

FAQ

- **Is hotel pick-up and drop off included?** - No.
- **Where should I report to board this tour?** – This cruise departs from a private dock in Bay Bulls, about 25 minutes from downtown St. John's, Newfoundland.

You should report to Gatherall's Puffin & Whale Watch , 90 North side Rd, Bay Bulls, NL A0A 1C0, Canada. Directions from St. John's (approx. 30 minutes by car). Take south on Route 2 from downtown. Exit Route 3 South and continue towards Bay Bulls (note Route 3 becomes Route 10). Exit left from Route 10 on to St. John's Lane. Turn left on to North side Road and proceed to Gatherall's Dock.
- **Is parking available at site** – Free parking available on site.
- **Is safety briefing provided?** - Passengers are provided a pre-departure safety briefing.
- **Does the vessel have washrooms?** – yes. Vessel is washroom equipped.
- **Does the tour operate in bad weather?** - Operates in all weather conditions, please dress appropriately.
- **Is the vessel Wheelchair compatible?** - Not wheelchair accessible.
- **Are sightings of Whales & Icebergs guaranteed?** - Whales and or icebergs cannot be guaranteed on any given cruise.
- **What is the maximum number of people who may be on this tour?** - his tour/activity will have a maximum of 100 travelers.

Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID.
- Clients may be required to wear a Face Masks if mandated by the provincial/federal government.
- Participants are advised to regard all instruction provided by the vessel crew.
- Direction/guidance is provided to ensure the safety and enjoyment of all passengers.
- Depending on vessel movement/sea conditions, passengers may be advised by the crew to refrain from standing or to remain seated during certain portions of the cruise.

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