

## FAQ

- **Is Park Fees included in this package?** National Park Entrance Fess and Gros Morne National Park are included. Parks under provincial administration are not included.
- **Are admissions to historic sites included?** Admissions to historic sites listed under Inclusions are included.
- **Can we get a better hotel other than Vacation Home or B & B in Trinity and Twillingate?** Unfortunately, the choice of hotels in both Trinity and Twillingate is very limited. We use properties that are approved by [Newfoundland & Labrador Tourism](#).
- **What is our choice of hotels in the Gros More National Park?** Choice of hotels are very limited, and we offer the best on offer at the time of your request for quote/booking?

**How do we get to Western Brook Pond Cruise?** - The boat tour is reached via Route 430, 27 kilometres north of Rocky Harbour. A moderate 3 km trail (approx. 45 min walk) leads from the parking lot to the dock. The trail is a gravel trail. If you have difficulty walking, give yourself enough time. Wear comfortable footwear.

Located at dockside, you will find a sheltered waiting area, indoor bathroom facilities, canteen, dog kennels ( no pets permitted on boats) and several beautiful picnic areas.

**NOTE:** This trail is NOT deemed as wheelchair accessible. The trail itself is fairly flat and is covered with class A crushed stone. All-terrain wheelchairs are available at the Visitor Information Center, Rocky Harbour. Telephone 709 458.2417 for more information.

- **Do we have a choice of anther boat tour if we are unable to brave the 3 KM hike to the Pier to go on the Western Brook Pond Cruise?** Yes. We can offer the Bonnie Bay Tour. You must report to 105 Pond Road, Rocky Harbour or The Cat Stop Pub & Grub at 4 Stones' Lane, Norris Point.
- **What is the difference between the [Western Brook Pond Cruise and Bonnie Bay Tour](#)?** The Western Brook Pond is deep fresh water lake within the Gros Morne National Park, while Bonnie Bay is a saltwater fjord connecting to the ocean. Western Brook is known for gorgeous natural scenery. On the Bonne Bay Tour, you will see great coastal views, and the opportunity to view whales and seabirds as well as bald eagles.
- **What is the operating schedule of the two boat tours in the Gros Morne National Park?**
  - Western Brook Pond Cruise – May to Sep 2023.
  - Bonnie Bay Tours – usually June to Sep 2023.
- **Can we add the Viking Trails and/or Labrador to our Taste of Newfoundland Tour?** Yes. You have the option of adding Labrador or Viking Trails or both to our Taste of Newfoundland Tour.
- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- **What should be the minimum age of person driving the rental vehicle?** Clients and must be at least 21 years of age.

# Self Drive Holiday Taste of Newfoundland



Halifax, NS, Canada

Product Code: DM-SD-TASTENEWFNDLAND

- **Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)?** Yes. Insurance for the Rental Car is included. A deductible of CA \$500 will apply.
- **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- **Would the car rental company require a deposit to pick up the rental vehicle?** – No. However, the rental company would take an authorization for between \$300 and \$7500 (depending on the location) to cover any damages, unpaid tolls, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. Car Rental companies typically will not accept cash in lieu of credit card.
- **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be returned at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to read the rental contract before you proceed to the lot to pick up your rental vehicle.
- **Is there a One-way Car rental Drop off Fee?** Yes. There is a One-way Drop off fee for your Car rental. In most cases, it is included (please check Inclusions) in our package. Where it can be included, it will be listed under Exclusions. We will also reconfirm the inclusion/.exclusion of One-way Rental charges when we send you the final quote/booking information.
- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
  - Check-in: 4 PM
  - Check-out: 11 AMEarly Check-in and Late-check-outs require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance. .

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**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

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Tico License # 50011535

**Self Drive Holiday**  
**Taste of Newfoundland**



**Halifax, NS, Canada**

**Product Code:**

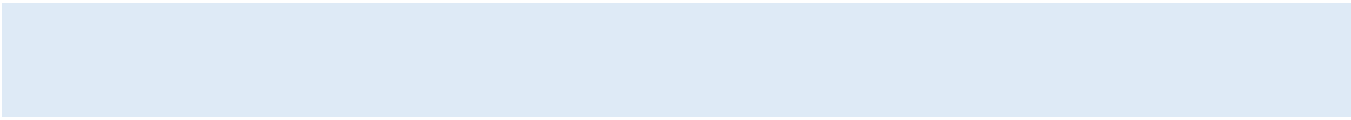
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