

# FIT – Multi Destination Tour Essential Rockies and West Coast with VIA Rail



Calgary, AB, Canada

Product Code:

DM-MDT- ESROCWESVI

## FAQ

- **Where is the Brewster Express desk located in the Calgary International Airport?**- For pick up at the Calgary International Airport, please proceed to Lane 23 (which is located outside across from exit door #7 and the Tim Hortons on the arrivals level). Your bus will arrive approximately 15 minutes prior to your departure time and your driver will check you in. As per AHS guidelines, you must wear your mask while onboard and maintain social distancing.
- **What happens if my flight arrives at the Calgary airport late and I miss my transfer?** - Guests can catch the next available transfer. We recommend providing your flight details upon booking so that our staff can anticipate any changes and ensure you will be well accommodated.
- **How long does it take to get to my destination?** - 2 hours.
- **Are the transfers direct or will there be stops along the way?** - All transfers are direct with limited stops for pick-up and drop-off at the major hotels.
- **Canada Park fees - Is it free to enter Banff and Jasper National Parks?** - No. Parks Canada requires all adult visitors to Canada's national parks to buy a permit for the duration of their stay to support visitor services and facilities. The park pass typically costs \$ 10.50 per person per day of stay in the Banff and National Park.
- **Coach Tour of Banff, and its wildlife** - Typically, hotel pick up is offered most Banff hotels.
- **Moraine Lake & Lake Louise Coach tour** – Typically, hotel pick up is offered most Banff hotels.
- **Icefield Parkway Tour from Banff to Jasper – Should I wear warm clothing?** - Warm layers are recommended for the Columbia Icefield Adventure, as temperatures on the glacier can be significantly cooler. Sunglasses are also recommended for the Columbia Icefield Adventure to reduce the brightness of the sun's reflection on the glacier.
- **Will the tour bus transport my luggage from Banff to Jasper** – Yes. You are allowed one piece of luggage per person.
- **Jasper to Vancouver VIA Rail Train # 1 – how long is the journey?** Approximately 20 hours.
- **Jasper to Vancouver VIA Rail Train # 1 – What kind service can we expect in Economy Class?**
  - AC Chair Class – comfortable reclining seats.
  - In addition to your roomy seat and the friendly atmosphere, you will have access to the Skyline car and its panoramic dome.
  - Extra blankets and pillows can be purchased.
- **Jasper to Vancouver – What kind of meal service is available on board?** Do not worry about preparing snacks and meals for your trip. You can purchase food and beverages from the onboard menu of affordable sandwiches and lunchboxes.
- **Can I bring my own alcoholic beverages on board VIA Rail Train?** No.

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Tico License # 50011535

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- **Can I buy alcoholic beverages on board VOA Rail?** – You can buy alcoholic beverages on board VIA Rail.
- **Can I pay cash to buy food and beverages paying cash on board VIA Rail Train?** - Only regular and prepaid credit cards (AMEX, Visa and Mastercard), debit cards and VIA Rail Gift cards are accepted as methods of payment onboard the Quebec City-Windsor corridor trains.
- **What kind of baggage allowance is offered on VIA RAIL Train # 1 –**
  - One personal item per person
  - Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)
  - Children’s car seat: Car seats are accepted on ...
  - Skis: Skis can be brought on board and count as ...
  - Portable strollers: Strollers not exceeding 25.5.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.
- **How much would be the cab fare from Vancouver VIA Rail Station to my hotel in downtown Vancouver** – approx. \$ 35 by metered taxi available outside the terminal.
- **Will I be picked up from my hotel for the Coach tour of city of Vancouver?** Hotel pickup is offered from most downtown hotels.
- **How much would be the cab fare from my hotel to Vancouver International Airport (YVR)** – approx. \$ 60 by metered taxi available outside the terminal. Uber Share Ride is also available and will cost around \$ 40.
- **Would I need a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.

### Note

1. Clients should be double vaccinated and are required to produce a vaccination certificate on demand.
2. If required by the federal/provincial health authorities, clients will be required to wear a face mask in all public places.

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