

Mountain Parks & West Coast Discovery

16 Days | 15 Nights

St. John's, NL

Tour Operates: 1 May to 15 Oct 2024

DM-SD YEGBMPWD

This tour is fully customizable

Embark on our Self-Drive Tour to uncover the wonders of this incredible region! Begin in Jasper National Park, where Maligne Lake and the Columbia Icefield await your exploration. Discover the charm of Banff National Park with its gems like Lake Louise and Yoho National Park. Then, dive into the beauty of the Okanagan Valley. In Vancouver, enjoy Stanley Park, Capilano Bridge, and Flyover Canada. Conclude your journey in Victoria, savoring Butchart Gardens and the scenic Sea-to-sky Highway drive.

Explore the Canadian Rockies & West Coast at your own pace – join us for an unforgettable experience today!



Highlights

- Self-Drive Freedom: Set your own pace, stop for photos, or detours anytime.
- Scenic Cruises Included: Sail into serenity on Maligne Lake—ticket on us.
- Sky-High Views: Banff Gondola pass to summit Sulphur Mountain's grandeur.
- Epic Wildlife Sightings: Possible encounters with nature's finest, from elk to eagles.
- Glacial Adventures: Walk sky-high glass floors & ride Ice Explorers with your pass.
- Cultural Immersion: Taste local cuisines & explore at leisure in charming towns.
- Hassle-Free Journey: Accommodation, park passes, and car rental—fully covered.
- Support On-Call: Assistance just a call away for uninterrupted adventure.

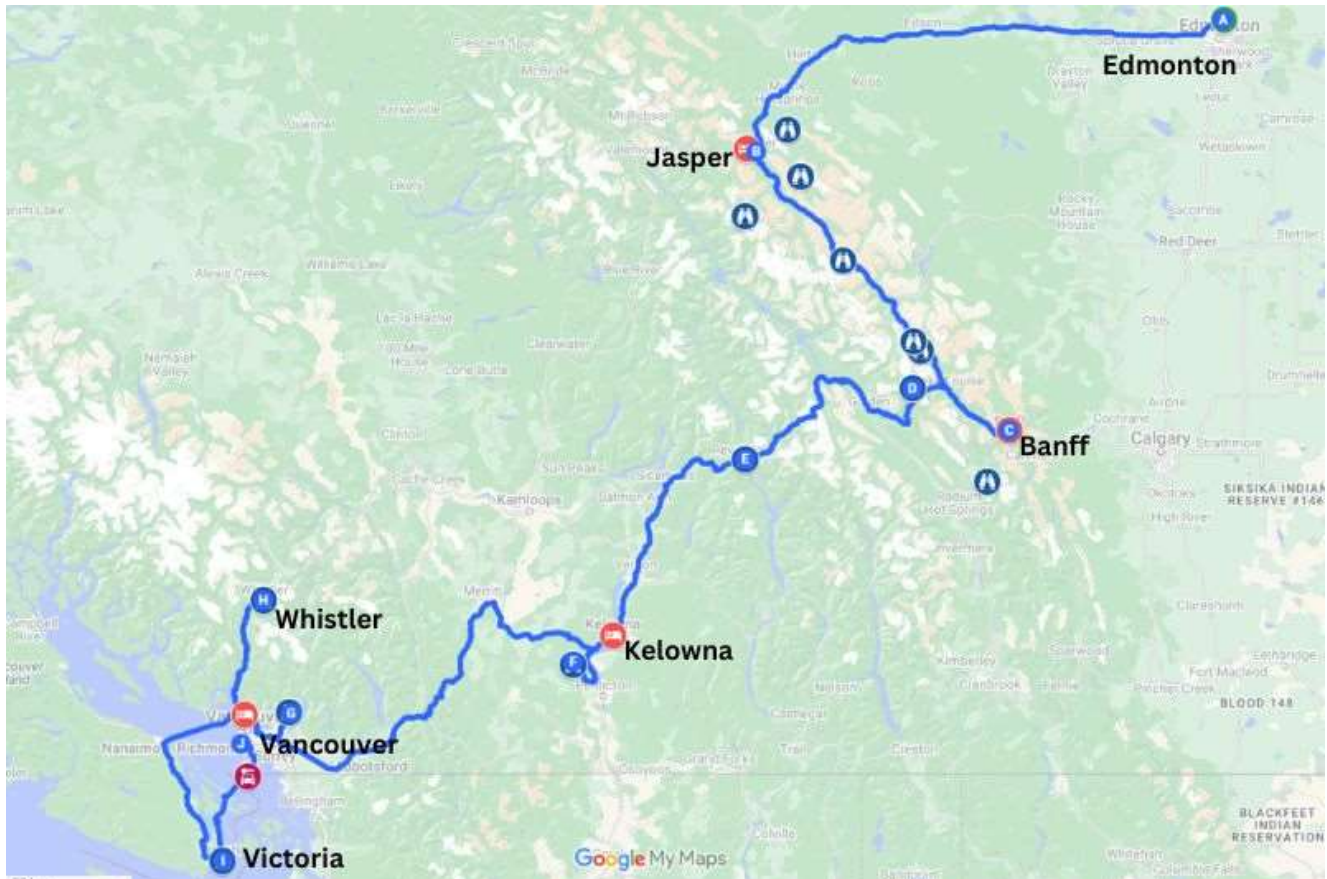
- ✓ **Includes:**
- ✓ 15-nights accommodations.
- ✓ Rental of mid-size car. Option to upgrade offered, Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Rental Car Insurance (CDW/LDW). Minimum deductible applies. Please review FAQ.
- ✓ Admissions to Maligne Lake Cruise.
- ✓ Admissions to Columbia Icefield -Ice Explorer & Skywalk.
- ✓ Admission to Banff Gondola
- ✓ Canada Park Pass – Discovery Pass.
- ✓ Taxes, GST.

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Phone: +1 416 425 8001 | E-mail: sales@dmci.ca

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Map



<https://www.google.com/maps/@53.5461,-113.5103,15z>

Driver Age: minimum age 21. Must hold a Drivers License that will allow you drive in Canada.

DAY 1 – ARRIVE IN EDMONTON (YEG). PICK UP THE RENTAL CAR AND DRIVE TO THE HOTEL IN DOWNTOWN EDMONTON.

Driving Distance: 40 km | 24 miles

- Upon your arrival at Edmonton International Airport, collect your luggage and head to the rental car desk to pick up your vehicle. Drive to your downtown hotel, check-in, and unwind. The rest of the day is yours to explore this vibrant city. Edmonton, Alberta's capital, boasts a lively arts and culture scene, highlighted by events like the Edmonton Fringe Festival, one of North America's largest. Indulge in shopping, dining, and more – there's something for everyone in Edmonton!

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Overnight in Edmonton downtown.

DAY 2 – DRIVE FROM EDMONTON TO JASPER. AFTERNOON FREE TO EXPLORE JASPER ON OWN.

Driving Distance: 363 km | 225 miles

Highlights

- Drive to Jasper: Scenic Route
- Explore Jasper: Town Charm
- Outdoor Fun: Hike, Bike, Ride
- Today, depart from Edmonton for an unforgettable drive to Jasper, a gem in Alberta's scenic landscape. The journey winds through rolling foothills, past pristine lakes, and majestic mountains, offering wildlife spotting opportunities. Allow about four hours for the drive, savoring the scenery and making stops along the way. Arriving in Jasper, you'll discover a charming mountain town with shops, restaurants, and cozy cafes. Embrace the outdoors with activities like hiking, biking, and horseback riding. Whether seeking adventure or pure relaxation in the Canadian Rockies, Jasper is your ideal destination.

Overnight in Jasper

DAY 3 – EMBARK ON A SELF-GUIDED JASPER TOUR, FEATURING MALIGNE LAKE CRUISE AND JASPER SKY TRAM ADMISSIONS.

Driving Distance: 50 km | 31 miles

Highlights

- Self guided Tour of Jasper.
- Admission to Maligne Lake Cruise/Jasper Sky Tram.
- Discover Jasper's wonders on two unique tours – a leisurely drive exploring nearby attractions or a longer adventure to the park's hidden gems. Marvel at Pyramid and Patricia Lakes, ascend Whistlers Mountain via Jasper Sky Tram, and spot wildlife at Old Fort Point. Cruise to Spirit Island on Maligne Lake, passing Sterkfontein Dam and historic sites like Jasper Park Lodge. Explore Maligne Canyon, Medicine Lake, and unwind at Miette Hot Springs. Engage in outdoor activities like river rafting. Your tour includes Maligne Lake Cruise admission – a nature lover's dream!

Overnight in Jasper

DAY 4 – ICEFIELD PARKWAY TOUR FROM JASPER TO BANFF INCLUDING ADMISSIONS TO ICE EXPLORER & GLACIER SKYWALK.

Driving Distance: 288 km | 179 miles

Highlights

- Scenic Drive: Explore 288 km of breathtaking Icefields Parkway.
- Wildlife Encounters: Spot elk, bears, and mountain goats.
- Inclusive Adventures: Experience Columbia Icefield attractions.

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- Enriching Activities: Ice Explorer and Glacier Skywalk.
- Experience the breathtaking Icefield Parkway in Jasper National Park. Take a self-drive tour at your own pace. The Jasper to Banff tour includes admission to the Ice Explorer, a unique bus onto the Columbia Icefield, and the Glacier Skywalk, featuring a glass-floored observation deck with stunning glacier views. Whether a first-time visitor or seasoned traveler, this journey is unforgettable. Discover the beauty of glaciers and landscapes from around the world.

Overnight in Banff

DAY 5 – SELF GUIDED TOUR OF BANFF AND BANFF GONDOLA.

Highlights

- Ascend Sulphur Mtn via Gondola, capture panoramic views.
- Explore Bow Falls & Tunnel Mtns, find Hoodoos.
- Lake cruise, horse ride or river rafting.
- Ticket inclusive; adventure at your own pace.
- Admission to Banff Gondola.
- Discover Banff's beauty at your pace! Glide up Sulphur Mountain on the Banff Gondola for breathtaking views. Wander to Lookout Point, marvel at Bow Falls, and unearth the magic of Tunnel Mountains and the Hoodoos. Whether it's cruising Lake Minnewanka, horseback riding, or thrilling river rafting, adventure awaits. Gondola ticket included—your journey to awe starts here!
- Admissions to Banff Gondola included.

Overnight in Banff

DAY 6 – DAY FREE IN BANFF

- Enjoy the day to discover the lively city at your own pace.

Overnight in Banff

DAY 7 – DRIVE FROM BANFF THROUGH YOHO, REVELSTOKE AND GLACIER NATIONAL PARK TO KELOWNA.

Driving Distance: 483 km | 300 miles

Highlights

- Yoho National Park of Canada.
- Lake Louise.
- Glacier National Park.
- Scenic drive.
- The drive from Banff to Kelowna offers a picturesque journey through some of Canada's most stunning landscapes. Starting in Banff, you'll traverse the scenic Yoho National Park, known for its waterfalls and dramatic rock formations. Continuing, Revelstoke welcomes you with outdoor adventures and a charming atmosphere. Glacier National Park showcases rugged terrain and hiking trails, providing a nature lover's

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paradise. Finally, the journey leads to Kelowna, nestled in the heart of British Columbia's wine country, where vineyards, orchards, and lakeside activities await, making it a perfect destination for relaxation and indulgence.

Overnight in Kelowna

DAY 8 – A JOURNEY FROM KELOWNA TO OSOYOOS.

Driving Distance: 124 km | 77 miles

Highlights

- Vineyard Tours.
- Lakeside Activities.
- Enjoy a leisurely morning exploring Kelowna and the scenic Okanagan's Wine Country at your own pace. Delight in vineyard tours, wine tastings, or lakeside strolls. In the late afternoon, embark on a journey to Osoyoos, anticipating more experiences in this charming town.

Overnight in Osoyoos

DAY 9 – DAY FREE IN OSOYOOS.

- Enjoy the day to discover the lively city at your own pace.

Overnight in Osoyoos

DAY 10 – DRIVE FROM OSOYOOS TO WHISTLER

Driving Distance: 517 km | 321 miles

- The drive from Osoyoos to Whistler promises a transition from desert-like landscapes to mountainous terrain. Leaving Osoyoos, you'll pass through picturesque valleys and winding mountain roads as you approach Whistler. The journey offers breathtaking scenery with opportunities for outdoor adventures, including hiking and sightseeing. Upon reaching Whistler, you'll arrive at the world-renowned resort town known for its year-round recreational activities and vibrant village atmosphere.

Overnight in Whistler

DAY 11 – DAY FREE IN WHISTLER

- A day in Whistler offers boundless outdoor and leisure options. You can explore Whistler Village with its shops, restaurants, and cultural attractions. Outdoor enthusiasts can indulge in hiking, biking, or even zip-lining amidst stunning mountain scenery. Additionally, there are opportunities for golf, spa treatments, or simply relaxing by the beautiful lakes and parks. Whistler's vibrant atmosphere ensures an enjoyable day, no matter your interests.

Overnight in Whistler

DAY 12 – "DISCOVERING COASTAL BEAUTY: HORSESHOE BAY TO DEPARTURE BAY, AND BEYOND TO VICTORIA"

Highlights

- BC Ferry from Horseshoe Bay.
- Embark on a scenic drive to Horseshoe Bay and board a ferry to Departure Bay, enjoying picturesque coastal views during the journey. Upon arrival, continue your drive to Victoria, the charming capital city of British Columbia. Victoria is renowned for its historic architecture, beautiful gardens, and vibrant arts scene.

Overnight in Victoria

DAY 13 – SELF GUIDED TOUR OF VICTORIA

- Explore Victoria, BC at your own pace with this self-guided tour covering its major attractions. Visit the iconic Parliament Buildings, delve into history at the Royal BC Museum, and wander through the stunning Butchart Gardens. Stroll along Inner Harbour, discovering quaint shops and cafes. Explore Fisherman's Wharf, known for its floating homes, and experience the vibrant culture of Victoria's diverse neighborhoods, all while enjoying the city's picturesque coastal charm.

Overnight in Victoria

DAY 14 – DRIVE TO SWARTZ BAY, FERRY ACROSS TO TSAWWASSEN AND DRIVE TO VANCOUVER.

Highlights

- BC Ferry from Swartz Bay to Tsawwassen
- A scenic drive to Swartz Bay, where you'll board a ferry to Tsawwassen. Enjoy the relaxing ferry journey with panoramic ocean views. Upon arrival, continue your drive to Vancouver, British Columbia's bustling metropolis. Experience the city's diverse culture, explore its vibrant neighborhoods, and indulge in culinary delights. Vancouver offers a perfect blend of natural beauty and urban excitement, making it an ideal destination for exploration.

Overnight in Vancouver

DAY 15 – EXPLORE VANCOUVER WITH ADMISSIONS TO CAPILANO SUSPENSION BRIDGE

Highlights

- Canada Place.
- Lions Gate Bridge.
- Capilano Suspension Bridge.
- Breathtaking Landscapes and city drive.
- Explore Vancouver's highlights starting at the iconic Canada Place with its distinctive sails. Walk along bustling Robson Street, then marvel at the Lions Gate Bridge framed by mountains and lion statues. Drive through Stanley Park's rainforest, cross the bridge to Capilano, experiencing its famous attractions. End your day with a 4-D Flight Simulation at Flyover Canada, showcasing breathtaking landscapes and providing a unique perspective on the city. Capilano Bridge admission is included in the tour package. Enjoy a memorable day in this beautiful city!

Overnight in Vancouver

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DAY 16 – CHECK-OUT FROM THE HOTEL AND RETURN THE RENTAL CAR

Driving Distance: 15 km | 9 miles

- At Morning 11:00, you can Check-out from the hotel and drive to airport. After dropping off the rental car at YVR Airport, proceed to the check-in counter for further assistance and to complete the necessary departure procedures.

End of the Tour

Exclusions

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.
- × Additional Driver Fees.
- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.
- × Parking & Tolls.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for hotel staff (optional).Porterage at hotels.
- × Gratuities for hotel staff (optional).

Hotels Featured

Destination	Hotel	Star	Room Type
Edmonton, AB	Coast Edmonton Plaza Hotel by APA	3	Standard ROH
Jasper, AB	Chateau Jasper	3	Standard ROH

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Banff, AB	Banff Caribou Lodge	3	Standard ROH
Kelowna, BC	Manteo Resort Hotel & Villas	3.5	Standard ROH
Osoyoos, AB	Spirit Ridge Resort	3	Standard ROH
Whistler, AB	Aava Whistler	3	Standard ROH
Victoria, BC	Embassy inn	3	Standard ROH
Vancouver	Sandman Hotel Vancouver Downtown	3	Standard ROH

- Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Rental Car featured in this package.



TOYOTA COROLLA
OR SIMILAR | MIDSIZE CLASS (IDARX1)

Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
Automatic	4	5	None	1	2	Yes

We do offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

Things to know before you pick up your rental vehicle.

Your Car Rental also includes:

- Ⓞ Unlimited – if offered under Tour Inclusions.
- Ⓞ Rental Car insurance (CDW/LDW) – if offered under Tour Inclusions.
- Ⓞ Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- Ⓞ Sales Tax: Included.
- Ⓞ Social Service Tax: Included in rates.
- Ⓞ Vehicle License Fee: Included in rates.
- Ⓞ Airport Surcharge.
- Ⓞ Air Conditioning Excise Tax: Included in rates.
- Ⓞ Customer Facility Charge: Included in rates.

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Driver

- ⊙ The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- ⊙ Driver must be 21 years of age or older.
- ⊙ Young Driver Surcharge - Driver's age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- ⊙ Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

Driver's License

- ⊙ Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- ⊙ Driver's License must be held for a minimum of 1 year (some exceptions may apply).
- ⊙ International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- ⊙ Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

Credit Card

- ⊙ A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- ⊙ The rental agency will take a security deposit of between \$200 to \$800 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- ⊙ Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- ⊙ Cash Rentals: Not permitted.
- ⊙ Debit Cards cannot be used to rent cars.

Insurance

- ⊙ Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.
- ⊙ Minimum deductible - Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- ⊙ You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- ⊙ Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

Roadside Assistance is not included in package cost. Same are available at an additional cost.

Personal Accident Insurance is not included in the cost of Car Rental.

Child Seats - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

GPS - Most Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.

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Rental Cycle

- ⊙ DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- ⊙ Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- ⊙ Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- ⊙ All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- ⊙ There will be refund on unused rental days.
- ⊙ There will be no refund for any rental where client is a no show.
- ⊙ Should the rental run late, the client is required to alert the rental depot before end of rental and advise them of the delay in bringing the vehicle back.

Travel outside Canada

- ⊙ Travel is permitted into U.S. If you plan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- ⊙ Travel is not permitted into Mexico.
- ⊙ When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- ⊙ Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

At the time of Pickup of your Rental Car

- ⊙ Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- ⊙ Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- ⊙ Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- ⊙ Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- ⊙ Determine there are no visible damages to the roof and the under carriage.
- ⊙ Be sure the vehicle has all the options and accessories that you ordered and that they work.
- ⊙ Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- ⊙ Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- ⊙ Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- ⊙ If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

Ensure the vehicle has the following inside it:

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- ⊙ Owners Manual
- ⊙ Copy of Ownership Registration Papers.
- ⊙ Windshield Brush & Scraper (if you are driving during winter)
- ⊙ Spare Tire, and the spare tire Jack.
- ⊙ Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

Returning your rental car

- ⊙ Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- ⊙ When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- ⊙ Insist on a receipt closing the Rental Contract when you return your rental car.

Smoking & Pets

- ⊙ Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

Accidents during your rental

- ⊙ The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- ⊙ Outstanding Fines, Tolls, Parking Charges, Traffic Tickets
- ⊙ The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

Outstanding Fines, Tolls, Parking Changes, Traffic Tickets

- The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

Deposit & Payment Policy

- 31-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 30-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

FAQ

- **Is this tour customizable? Yes. This tour is 100% customizable. You may**

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- Increase or reduce the number of days.
 - Change the itinerary to suit your idea of the tour.
 - Add or take away experiences.
 - Upgrade Rental Car to a higher category car.
 - Upgrade Hotel, Hotel Room category.
 - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
 - **What kind of information is required to book my rental car?** We will need your First and Last Name exactly as on your Driver's License.
 - **What should be the minimum age of person driving the rental vehicle?** Clients and must be at least 21 years of age.
 - **Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)?** Refer to Inclusions. If Insurance for the Rental Car is included, a minimum Deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
 - **What kind of documentation should I present to pick up my rental car?** You will need to present a valid Driver's License (valid in the province in Canada where you will pick up to your rental car). If there is a second driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such as a passport.
 - **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
 - **Would the car rental company require a deposit to pick up the rental vehicle?** – Yes. The car rental company would take an authorization for between \$500 and \$750 (depending on the location and the model of the vehicle) to cover any damages, unpaid toils, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. **Car Rental companies will not accept cash in lieu of credit card.**
 - **Am I allowed to drive my rental car into the United States?** You may. However, if you plan to drive into the United States, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval.
 - **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be return at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
 - **Can I pick up my rental car in Canada and drop same off in the United States?** No. The car must be returned to the drop off point in Canada as confirmed on your reservations.

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- **Can I pick up my rental car in one Canadian rental location and drop it off at a different rental location in the same city or at a different city?** Yes, you can. However, one-way drop off charges will apply. Unless it is included under **Inclusions**, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- **What would be the maximum number of persons who can sit in the car?** The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under **“Rental Car featured in this package”** clearly lays down the number of persons who can be accommodated in a vehicle.
- **Are Child Seats/Infant Seats available?** Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- **How many pieces of luggage can be accommodated in the rental car?** The information is available under **“Rental Car featured in this package”**.
- **Would I require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such as a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- **What is the hotel check-in and check-out times?**
Check-in: 4 PM
Check-out: 11 AM
Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **Can I expect to see animals during the tours?** On some of the routes you will drive in Canada and the United States, you can expect to see wild animals.
- **Wild Animals – Is it safe to get close to wild animals? Is it okay to touch them if they appear friendly?** **Absolutely not.** It is not safe to approach wild animals, even if they seem calm and friendly. It is also important not to step out of your vehicle to take pictures of them.
- **Is it mandatory to present Service Vouchers received from DMCI for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCI or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCI Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.

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- **What is the policy in case your client’s flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client’s inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, refused admission into the country at the point of entry, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi is not responsible for any disruptions caused by weather, traffic &/or road conditions, cancelled flights, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,







Contact our Destination Specialist @

Email: sales@dmci.ca

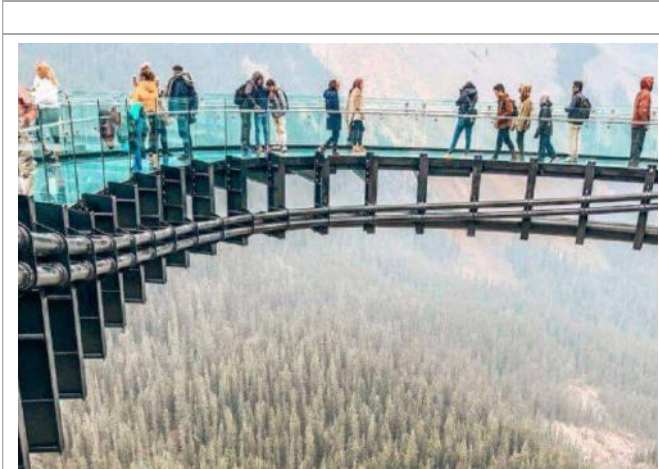
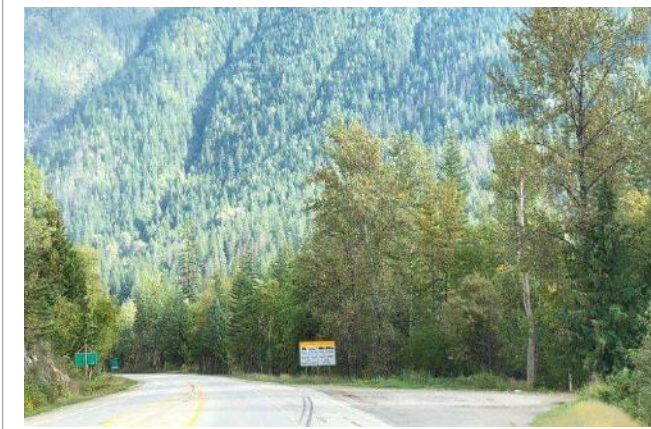
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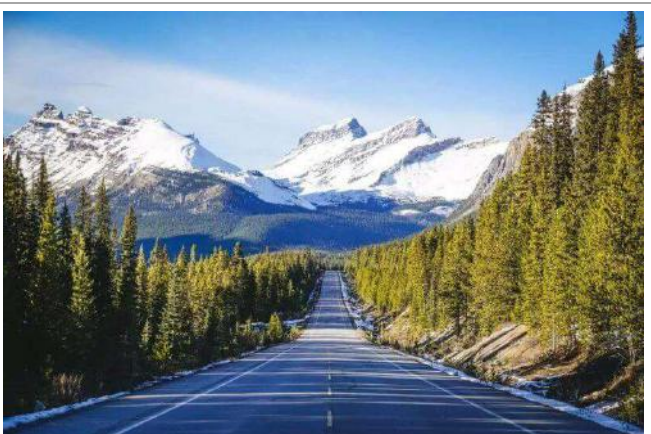
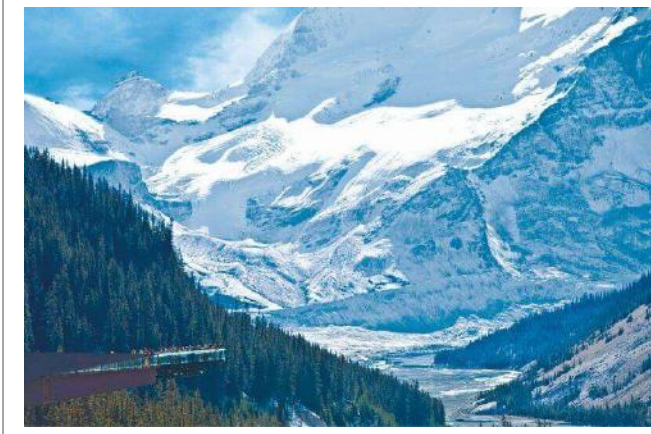
	
	
	

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