

FIT (Independent Touring) – Multi Destination Tour

Best of the East



New York, NY, Canada

Product Code:

DM MDT-USBSTEST

FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Can this tour be operated as a Private Tour?** Yes. This tour can be operated in full or in part as a Private Tour.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. This is a shared experience, and you will be sharing the tour coach with other participants on this tour. The participants may not be the same each day.
- **Will I be picked up from my hotel for the tours?** No. If there is no hotel pick-up, we will provide you information at what time of booking. If you have to travel to a tour pickup point, you may use one of the metered cabs or hail one of the share rides such as UBER.
- **What size of coaches are used for tours?** We use 56-, 33- and 24-seater coaches as well as 14-seater Sprinters for our tours.
- **What kind of Vehicles are used for transfers?** Typically, depending on the size of the family, we may use a Sedan (seats 3 and takes 2 to 3 suitcases) or SUV (seats 4 and takes 4 to 6 suitcase).
- **Will we be met on arrival for our transfers from Airport to Hotel? Arrival Transfer – will we met on arrival inside the airport terminal?** – No. We will provide you with DMCi Ground Transportation Despatch number. After you have cleared Immigration & Customs and collected your bags, please call the provided number and the driver will direct you to the place where you must wait for your pickup.
- **When will get a list of the admissions included in your New York package?** You will receive the list of attractions included in the New York package at the time of confirmation. Once we have prided you the list of admissions included, you will be required to go online and book the time when you would like to enter the admissions. You will be required to choose your admissions at the time of booking.
- **What if we miss our pre-booked admission time?** You will have to go online and find another slot (which may prove to be a little challenging during peak season).
- **Is the Statue of Liberty and Ellis Island Ferry Time stamped?** Yes. The Ferry timings are time stamped and so also is your admissions to the pedestal.

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Tico License # 50011535

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- **Where do we board the ferry to the State of Liberty?** You will board the ferry at battery Park.
- **How do we get from our hotel to Moynihan Train Hall in New York for our Amtrak Train journey to Boston?** Moynihan Train Hall is an expansion of Pennsylvania Station and is located in mid-town Manhattan. You can take a metered cab or UBER to the train station.
- **How do we get to our hotel in Boston from Boston Back Bay Train Station?** You may avail one of the metered cabs or UBER.
- **How do we get to Harvard & MIT form our hotel?** You will have to take a metered cab or UBER to get to these institutions and back.
- **Do we have to tip metered cabs in the United States?** Yes. Between 15% and 20% of the fare is expected as a TIP.
- **How do we pay for cabs?** Metered cabs always accept credit cards.
- **Do we need a Visa to enter Canada in case we would like to avail the Signature Experiences in Niagara Falls, Ontario instead of Maid of the Mist and Cave of the Winds?** Depending on your nationality you may require a visa to travel to Canada and subsequently re-enter United States to continue your tour.
- **When do we have to decide if we will avail the attraction admissions in Niagara Falls, ON instead of Niagara Falls, NY?** You will be required to make this decision at the time of booking.
- **How much time would we need to see the exhibits at the Smithsonian Museums?** The museums are massive and there is lots to see. If you plan to visit the Museum, set aside the entire day for the same.
- **How far is Secaucus, NJ from midtown Manhattan where all our New York tours start?** Secaucus is a 20-minute train ride from Pennsylvania Station (Penn) Station in midtown. There are trains running frequently. Penn Station is a 4-minute cab ride from Penn Station.
- **How far are the hotels in Boston to downtown Boston?** The hotel in Quincy and Braintree, MA are a 20-minute train ride from Quincy Station to downtown Boston.
- **How far is Chantilly, VA from downtown Washington DC?** The best way to get to downtown will be a metered cab or Uber. It should cost approximately \$ 60 each way.
- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card n their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
 - Check-in: 4 PM

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- Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional night charges will apply.

- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to travel [advisories at Centre for Disease Control](#) site for most up to date information in this regard.
2. Federal, State, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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