

## Best of Canadian Rockies & West Coast with Journey through the Clouds (Rocky Mountaineer)

13 Days | 12 Nights  
DM-RMR-BSTROCJTC

Calgary, AB

Tour Operates: 1 May to 15 Oct 2024

This tour is fully customizable. Tour operates in the opposite direction as well.

"Embark on the ultimate adventure with our Best of the Rockies tour! Witness the breathtaking beauty of Banff, Yoho, and Jasper National Parks, explore Vancouver's vibrant waterfront, and experience the colonial charm of Victoria. What sets us apart? A journey through the clouds aboard the Rocky Mountaineer, offering personalized experiences, flexibility, and a commitment to sustainable travel. Immerse yourself in the stunning landscapes of the Canadian Rockies while enjoying the luxury of Silver-leaf or Gold-leaf service. Book now for an unforgettable, eco-conscious escape!"

Book Now to Secure your spot for a journey as unique as



### Highlights

- **Banff Bliss:** Craft your Banff escape with a Gondola adventure, cultural insights, and personalized stops.
- **Rockies Odyssey:** Explore Yoho National Park, witness waterfalls, and indulge in lakeside lunch.
- **Glacial Wonder:** Marvel at Alberta's Rockies, glide through glaciers, and discover Lake Louise's beauty.
- **Luxury Rail Symphony:** Journey through the Rockies with Rocky Mountaineer's elegance, scenic landscapes, and gourmet treats.
- **Jasper Explorer:** Wildlife And Lake Maligne Cruise.
- **Vancouver Tapestry:** City tour, Capilano Bridge, and a coastal adventure with Sea to Sky Gondola.
- **Victoria's Elegance:** Ferry voyage, Butchart Gardens, and colonial charm.

### Includes:

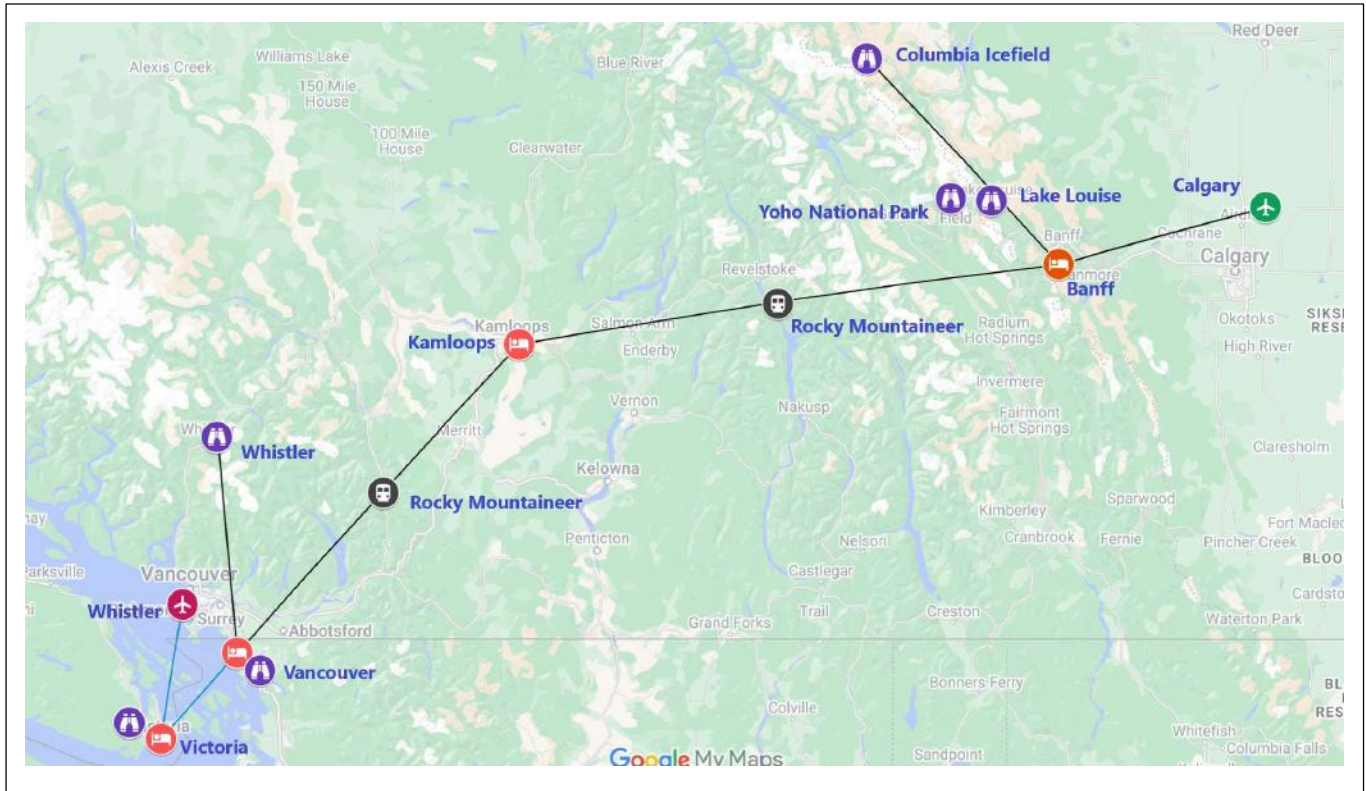
- ✓ 11 Nights accommodations.
  - 3 nights in Banff
  - 2 nights in Jasper
  - 1 night at Rocky Mountaineer - Kamloops, BC
  - 4 nights in Vancouver
  - 2 nights in Victoria
- ✓ Rocky Mountaineer Train: First Passage to the West. Gourmet onboard: Breakfast, lunch, snacks, beverages.
- ✓ Banff Coach Tour: Gondola and Yoho National Park.
- ✓ Columbia Icefield: Ice Explorer, Skywalk, buffet.
- ✓ Explore Jasper, its wildlife, and Lake Maligne Cruise.
- ✓ Vancouver City Tour: Capilano Bridge & Park admission.
- ✓ Whistler Day Tour: Sea-to-Sky Gondola included.
- ✓ Vancouver to Victoria: Coach & Ferry, Victoria Tour.
- ✓ Victoria: Explore Butchart Gardens with admission.
- ✓ Calgary to Banff: Coach transfer from YYC Airport.
- ✓ Private transfers: Banff hotel, Rocky Mountaineer, Vancouver.
- ✓ Coach & Ferry: Victoria to YVR Airport transfer.
- ✓ Taxes & GST.

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## Map



### Day 1: Arrive in Banff.

Arrive in YYC, Calgary's International Airport this afternoon. Collect your bags and proceed to the shuttle desk at the airport for your pre-booked transfer by coach to the mountain resort of Banff, AB. With Mt. Rundle and Mt. Cascade, part of the Rocky Mountains, dominating its skyline, the resort town of Banff is by far the largest town in the Rockies. Banff features chateau style hotels, plenty of shops and dining options and a range of sightseeing and soft adventure options. The ride to Banff will take approximately two hours. On arrival in Banff, check into your hotel. Rest of the day free to explore Banff with many shops and restaurants on your own.

*Overnight in Banff, AB.*

### DAY 2: Explore Banff & its Wildlife including admissions to Banff Gondola.

#### Highlights

- Gondola Adventure: Reach Sulphur Mountain's summit with Banff Gondola.
- Cultural Insight: Learn about Banff's rich heritage and wildlife.
- Iconic Stops: Discover Bow Falls, Surprise Corner, Hoodoos, and Lake Minnewanka.

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- Cruise Upgrade: Elevate your day with a picturesque Lake Minnewanka cruise.

Discover Banff's wonders on a journey tailored for you! Ascend Sulphur Mountain with Banff Gondola, capturing panoramic views of Bow Valley. Dive into Banff's culture, geology, and wildlife with our expert guides. Explore iconic stops – Bow Falls, Surprise Corner, Hoodoos, and Lake Minnewanka. Sip hot chocolate, relishing the moment. Elevate your experience with a scenic Lake Minnewanka cruise. It's your day, your way, in Banff!

*Overnight in Banff, AB.*

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### Day 3: Mountain Lakes & Waterfalls Tour of Yoho National Park and Lake Louise.

#### Highlights

- Rockies Wonders: Explore Banff & Yoho National Parks.
- Historic Yoho: Discover Canadian railroad history.
- Waterfall Majesty: Witness Takakkaw Falls, Canada's second highest.
- Iconic Stops: Visit Moraine Lake, Spiral Tunnels, and Lake Louise.

Embark on a journey through the heart of the Canadian Rockies! Discover Banff National Park's hidden treasures and the captivating stories of Yoho National Park. Marvel at the grandeur of Takakkaw Falls, explore Moraine Lake, and be enchanted by the charm of Emerald Lake. Indulge in a lakeside lunch at the historic Emerald Lake Lodge. With flexible stops and personalized experiences, this adventure caters to your every desire. Immerse yourself in the awe-inspiring landscapes, where every moment is crafted for you.

*Overnight in Banff, AB.*

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### Day 4: Icefield Parkway Tour Banff to Jasper - including Ice Explorer Glacier Tour, Glacier Skywalk.

#### Highlights

- Icefields Parkway Marvels: Explore 230 KM of breathtaking glaciers, lakes, and waterfalls.
- Lake Louise to Jasper: Scenic coach tour from iconic Lake Louise to the stunning Columbia Icefield.
- Glacial Encounter: Ride the Ice Explorer to Athabasca Glacier and walk the thrilling Glacier Skywalk.
- Nature's Wonders: Visit Lake Louise, Bow Lake, Athabasca Falls, and savor a buffet lunch.

A breathtaking journey through Canada's majestic Icefields Parkway, a 143-mile stretch of pure natural wonders. Picture yourself surrounded by over a hundred glaciers, turquoise lakes, and cascading waterfalls. Our Alberta coach tour, spanning from Lake Louise to Jasper, is tailor-made for Free Independent Travelers (FIT) who crave flexibility, authenticity, and personalization.

Discover the iconic Lake Louise, the ethereal Columbia Icefield, and beyond to Jasper, all while enjoying the freedom to explore at your own pace. Dive deep into the heart of the Columbia Icefield on an unforgettable Ice Explorer ride to the Athabasca Glacier. Take a fearless step onto the Glacier Skywalk, a suspended glass platform offering unparalleled views of the rugged terrain below.

This 8 ½ hour adventure includes stops at Lake Louise, Bow Lake, Columbia Icefield Adventure, Glacier Skywalk, and Athabasca Falls. Indulge in a delightful buffet lunch amidst the stunning landscapes. Join us for a journey where every twist and turn unveils a new chapter in your quest for flexible, authentic, and value-packed travel.

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### *Overnight in Jasper, AB.*

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#### **Day 5: Explore Jasper, its wildlife, and Lake Maligne Cruise.**

##### Highlights

- Jasper Wonders Tour: Explore Canada's largest Rocky Mountain Park, Jasper National Park, spanning 11,228 sq km.
- Historic Town & Canyon: Roam the laid-back townsite, visit Maligne Canyon, and spot wildlife on the scenic coach journey.
- Maligne Lake Cruise: Culminate your day with a unique cruise to Spirit Island, surrounded by breathtaking mountains.
- Sustainable Exploration: Immerse in responsible travel, supporting the local economy and the second-largest Dark Sky Preserve.

"Jasper, a laid-back gem, invites you to explore its vast beauty in Canada's largest Rocky Mountain Park. Delve into a day of wonders, from the historic townsite to the captivating Maligne Canyon, with wildlife sightings on your scenic coach ride. The grand finale? A cruise on Maligne Lake to Spirit Island, cradled by breathtaking mountains. Indulge in a hot lunch amidst nature's bounty. Book your spot for this incredible sightseeing tour, available from May 27th, and be part of a journey that values sustainability and supports the local community."

### *Overnight in Jasper, BC.*

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#### **Day 6: Begin your Rocky Mountaineer – Journey through the Clouds from Jasper to Vancouver with overnight in Kamloops.**

##### Highlights

- Luxe Transfer to Jasper Station: Start your day with a limousine transfer to Rocky Mountaineer Station.
- Spectacular Rocky Mountaineer Ride: Journey through Canadian Rockies, enjoying Mount Robson and Pyramid Falls.
- Onboard Culinary Delights: Relish hot onboard meals, gourmet snacks, and local beverages.
- Seamless Transfers: Rocky Mountaineer ensures a smooth transfer to your Kamloops hotel.

Experience a coastal adventure as your journey unfolds from Kamloops to the captivating city of Vancouver. Rocky Mountaineer orchestrates a visual symphony—from desert-like interiors to the cascading Coast and Cascade mountains. Witness nature's marvels, from winding river canyons to the verdant Fraser River Valley. Admire the drama of steep slopes along the Thompson River and the exhilarating rush of Hell's Gate in the Fraser Canyon. Your day culminates with a stylish limousine transfer to downtown Vancouver, offering a seamless blend of natural wonders and urban elegance.

### *Overnight in Kamloops, BC.*

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#### **Day 7: Continue your Rocky Mountaineer – Journey through the Clouds from Kamloops to Vancouver.**

##### Highlights

- Coastal Transfer to Vancouver: Enjoy a scenic transfer from Kamloops to Vancouver.
- Diverse Scenic Spectacle: Traverse river canyons, forests, and mountains, encountering Hell's Gate.
- Seamless Vancouver Arrival: A limousine ensures a smooth transfer to your downtown Vancouver hotel.

"Continue your westward odyssey towards Vancouver, the jewel by the Pacific, with the grace of Rocky Mountaineer. Feel the excitement build as our transfer effortlessly conveys you from your Kamloops haven to the awaiting train station. Immerse

yourself in a day of transformative landscapes – from arid interiors to sinuous river canyons, untouched forests, and the flourishing Fraser River Valley. Marvel at the Thompson River's rugged slopes and the invigorating spectacle of Hell's Gate in Fraser Canyon. As your rail escapade concludes in Vancouver, our stylish limousine stands ready to escort you from Rocky Mountaineer's station to your hotel in downtown Vancouver, where the city's vibrant rhythm awaits."

*Overnight in Kamloops, BC.*

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### **Day 8: City tour of Vancouver including admissions to Capilano Bridge**

#### **Highlights**

- Downtown Delights: Explore Canada Place, Arts District, and Robson Street.
- Stanley Park Oasis: Wander the urban rainforest for a serene city perspective.
- Capilano Adventure: Cross the Suspension Bridge, enjoy Cliffwalk, Treetops Adventure.

Dive into Vancouver's captivating narrative, where history meets contemporary allure. Unveil downtown's splendors, from Canada Place to the Olympic Cauldron. Traverse architectural wonders and the chic vibe of Robson Street before entering Stanley Park's 1,000-acre urban rainforest. Encounter the cultural richness of First Nations Totem Poles. Cross the Lions Gate Bridge to North Vancouver, where the enchanting Capilano Suspension Bridge Park beckons. Immerse yourself in First Nations art, wander the Cliffwalk, and traverse the suspension bridge—a personalized journey weaving seamlessly through the city's vibrant past and natural wonders.

*Overnight in Vancouver, BC.*

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### **Day 9: Full day tour to Whistler & Shannon Falls + Sea to Sky Gondola.**

#### **Highlights**

- Sky-High Adventure: Cruise the stunning Sea to Sky Highway's natural wonders.
- Shannon's Roar: Witness the power of Shannon Falls, a 1,105-foot cascade.
- Whistler's Playground: Dive into the excitement of Whistler's activity-packed village.
- Peak 2 Peak Marvel: Experience engineering excellence with the world's highest gondola.
- Cultural Immersion: Choose Squamish Lil'wat Centre for indigenous history and art.

Start Your breathtaking journey up the iconic Sea to Sky Highway to Whistler, a haven of natural wonders. Capture the awe-inspiring 335m Shannon Falls and spot black bears and eagles along the way. In Whistler's alpine village, revel in a day of exploration amid thrilling rides and activities. Elevate your experience with optional marvels—the world-renowned PEAK 2 PEAK gondola and the immersive Squamish Lil'wat Cultural Centre. Immerse yourself in indigenous traditions, from captivating ceremonies to contemporary art, making this adventure an unforgettable blend of nature, culture, and excitement.

*Overnight in Vancouver, BC*

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### **Day 10: Day free in Vancouver for optional tours and activities.**

Vancouver is the most cosmopolitan city on Canada's west coast. Nestled between the Pacific coast and the Coastal Mountain Range, Vancouver is perhaps the most beautiful city in Canada. This city offers both, the amenities of a

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world class city including world class dining, a variety of cuisines from round the world, a range of tours and soft adventure activity options.

Check with us on the various tours and activities offered.

*Overnight in Vancouver, BC.*

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### **Day 11: Tour transfer from Vancouver to Victoria with visit to Butchart Gardens.**

#### Highlights

- ferry voyage: Tsawwassen to Swartz Bay.
- Explore Butchart Gardens: 55 acres of floral splendor.
- Discover historic Victoria Inner Harbour.

Set forth on a morning escapade to Victoria, the vibrant capital of British Columbia. Traverse the Straits of Georgia on a scenic 90-minute ferry journey from Tsawwassen to Swartz Bay. Engage your senses in the sprawling elegance of Butchart Gardens, an expanse of 55 acres of meticulously curated botanical brilliance. Post this floral interlude, venture into downtown Victoria and the illustrious Inner Harbour. Discover the historical treasures of a city named in honor of Queen Victoria, where past and present converge in a tapestry of natural wonders and cultural splendor.

*Overnight in Victoria, BC.*

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### **Day 12: Day free.**

Victoria, leafy, flower-filled, and very much colonial is known for her museums, English charm, seafront parks, and ocean adventures. From ziplining through treetops to crescent moon kayaking, diving, Seaplane Tours, Golfing, hiking, or cycling, a delight of tours and activities await you today. Check with us for optional tours and activities you can go on in Victoria.

*Overnight in Victoria, BC.*

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### **Day 13: End of your Best of Canadian Rockies + Journey through the Clouds**

This morning check-out of your hotel and depart for Vancouver International Airport. Today's journey will include a transfer by coach and ferry and the trip to Vancouver will take around 4 hours including 90 minutes of ferry crossing.

Your tour ends on arrival at YVR International Airport.

*End of Best of the Rockies & West Coast Tour*

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#### **Exclusions**

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.

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- × Hotel Resort fees when applicable.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for hotel staff (optional).Porterage at hotels.
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### Hotels Featured

Destination	Standard
Banff	Banff Caribou Lodge & Spa
Jasper	Crimson Jasper
RMR	Silver Leaf Service. Option to upgrade to Gold Leaf offered as an optional add-on.
Vancouver	Sandman Hotel Vancouver Downtown

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

### Deposit & Payment Policy

- At the time of booking – 25% deposit.
- Full payment required 61-days prior to start date of your tour.

### Change & Cancellation Policy

- From time of booking to 61 days prior to start date of tour -25% deposit.
- 60-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

### FAQ

- **Is this tour customizable? Yes. This tour is customizable except the Rocky Mountaineer portion. You may:**
  - Increase or reduce the number of days.
  - Change the itinerary to suit your idea of the tour.
  - Add or take away experiences.
  - Upgrade Hotel, Hotel Room category.
  - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- **Will we be with the same group of people throughout this tour, like in an Escorted Tour?** No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- **How do we find the Shuttle for our transfer from YYC Calgary Airport to Banff?** Once your tour is confirmed, we will send you a service voucher. After you confirm your tour, you'll receive a service voucher. This voucher includes all the necessary directions for availing your motorcoach transfer to your hotel in Banff. Just follow these instructions, and you'll be set!
- **Can we book for a Private Transfer from Calgary to our hotel in Banff?** Yes. We do offer Private Transfer as an optional add-on service. Additional charges will apply.
- **How long does it take to get to OUR destination?** - 2 hours.
- **Are there any stops during our motorcoach transfer, or is it non-stop?** While our transfers are designed to be direct, they do include a few necessary stops. These are mainly for the purpose of picking up and dropping off guests at the major hotels. Apart from these limited stops, the transfer is pretty much direct.
- **Will we be dropped off right at our hotel in Banff?** Definitely! We ensure that you are dropped off at your hotel in Banff in most cases - that's 99% of the time. Should there be any different arrangements for your transfer, you'll be notified at the time of your booking confirmation.
- **How many pieces of luggage are we allowed on our motorcoach transfers?** Everyone of our motorcoach transfers allow you only one piece of standard airline luggage not exceeding 23 kilos per person. No luggage is allowed inside the cabin of the motorcoach other than a handbag.
- **How will we transfer our bags from Banff to Jasper?** Your luggage will travel in the belly of the tour bus that will do the Icefield Parkway Tour from Banff to Jasper.

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- **How many pieces of luggage are we allowed on our tour-transfer from Banff to Jasper?** Our motorcoach tour-transfers allow you only one piece of standard airline luggage not exceeding 23 kilos per person. No luggage is allowed inside the cabin of the motorcoach other than a handbag.
- **How many pieces of luggage are we allowed on the Rocky Mountaineer?** Guests travelling onboard the Rocky Mountaineer are limited to two checked pieces of luggage per person. Total checked luggage weight per person shall not exceed 30 kg (66 lb.). Each piece of luggage must have an identification tag attached to it that includes the guest's name, return address, and telephone number. Additional and oversized items, such as sports equipment, may be subject to a surcharge.
- **Will someone come to my hotel to pick me up for the tours?** Yes, in most cases, you will be picked up from your hotel for the tours. We'll let you know for sure when we send your tour confirmations. If there's a time when you need to go to a pickup point for the tour, it will always be a short ride away, never more than 15 minutes by cab or Uber.
- **How do we get to the Rocky Mountaineer Rail Station from our hotel in Jasper?** Your transfer from hotel in Jasper to Rocky Mountaineer Rail Station is already included in this package.
- **Who takes care of our transfers in Kamloops?** This transfer is provided by Rocky Mountaineer.
- **Who will take care of our accommodations in Kamloops?** The overnight stay in Kamloops is provided by Rocky Mountaineer and is included in the cost of this package.
- **How will we transfer from the Rocky Mountaineer Rail Station in Vancouver to our hotel in downtown Vancouver?** Your transfer from Rocky Mountaineer Rail Station to hotel on downtown Vancouver is already included in this package.
- **How do we transfer from Vancouver to Victoria?** The one-way tour from Vancouver to Victoria will include a transfer from Vancouver to Victoria. Your luggage will travel limited to one piece of standard airline luggage not exceeding 23 kilos per person. No luggage is allowed inside the cabin of the motorcoach other than a handbag.
- **How do we transfer from Victoria to Vancouver International Airport (YVR)?** We have included a motorcoach transfer from Victoria to Vancouver International Airport (YVR). You must make your own way from your hotel in Victoria to the bus depot downtown for your transfer to Vancouver International Airport (YVR). Your luggage will travel limited to one piece of standard airline luggage not exceeding 23 kilos per person. No luggage is allowed inside the cabin of the motorcoach other than a handbag.
- **Can we get a private transfer from our hotel in Victoria to Vancouver or Victoria Airport?** Yes. We do offer this transfer as a private transfer. This is offered as an optional addon. Additional charges will apply.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.

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- **Are there any specific dress code requirements for participating in the tours?** There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Size of Coaches for Transfers and Tours - What are the sizes of the coaches used for transfers and tours?** For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats, or a smaller coach that has 24 seats.
- **Are there entrance fees for National Parks in Canada?** Indeed yes. There are fees. All adults visiting All National Parks must buy a daily permit. This fee, generally \$10.50 per person per day, supports the upkeep of park services and amenities.
- **Will we be picked up from our hotel for the motorcoach transfer to YYR Vancouver Airport?** Yes, you will be picked up directly from your hotel. The motorcoach will arrive at the designated hour in front of your hotel. Please be aware that the vehicle will wait no longer than three minutes. On occasion, you may be required to reach a designated pickup point on your own. The voucher you receive upon confirming your tour will have all necessary instructions for this transfer.
- **Can we get a private transfer from our hotel in Victoria to Vancouver or Victoria Airport?** Yes. We do offer this transfer as a private transfer. This is offered as an optional add-on. Additional charges will apply.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from DMCI for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCI or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.

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- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **Resort Fees – are these included in our package?** No. Hotels do not allow prepayment of Resort fees. These fees must be paid direct to hotel unless included under inclusions in our offer.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM  
Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

**For More Information on this Tour Package, Operating Dates & Tariffs,**

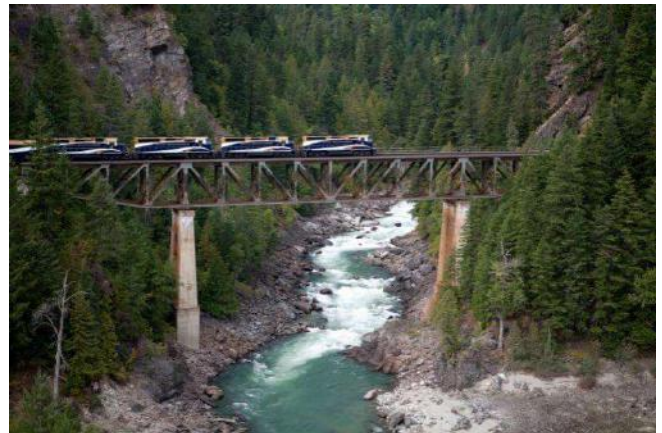
Contact our Destination Specialist @

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**Independent Tours - CANADA**



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