

# FIT (Independent Touring) – Multi Destination Tour Essential Western USA



San Francisco, CA, Canada

Product Code:

DM MDT-USESSTWEST

## FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Multi Destination Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season. There is no such thing as tour departs only on certain fixed days like on a fully escorted coach tour.
- **Are the tour on this exclusive to us?** No. All tours featured in this package are a shared experience. There will be other participants on your tour. We can offer all or any of the tours included in this package as a Private Experience exclusively to you, for an additional cost.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** No. The participants one each of the tour may vary.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will I be picked up from my hotel for the tours?** In most cases yes. This information will be provided to you along with the confirmations. If you have to travel to a tour pickup point, its is never more than 15 minutes by cab or Uber.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- and 24-seater coaches for our tours and transfers.
- **Will we be met on arrival for our transfers from Airport to Hotel?** No. We will provide you with DMCi Ground Transportation Despatch number. After you have cleared Immigration & Customs and collected your bags, please call the provided number and the driver will direct you to the place where you must wait for your pickup.
- **LAX Transfers – How do we get our transfer in Los Angeles?** On arrival, please call the hotel from the courtesy phone inside the terminal. They will send the hotel's shuttle to pick you up. For your return transfer, make sure to book same with the Front Desk the previous evening.
- **What if we are unable to locate our driver?** You can always call DMCi's Ground Transportation Despatch and we will patch you with your driver. DMCi Despatch numbers are always provide din all or tour confirmations.
- **Los Angeles Hotel – Can we get a city hotel in Los Angeles instead of Westin Los Angeles Airport?** Absolutely yes. We are able to offer you hotels in the city. It may cost you a little more. Your Los Angeles City Tour does pick you up from you're the Westin Los Angeles Airport.
- **Anaheim – can we get to stay in Anaheim instead of Los Angeles.** Yes. We do offer Anaheim hotel choices. Please do check with us for options.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, L6T 4Z9

[www.dmci.ca](http://www.dmci.ca)

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Tico License # 50011535

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- **Las Vegas Hotel – is it on The Strip?** Yes. The hotel we have featured is on the world famous “The Strip”.
- **Can’t we travel by coach from San Francisco to Los Angeles?** Yes. You can. The trip will take between 8 and 9 hours. We recommend Air Travel rather than spend 8 to hours of precious touring time in a coach travelling from San Francisco to Los Angeles.
- **Can’t we travel by coach from Los Angeles to Las Vegas?** Yes, you can. This is a 5-to-6-hour drive, and we feel its is a sheer waste of time that you could use touring. There is very little to see on your drive from Los Angeles to Las Vegas other than desert and brush.
- **Would the client require a credit card to check-in** at confirmed hotels, lodges, and inns? Yes. Clients are required to present a Credit Card n their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
  - Check-in: 4 PM
  - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

## Note

1. The Federal and/or State health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to travel [advisories at Centre for Disease Control](#) site for most up to date information in this regard.
2. Federal, State, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

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**Essential Western USA**



**San Francisco, CA, Canada**

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**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

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