

FIT (Independent Touring) – Family Adventure Winter Family Adventure



Whistler, BC, Canada

Product Code: DM FAMADWIN

Highlights

Whistler, BC

Duration: 4 Days / 3 Nights Hotel Accommodation

Snowmobiling Adventure – a true backcountry terrain for all tours with over 16,000 acres of terrain to play on.

Strong focus on beginner and novice tours.

New snowmobiles, all fully automatic and easy to drive.

Mini snowmobiles for young kids (below 10 only) to test their skills on a flat, open area.

Choice of any one

Superfly Ziplining - an exhilarating feeling of soaring through the air with the breathtaking beauty of Cougar Mountain (children 7 years or older)

or

Snowshoe - through a beautiful coastal rainforest and enjoy spectacular views over some of the highest peaks in the Whistler backcountry.

Coach transfers from YVR to Whistler and back.

Available – 20 Jan to 10 Apr 2023.

This is not an Escorted Group Tour. This tour is 100% customizable.

Add a Ski Package to the Family Adventure Package.

This tour can also be operated as a Private Tour.

Are you looking for some family and fun this winter. Then, you must head to Whistler the winter fun capital of Canada. Expect breath-taking alpine views, endless outdoor pursuits (including unparalleled skiing and snowboarding opportunities!), and a passionate local community who are ready and waiting to make your time there truly unforgettable.

Introduce your family to the sport of snowmobiling in a safe and exciting environment. Explore a vast network of trails with your professional guide, before stopping at our “playground” area. The kids (10 and below) are going to love this tour, as they can try driving their very own mini-snowmobiles!

Go on a Ziplining adventure, combining the exhilarating feeling of soaring through the air with the breathtaking beauty of Cougar Mountain. The unique system allows a parent and child to ride side-by-side, each on their own cable during this incredibly scenic experience. The adventure includes the longest and highest lines in Canada with multiple dual ziplines connected to each other by a network of trails and boardwalks. In winter, guests travel up the mountain to our Ziplines in a custom 4x4 Ranger.

If you like to choose a more tamer adventure experience, then go on a Snowshoeing Adventure. Our tour is suitable for kids as young as 6 years. The tour takes you high up Rainbow Mountain in an open air 4x4 vehicle, where you’ll snowshoe through a beautiful coastal rainforest and enjoy

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spectacular views over some of the highest peaks in the Whistler backcountry. Our experienced guides will lead you through undulating terrain in the pristine and tranquil wilderness, while sharing expert knowledge about the local environment.



Inclusions

- ✓ 3 Nights accommodations at Aava Whistler.
- ✓ 2 ½ Snowmobiling Adventure.
- ✓ Choice of anyone:
 - Superfly Ziplining or
 - Natural Mystic – Snowshoeing Adventure
- ✓ Coach transfer from YVR (Vancouver international Airport) or downtown Vancouver to Whistler Village.
- ✓ Coach transfer from Whistler Village to VR (Vancouver international Airport) or downtown Vancouver.
- ✓ Collision Coverage for the Snowmobile.

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- ✓ Resort fees, Taxes & GST.

Exclusions

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Gratuities for hotel staff (optional).
- × Travel Insurance – highly recommended. If client declines your offer to sell Travel Insurance, you are required to secure a Liability Waiver signed by the client that you must provide us on demand. We sell Travel Insurance to residents of Ontario. Non-residents of Ontario as well as clients from abroad must purchase Travel Insurance in the province/state/country where they reside.
- × Optional Tours and activities.
- × Early Check-in and Late Check-out charges. Charges will apply.
- × Gratuities for Tour Guides/Driver cum Guides (Expected)
- × If applicable, cost of any RTPCR/Antigen Test or costs related to quarantine.

Hotels Featured

Destination	Standard Hotels
Whistler, BC	Aava Whistler Hotel

Rooms featured will be Standard ROH room unless specified otherwise.

Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Deposit Policy

100% Deposit required on confirmation of this Tour.

Change & Cancellation Policy

- 22-days prior to start of tour – refundable less \$50 per booking.
- 21-days or less – 100% non-refundable.

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- No Show – 100% non-refundable.
- Unused services – 100% non-refundable.

Note

1. Snowmobile Tour – 2 ½ hours tour; 1 ¾ riding time.

- a. Guide to Guest Ratio - We have 1 guide per 5 machines.
- b. Minimum Age Requirements – Driver must be 16 years old with valid driver's license (learners permit is also acceptable).
- c. Children must be 4 feet tall, able to hang on to adult and fit for XXS Helmet.
- d. Suggested Clothing – dress as if you are going out to ski. Dress in warm layers. Bring with you a warm hat, gloves, glass or goggles, warm boots and protective mask. Our operator provides DOT approved helmets.
- e. Mini Snowmobiles are only good for children under 10. Mini snowmobiles for young kids to test their skills on a flat, open area. Children above 10 must ride with an adult unless they have they a drivers license.

2. Superfly Ziplining – 2 ½ hours

- a. Guide to Guest Ratio – 2 guides per 10 guests.
- b. Minimum age is 7 years old, minimum weight is 60 lbs & maximum weight is 250 lbs.
- c. Suggested Clothing – dress as if you are going out to ski. Dress in warm layers. Bring with you a warm hat, gloves, glass or goggles, warm boots and protective mask. Our operator provides DOT approved helmets.

3. Snowshoeing – Natural Mystic – 2 ¼ hours – 1 hour snowshoe time.

- a. Minimum age is 6 years old. We offer private tours (for an additional fee) for families with younger children.
- b. Suggested Clothing – Winter boots, Snowshoes and dress as if you are going out to ski. Dress in warm layers.

4. **Waivers** - Waivers are required for all tours and you must have a guardian signature if you are under 16 years of age. Clients may sign waivers online prior to their arrival, or on site on an iPad. Groups, where possible, will sign waivers online prior to their arrival.

5. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Health Canada](https://www.healthcanada.ca) site for most up to date information in this regard.

6. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.

7. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

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FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. This is a shared experience. The participants one each of the tour may vary.
- **Where should I go to board my coach transfer from?**
 - **Vancouver International Airport (YVR) to Whistler?** After you have collected your luggage, please proceed to the YVR SKYLYNX desk in the arrival hall. The agent at the desk will direct you to the boarding point.
 - **Downtown Vancouver** – Burrard Skytrain Station (Hyatt Regency Hotel) or Pacific Central Station.
- **Will be dropped off at my hotel in Whistler?** No. Our coach will drop you off at Whistler Village Centre (Gateway loop) or at Creekside Village. Both the points are within walking distance (4 minutes typically) from your hotel.
- **Where will we be dropped off on our return transfer from Whistler?** – Our coach will drop you off at Burrard Skytrain Station (Hyatt Regency Hotel) or Pacific Central Station in downtown Vancouver or at Vancouver International Airport (YVR).
- **Do you not offer transfers that will drop us off/pick us up at our hotel?** At the time publishing this package, there is very limited service available. Please check with us when you are ready to book.
- **How many pieces of luggage are we allowed on our coach transfers?** Our coaches accommodate only one piece of standard airline check-in bag and one cabin bag per person. No luggage is allowed inside the cabin for passenger comfort and safety reasons.
- **Will I be picked up from my hotel for the tours?** No. You must make your own to the activity base at Cougar Mountain. You have the choice of using one of the Whistler Cabs or hail one of shar-rides such as UBER. We recommend booking your ride the previous evening at least.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- and 24-seater coaches for our tours and transfers.

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- **How many persons are allowed to ride in a cab or UBER?** Typically, Cabs and UBER vehicles in Canada accommodate 3 to 4 passengers. Please make sure to check with your cab company how many people can ride in their vehicle.
 - **Drugs & Alcohol** - There is a zero-tolerance policy for any drugs or alcohol consumed prior to or during any activities. Our operator reserves the right to cancel tours if there is any indication that guests are under the influence.
 - **Gratuity** - We suggest including guide gratuities into your program. Gratuities can be added to the final invoice.
 - **Meeting Location** - Meet 10 minutes before your scheduled tour time at Cougar Mountain Basecamp. Follow your map app of choice to Cougar Mountain Road, Whistler BC, just a 10 minute drive from Whistler Village. After turning off the highway, a short uphill drive through the forest will take you to the basecamp.
 - **Suggested Clothing** - Wear the same clothing as if you were going skiing, it is recommended that guests dress in layers and bring a warm hat, gloves and sunglasses or goggles as well as warm boots.
 - **Do we have to sign Waivers** - Yes. Waivers are required for all tours and you must have a guardian signature if you are under 16 years of age. Clients may sign waivers online prior to their arrival, or on site on an iPad. Groups, where possible, will sign waivers online prior to their arrival.
 - **First Aid** - Guides for motorized activities have a valid 80-hour first aid certificate. Guides for non-motorized activities have a minimum 16-hour first aid certificate.
 - **Would the client require a credit card to check-in** at confirmed hotels, lodges, and inns? Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
 - **What is the hotel check-in and check-out times?**
 - Check-in: 4 PM
 - Check-out: 11 AM
- Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

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For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

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