will we reach Edmonton International Airport? The shuttle bus departs Jasper at 7:00 AM. Pickup time starts around 6 AM. Exact pickup time will be advised to you at the time of confirmation of your tour. You will arrive at Edmonton international Airport around 12:30 PM.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.
- **Would clients require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
  - Check-in: 4 PM
  - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

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- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

### Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Health Canada](#) site for most up to date information in this regard.
2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

### For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

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