

Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCFPW

Highlights

Banff - Banff National Park - Yoho National Park - Lake Louise - Columbia Icefield Whistler - Vancouver - Victoria Duration: 12-Days | 11-Nights. Rocky Mountaineer - First passage to the West from Banff to Vancouver Tour of Banff + Admissions to Banff Gondola Mountain Lakes & Waterfalls Tour of Yoho National Park Visit to Columbia Icefield including Ice Explorer Glacier tour, Glacier Skywalk + hot buffet lunch City tour of Vancouver including admissions to Capilano Bridge & Park. Full-day tour to Whistler & Shannon Falls + Sea to Sky Gondola Tour of Victoria including admissions to Butchart Gardens. Coach transfer from Calgary International Airport (YYC) to hotel in Banff. Private transfer from Banff hotel to Rocky Mountaineer Train Station. Private transfer from Rocky Mountaineer Station to Hotel in Vancouver Coach & Ferry Transfer from Victoria to YVR International Airport. Available - 01 May to 8 Oct 2023 This is not an Escorted Group Tour. This tour is 100% customizable. Tour can be operated in the opposite direction. This tour can also be operated as a Private Tour except for the Rocky Mountaineer portion.

Our Best of the Rockies with Rocky Mountaineer First passage to the West allows you to enjoy the best of the Banff and Yoho National Parks, Coast mountains, beautiful Vancouver with its vibrant waterfront and the gardens and colonial charm of Victoria. The tour also allows you embark on a journey of a life time, a that journey takes you through a spectacular array of sceneries as you travel between the glacier and snow-capped peaks of the Canadian Rockies, over mountain passes and through remarkable tunnels, along rocky lakeshores and ranchlands to Vancouver on the Pacific Coast.

Day 1: Arrive in Banff.

Arrive in YYC, Calgary's International Airport this afternoon. Collect your bags and proceed to the shuttle desk at the airport for your pre-booked transfer by coach to the mountain resort of Banff, AB. With Mt. Rundle and Mt. Cascade, part of the Rocky Mountains, dominating its skyline, the resort town of Banff is by far the largest town in the Rockies. Banff features chateau style hotels, plenty of shops and dining options and a range of sightseeing and soft adventure options. The ride to Banff will take approximately two hours. On arrival in Banff, check into your hotel. Rest of the day free to explore Banff Avenue with its many shops and restaurants on your own.



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Overnight in Banff, AB.



DAY 2: Explore Banff & its Wildlife including admissions to Banff Gondola.

Today, set off on a tour exploring Banff & its Wildlife. Your tour includes admissions to Banff Gondola for a ride to the summit of the Sulphur Mountain. See some of the most incredible sights and sounds that western Canada has to offer on this full guided sightseeing tour of Banff. All the guests get to learn about the culture, geology, and wildlife while exploring the spectacular sights of the renowned mountain town of Banff. This tour will include some of the most scenic and historically significant highlights of Banff such as the Banff Springs Hotel, Bow Falls, Surprise Corner Lookout, Hoodoos Viewpoint and Lake Minnewanka. While on the tour, enjoy hot chocolate or fresh water (depending on the time of year) and maple cookies at one of the scenic stops. This a complete orientation to Banff and a great tour for seeing wildlife in the morning! This tour will include admissions to the famous Banff Gondola for a ride to the summit of the Sulphur Mountain. The view from the viewing deck at the summit of the Sulphur Mountain are spectacular with a 360-degree panorama view of the Bow Valle

Tour stops include –

- ☑ Bow Falls
- ☑ Surprise Corner Viewpoint
- Lookout Point



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- Hoodoos
- Lake Minnewanka

Upgrade – You may upgrade this tour by adding a cruise on Lake Minnewanka. Please check with us for rates and availability.

Overnight in Banff, AB.

DAY: Mountain Lakes & Waterfalls Tour of Yoho National Park and Lake Louise.

Get to see the best that Banff National Park and the surrounding wildernesses. This tour takes you to the most treasured spots in the Canadian Rockies through Banff and Yoho National Parks.

The Yoho National Park in British Columbia to the west of Banff National Park is a place loaded with stories. From the history of the Canadian railroad to Takakkaw Falls (the second-highest waterfall in Canada!), follow the trails through a park whose name means "awe" in the Cree language.

The tour includes a 20-minute stop at Lake Moraine (late May onwards) and will pass by the Victoria Glacier, Takakkaw Falls, Valley of Ten Peaks, Spiral Tunnels, and Yoho National Park.

At Emerald Lake you will stop for lunch (included in your tour) at the historic lodge tucked on the shores jewel-toned lake in the middle of a beautiful glacial cirque. You'll have time to stroll and explore.

Stop times on this tour vary depending on the area. Typically, the tour offers an approximately 30minute stop at Lake Louise, and one hour break at Emerald Lake Lodge. When Moraine Lake and Takkakaw Falls are not affected by seasonal road closures, the tour also offers a 50-minute stop at Moraine Lake and a one hour stop at the Takakkaw Falls.

The tour duration will be seasonally adjusted depending on road closures, weather conditions.

Tour Stops include (may change depending on road closures).

- Moraine Lake
- ☑ Spiral Tunnels
- Emerald Lake
- Takakkaw Falls
- Lake Louise

Overnight in Banff, AB.

Day 4: Icefield Parkway Tour - including Ice Explorer Glacier Tour, Glacier Skywalk, and hot buffet lunch

Discover the awe-inspiring mountain scenery and massive glaciers of Alberta's Rocky Mountain region on this full-day Banff glacier tour to the Columbia Icefields. As you follow one of the world's most famous mountain drives, the Icefield Parkway, you'll stop at stunning Lake Louise, Crowfoot Glacier and Peyto Lake before the tour culminates in an all-terrain ride on the Ice Explorer through the amazing Columbia Icefields.



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Overnight in Banff, AB.

Day 5: Banff to Kamloops -Transferred from hotel to Rocky Mountaineer Train Station

This morning, our limousine will transfer you from your hotel to the Rocky Mountaineer Train Station in Banff.

Travel onboard the Rocky Mountaineer from the resort town of Banff to Kamloops, in the heart of British Columbia's interior. Your journey takes you through a spectacular array of scenery as you travel between the glacier and snow-capped peaks of the Canadian Rockies, over mountain passes and through remarkable tunnels, along rocky lakeshores and across the ranchlands of the interior. Today's highlights include the Continental Divide, the Spiral Tunnels, the Kicking Horse Canyon, Rogers Pass and Craigellachie – where the last spike of the Canadian Pacific Railway was driven.

Your Train journey includes hot breakfast and lunch cooked onboard using ingredients sourced locally, gourmet snacks, and alcoholic and non-alcoholic beverages. On arrival in Kamloops, Rocky Mountaineer will transfer you to your hotel.

Overnight in Kamloops, BC.

Day 6: Kamloops to Vancouver

Your journey continues west towards the Pacific Ocean and the coastal city of Vancouver. Once again, Rocky Mountaineer will transfer you to your hotel will transfer you from your hotel in Kamloops to the train station.

On today's journey you will again see dramatic changes in scenery, from the desert-like environment of the interior, through winding river canyons and pristine forests, to the Coast and Cascade mountains and the lush green fields of the Fraser River Valley. Highlights include the steep slopes and rock sheds along the Thompson River and the rushing waters of Hell's Gate in the Fraser Canyon. Your Train journey ends on arrival in Vancouver this evening.

On arrival in Vancouver, our limousine will transfer you from Rocky Mountaineer Train station to hotel in downtown Vancouver.

Overnight in Vancouver, BC.

Day 7: City tour of Vancouver including admissions to Capilano Bridge

Vancouver fascinating past and present comes together in this engaging tour that traverses through urban cityscapes, seaside parks, and ancient rain forests. Begin with the highlights of downtown, including Canada Place, home of the 2010 Olympic Cauldron. Wind through impressive modern and historic architecture, past the Arts and Financial Districts, and the fashion hub of Robson Street. Enter the 1,000-acre urban rainforest, Stanley Park, for a unique perspective of the city from a quiet forest setting. Visit the First Nations Totem Poles before whisking off to North Vancouver.

Continue across the Lions Gate Bridge to Vancouver's scenic North Shore, and the Capilano Suspension Bridge Park. Do not miss the impressive collection of First Nations artwork and the historic Story Centre. From the spectacular Cliffwalk, gaze out over towering cedars, and the Capilano River winding through the valley far below. Take an exhilarating walk across the Capilano Suspension Bridge to the other side where many unique and informative experiences await, including the Treetops Adventure.



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Overnight in Vancouver, BC.

Day 8: Full day tour to Whistler & Shannon Falls + Sea to Sky Goindoila.

On today's tour, we will travel up the winding Sea to Sky Highway on an awe-inspiring journey to Whistler. This legendary highway is packed with natural wonders including immense mountain ranges, dramatic waterfalls, and old-growth rainforests and of course the Howe Sound. Enroute, we will do a photo-stop at Shannon Falls, a 335-metre (1,105-foot) cascade roaring along Shannon Creek to merge with the waters of Howe Sound. Keep your camera handy – the Sea to Sky is also home to black bears, eagles, and diverse variety of wildlife.

On arrival in the alpine resort village of Whistler, spend the day exploring the Village. Whistler is the fun and activity mecca on Canada's west coast and offers a verity of thrill rides and activities.

We offer you as an optional add on:

Peak 2 Peak Gondola Ride - The world-famous PEAK 2 PEAK gondola. The PEAK 2 PEAK is a tricable gondola that connects the mountain ranges of Whistler and Blackcomb. At 436 meters (1,427 feet) above the valley floor, the PEAK 2 PEAK is the world's highest lift of its kind and a marvel of engineering.

Admission to Squamish Lil'wat Cultural Centre - The Squamish Lil'wat Cultural Centre embodies the spirit of partnership between Whistler's two First Nation cultures, the Squamish Nation, and the Lil'wat Nation. Admission includes guided or self guided tours through the museum, interactive exhibits, contemporary galleries and a spectacular 15-minute film showcasing the nation's traditional and modern cultures. Traditional song and dance ceremonies are on display, as well as traditional storytelling, craft making and demonstrations about Salish wool and cedar weaving. Visit the gift shop for one of the largest collections of indigenous art in Whistler or try indigenous inspired food in the Thunderbird café.

Overnight in Vancouver, BC

Day 9: Day free in Vancouver for optional tours and activities.

Vancouver is the most cosmopolitan city on Canada's west coast. Nestled between the Pacific coast and the Coastal Mountain Range, Vancouver is perhaps the most beautiful city in Canada. This city offers both, the amenities of a world class city including world class dining, a variety of cuisines from round the world, a range of tours and soft adventure activity options.

Check with us on the various tours and activities offered.

Overnight in Vancouver, BC.

Day 10: Tour transfer from Vancouver to Victoria with visit to Butchart Gardens.

Depart today morning for Victoria, on Vancouver Island and the capital of the Province of British Columbia. The journey to Victoria will include a 90-minute ferry crossing across the Straits of Georgia from Tsawwassen on the mainland to Swartz Bay on Vancouver Island.

On arrival at Swartz Bay, we will head to Butchart Gardens, spanning over 22 breathtaking hectares (55 acres) of meticulously manicured beauty. Post the visit to Butchart gardens, we head off to downtown Victoria and the majestic Victoria Inner Harbour to take in the historic sights of the capital city, named after British monarch Queen Victoria.



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Overnight in Victoria, BC.

Day 11: Day free.

Victoria, leafy, flower-filled, and very much colonial is known for her museums, English charm, seafront parks, and ocean adventures. From ziplining through treetops to crescent moon kayaking, diving, Seaplane Tours, Golfing, hiking, or cycling, a delight of tours and activities await you today. Check with us for optional tours and activities you can go on in Victoria.

Overnight in Victoria, BC.

Day 12: End of your Best of Canadian Rockies + First Passage to the West

This morning check-out of your hotel and depart for Vancouver International Airport. Today's journey will include a transfer by coach and ferry and the trip to Vancouver will take around 4 hours including 90 minutes of ferry crossing.

Your tour ends on arrival at YVR International Airport.

End of Best of the Rockies & West Coast Tour

Inclusions

- ✓ 11 Nights accommodations.
 - 4 nights in Banff.
 - 1 night at Rocky Mountaineer Kamloops, BC.
 - 4 nights in Vancouver.
 - 2 nights in Victoria.
- ✓ Breakfast at all destinations.
- ✓ Rocky Mountaineer Train Tour First Passage to the West.
- ✓ Breakfast and Lunch + gourmet snacks and alcoholic and non-alcoholic Beverages on board Rocky Mountaineer Train during your two day train tour.
- ✓ Banff Coach tour of Banff including admissions to Banff Gondola.
- ✓ Banff Coach tour of Yoho National Park including Moraine Lake, Spiral Tunnels, Emerald Lake and Takakkaw Falls and lunch.
- ✓ Banff Columbia Icefield from Banff to Banff including Ice Explorer Glacier tour, Glacier SkyWalk and hot buffet lunch.
- ✓ Vancouver City tour of Vancouver including admissions to Capilano Bridge & Park.
- ✓ Vancouver Full day tour to Whistler including admissions to Sea-to-Sky Gondola.
- ✓ Vancouver to Victoria Coach & Ferry transfer from Vancouver to Victoria including Tour of Victoria
- ✓ Victoria Admissions to Butchart Gardens.
- ✓ Calgary Coach transfer from YYC International Airport (Calgary) to hotel in Banff.
- ✓ Private transfer from Banff hotel to Rocky Mountaineer Train Station.
- ✓ Private transfer from Rocky Mountaineer Station to Hotel in Vancouver



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- ✓ Coach & Ferry Transfer from Victoria to YVR (Vancouver) International Airport.
- ✓ Resort fees, Taxes & GST.

Exclusions

- × Airfare. Offered as a supplement on request.
- * Other meals.
- × Transfer from hotel in downtown Vancouver to Vancouver International Airport (YVR).
- × Canada Park Fees approximately CA \$ 10 per person x 4 days.
- Porterage at hotels.
- * Bottled Water in hotel rooms.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Gratuities for hotel staff (optional).
- Travel Insurance highly recommended. If client declines your offer to sell Travel Insurance, you are required to secure a Liability Waiver signed by the client that you must provide us on demand. We sell Travel Insurance to residents of Ontario. Non-residents of Ontario as well as clients from abroad must purchase Travel Insurance in the province/state/country where they reside.
- × Optional Tours and activities.
- × Early Check-in and Late Check-out charges. Charges will apply.
- × Gratuities for Tour Guides/Driver cum Guides (Expected)
- × If applicable, cost of any RTPCR/Antigen Test or costs related to quarantine.

Hotels Featured

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Rooms featured will be Standard ROH room unless specified otherwise.

Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Option to upgrade to Rocky Mountaineer – Goldleaf Service offered as supplement.

Deposit

- 61-days prior to start date of tour 25% non-refundable deposit.
- 46 to 60 -days prior to date of start of tour 100% deposit required.
- Within 45 days of date of start of tour 100% non-refundable.

Change & Cancellation Policy

- 61-days prior to start of tour 25% non-refundable deposit.
- 46 to 60 -days prior to date of start of tour 50% non-refundable.
- Within 45 days of date of start of tour 100% non-refundable.
- No Show 100% non-refundable.
- Unused services 100% non-refundable.

Note

- 1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to <u>Health Canada</u> site for most up to date information in this regard.
- 2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
- 3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

FAQ

• **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.



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- Are there fixed dates of departure for this tour? The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- Will I be sitting with the same group of people on this tour like on an Escorted Tour? No. The participants one ach of the tour may vary.
- Will I be picked up from my hotel for the tours? In most cases yes. This information will be provided to you along with the confirmations. If you must travel to a tour pickup point, its is never more than 15 minutes by cab or Uber.
- What size of coaches are used for transfers and tours? We use 56-, 33- and 24-seater coaches for our tours and transfers.
- Where is the Brewster Express desk located in the Calgary International Airport? For pick up at the Calgary International Airport, please proceed to Lane 23 (which is located outside across from exit door #7 and the Tim Hortons on the arrivals level). Your bus will arrive approximately 15 minutes prior to your departure time and your driver will check you in. As per AHS guidelines, you must wear your mask while onboard and maintain social distancing.
- What happens if my flight arrives at the Calgary airport late and I miss my transfer? -Guests can catch the next available transfer. We recommend providing your flight details upon booking so that our staff can anticipate any changes and ensure you will be well accommodated.
- How long does it take to get from Calgary to my hotel in Banff? Approximately 2 hours.
- Are the transfers direct or will there be stops along the way? All transfers are direct with limited stops for pick-up and drop-off at the major hotels.
- Canada Park fees Is it free to enter Banff and Jasper National Parks? No. Parks Canada requires all adult visitors to Canada's national parks to buy a permit for the duration of their stay to support visitor services and facilities. The park pass typically costs \$ 10.50 per person per day of stay in the Banff and National Park.
- Banff Tour and Yoho National Park Tours (Day 2 & 3) Will we be picked up from the hotel? – Typically, hotel pick up is offered most Banff hotels. This information will be provided at the time of confirmation of your tour package.
- Icefield Parkway Tour from Banff to Banff (Day 4) Should I wear warm clothing? Warm layers are recommended for the Columbia Icefield Adventure, as temperatures on the glacier can be significantly cooler. Sunglasses are also recommended for the Columbia Icefield Adventure to reduce the brightness of the sun's reflection on the glacier.
- Tours from Banff and Lake Louise do you offer door-to-door service? Yes. We offer pickups and drop offs at all accommodations in Jasper, and all the major hotels in Lake Louise and Banff.



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- **Transfer from hotel to Rocky Mountaineer Train Station-** Will I be transferred from my hotel in Banff/Lake Louise to Rocky Mountaineer Train Station? Yes. Our limousine will transfer you from your hotel to Rocky Mountaineer Train Station. We typically pick up at 6:00 AM.
- Who will take care of my train station hotel train station transfers in Kamloops? Rocky Mountaineer will take care of this transfer.
- On arrival in Vancouver, will I be transferred from Rocky Mountaineer Train Station to my hotel in Vancouver? Yes. Our limousine will transfer you from Rocky Mountaineer Train Station to your hotel in downtown Vancouver. The driver will meet you inside the Rocky Mountaineer Train Station with signage.
- Will I be picked up from my hotel in Vancouver for our tour of Vancouver? Yes. We pickup from most downtown Vancouver Hotels. If there is any change to this,. We will update you on same at the time of confirming your bookings.
- Will I be picked up from my hotel for my tour transfer to Victoria? Yes. Hotel pickup is offered from most downtown Vancouver hotels.
- Are the BC Ferry Tickets included in my Tour Package Yes. BC Ferry tickets are included in the cost of the tour package.
- Am I allowed to stay in the coach while on the Ferry? Not. You are required to leave the vehicle, take your valuables with you once you are parked on the ferry's deck, proceed to the seating area on the upper decks. Announcements will be made on arrival at destination for you to return to your vehicle. When leaving the vehicle to go upstairs to the deck, please note the painted image on the door through which you enter the stairwell. You must return to the same door to reach your vehicle without getting lost.
- **Can I buy refreshments and food on the ferry?** Yes. The ferry is equipped with both convenience stores as well as a full restaurant.
- How long is the ferry ride to Victoria? The ferry departs from Tsawwassen Ferry terminal on the mainland (in Vancouver) and sails to Swartz Bay on Vancouver Island (Victoria). The sailing is approximately 90 minutes each way.
- Will I be picked up from my hotel for my transfer from Victoria to YVR International Airport? No. You must one of the downtown pick-up points or the Bus Depot, whichever is closest to your hotel.
- What should I wear on this tour? We always recommend that you bring layers with you, even on those warm summer days since some sightseeing stops will be a little cooler than others. Wear some good walking shoes with grip; bring your camera, sunscreen, and some light snacks.
- Are your tours wheelchair accessible? No. Unfortunately, the motorcoaches are not wheelchair accessible.
- Will I see wildlife on these tours? There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.



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- Wild Animals Is it safe to approach wild animals? Is it safe to touch them if they behave friendly? ABSOLUTELY NO. Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.
- FAQ specifically related to Rocky Mountaineer Train Tour:
 - **DO WE SLEEP ON THE TRAIN?** The train does not have sleeper cars. You will spend your days on the train and spend your night(s) in a comfortable hotel. This way, you will not miss a moment of the stunning scenery along your journey
 - DOES ROCKY MOUNTAINEER STOP FOR PHOTOGRAPHS ALONG THE ROUTE? No, but the train slows down at particularly scenic locations to ensure you have time for photographs.
 - HOW DO WE GET SEATS ASSIGNED? When you check in, you will receive your preassigned seat and overnight accommodation in Kamloops, Whistler and Quesnel, or Glenwood Springs. If you have a special seating request, such as sitting near a friend who has booked separately, please advise us at least 45 days in advance. Please note: we are unable to accommodate specific seat or coach requests.
 - WILL THERE BE A RANGE OF CULINARY OPTIONS AVAILABLE TO MEET DIETARY REQUIREMENTS? – The onboard menu will have a selection of options to cater to various tastes and requirements. If you have a specific dietary requirement, either an allergy or restriction, please inform us directly or through your travel professional at least 60 days prior to the train departure.
 - WHAT IS THE PROTOCOL CONCERNING GRATUITIES? Onboard train gratuities are included in prices. Gratuities are not included for driver guides, tour escorts, or hotel porterage. If you are travelling on an organized tour, you may want to check with your Tour Director to confirm if gratuities have been included in your tour itinerary with your Tour Director.
 - **AM I ABLE TO MOVE AROUND ONBOARD ROCKY MOUNTAINEER?** One of the advantages of train travel is the spacious room afforded to all guests. We allow safe movement through your own coach, including an outdoor viewing area to enjoy fresh air, that is accessible only to guests in your coach.
 - **AM I ABLE TO BRING MY PET ALONG?** All pets or animals (excluding qualified service animals) are prohibited from travelling onboard Rocky Mountaineer. If you wish to travel with your service animal, please notify your Vacation Consultant or travel professional at the time of booking, or a minimum of 60 days prior to commencing travel with Rocky Mountaineer.
 - ARE MEALS INCLUDED? Meals that are included as a part of your itinerary will be noted with either B (Breakfast), L (Lunch), D (Dinner) on each package page. When you are not onboard the train, you may be able to add meal options to ensure breakfasts and dinners are pre-arranged for part, or all, of your itinerary—please contact your Vacation Consultant or travel professional. If you have purchased a pre-arranged meal, at most hotels you will be presented with a set menu. Meal plans vary by hotel.



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- WHAT WILDLIFE WILL WE SEE? There are wonderful opportunities for viewing wildlife on all our rail routes, and in our destinations. On any of our rail routes, you may see bear, elk, deer, moose, bald eagles, osprey, salmon, mountain goats, and bighorn sheep. Sightings are never guaranteed. If you do encounter animals, please act responsibly, maintain a safe distance, and never feed any wild animal.
- IS TRAVELLING EASTBOUND BETTER THAN WESTBOUND? Our rail routes are spectacular in either direction and will include the same highlights and scenery. We encourage guests to choose the direction of travel based on their own schedule requirements and availability at the time of booking.
- CAN I UPGRADE MY ACCOMMODATIONS IN KAMLOOPS, QUESNEL, WHISTLER, OR GLENWOOD SPRINGS? - Rocky Mountaineer has secured the best available accommodation in Kamloops, Whistler, Quesnel, and Glenwood Springs. In Kamloops, Quesnel, and Glenwood Springs, you will overnight in moderate accommodation with essential amenities. We are unable to offer hotel upgrades for the overnight stops in these destinations.
- MOBILITY REQUIREMENTS We make every effort to meet any special needs of our guests, as do our hotel partners. For guests using wheelchairs, we provide hydraulic lifts or ramps to get you on and off the train, and a coach with accessible washrooms can be pre- assigned. Please advise us or your travel professional of any mobility needs you have when you book. Further information is available on our website at www.rockymountaineer.com/preparing-to-go/ mobility-and-accessibility.
- LUGGAGE ONBOARD THE TRAIN Your luggage will be delivered to your accommodation in our midpoint destinations: Kamloops, Whistler and Quesnel, or Glenwood Springs. For all other destinations, please review your final travel documents for luggage handling details.
- SMOKE-FREE POLICY To ensure the preservation of the fragile environment of the areas in which we travel, and for the comfort of all guests, there is no smoking or vaping of any kind. This includes cigarettes, cannabis, cigars, and e-cigarettes onboard Rocky Mountaineer, its vestibules, and restrooms, as well as inside or outside the stations, on the platforms, and near the tracks. We recommend that you prepare for the journey accordingly.
- What is your policy should our flight be cancelled or delayed and therefore we are unable to join the tour? DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs, Contact our Destination Specialist @ Email: sales@dmci.ca



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Phone: +1 (416) 425 8001 extn 1 www.dmci.ca





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