

FAQ

- **Where is the pick-up and drop-off of this tour?**—Pick-up and drop-off are offered from select hotel in Banff. This information will be provided at the time of booking.
- **What does the tour include?** - The two-hour tour includes transportation from most hotels in Banff on a guided bus tour to look for local wildlife.
- **Where does the tour go** - The tour is a paved road tour and there are a number of routes this tour follows, depending on wildlife activity.
- **Is there a lot of walking involved?** - This is not a walking tour and most of the tour will be spent on the bus, but there are opportunities for you to step off the bus to take in scenic views around Banff. However, when in the presence of the wildlife we do not step off the bus unless the guide believes it is safe.
- **What animals will I see?** - It is possible to see the following in the park: white tail deer, mule deer, elk, black bears, grizzly bears, chipmunks, eagles, coyotes, wolves, osprey, ducks, Canadian geese, squirrels, big horn sheep, mountain goats. Unfortunately, we can never guarantee seeing any animals, but our guides try their best to take you to areas we know animals frequent.
- **What should I bring with me?** -Just your camera and warm clothes, plus any refreshments you may like.
- **Should I tip my guide?** - Tips are not expected but are certainly appreciated. If you think your guide did a wonderful job and would like to indicate that with a tip, it will be graciously accepted.
- **Will we see wildlife?** - There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?****ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.

Note

1. Clients should be double vaccinated and are required to produce a vaccination certificate on demand.
2. If required by the federal/provincial health authorities, clients will be required to wear a face mask in all public places.