

## Activity & Adventure

# Winter Adventures in the Laurentides



Saint Hippolyte, QC, Canada

Product Code:

DM WT LAUDSN

### FAQ

- **Should we purchase Travel Insurance?** We highly recommend you purchase Travel Insurance to cover all conditions including, but not limited medical related the winter soft adventure activity package you are purchasing from us.
- **Are there fixed dates of departure for this tour?** The tour departs every day of the season.
- **Is this tour customizable?** Absolutely yes. This tour is fully customizable. Additional costs may apply depending on how much customization is required.
- **Will there be other people on these tours?** Yes. There is a very good possibility there will be other people on this tour. However, you will not be sharing your dogsled or snowmobile with another person other than your family or friend who is booked along with you as a part of the package.
- **Will I be picked up from my hotel for the tours?** The activity centre is located 50-meters from the front door of the hotel. The outfitters will take you in their four-wheel drive vehicles to start point of the snowmobiling tour and the kennels for the dog sledding.
- **How far is Saint Hippolyte from Pierre Trudeau International Airport and from Mont Tremblant?** This ride is between 60 and 90 minutes depending upon snow and road conditions.
- **Do you provide transfers from Pierre Trudeau International Airport and from Mont Tremblant?** Yes. We do provide shuttle transfers. Please check with us for rates.
- **Is Winter Gear included in the package?** Yes. Winter Gear is included in your tour package. Please scroll down for images of the Winter Gear.
- **Can we do the Dogsledding and Snowmobiling on the same day (Day 2).** Yes. You can if you would like to do both the activities on the same day.
- **Do we need a Drivers License to operate the Snowmobile?** Yes, you must be 18 years of age and must have a valid drivers license to operate the snowmobile.
- **On the Dogsledding Tour, would we have a guide?** You will be briefed on how to handle the dog sled, the dogs and how to drive the dog sled. You will follow the guide who will ride ahead of you in a snowmobile.
- **On the Dogsledding Tour, would we have a guide?** Yes. You will have guide who will be riding on his own snowmobile.
- **How many persons would ride on the Dog Sled and Snowmobile?** Two persons will ride on the dogsleds and snowmobiles. We also offer rates for one dog sled or snowmobile per person for an additional cost.
- **Are children accepted on these tours?** Yes, children are accepted on the tours.
  - **Dog Sledding Tour** - Children rates are applicable from the age of 5 to 11 years. Children are accepted subject to height and weight. Please check with us for more information.

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- **Snowmobiling Tour** - Children rates are applicable from the age of 5 to 11 years. Children are accepted subject to height and weight conditions. Please check with us for more information.
  - **Would we have to place a deposit to go the Snowmobile Tour?** Yes. The operator will take \$1,000 per snowmobile authorization before the start of the tour. The same will auto cancel on return of the machine in good order.
  - **Are massages included in the Nordic Spa Package at Auberge Lac Morenci?** No. You have access to the facilities at Spa. Facilities include a whirlpool bath, sauna, jacuzzi, indoor pool, and training room.
  - **Are children allowed inside the Nordic Spa?** No. Minimum age for admission into Nordic Spa is 18 years. The pool, sauna and jacuzzi is open to all ages.
  - **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour.
  - **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out/off of your vehicle/snowmobile/dogsled to photograph them even if they seem to be calm and even friendly.
  - **Would clients require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
  - **What is the hotel check-in and check-out times?**
    - Check-in: 4 PM
    - Check-out: 11 AM
- Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy should our flight be cancelled or delayed and therefore we are unable to join the tour?** DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

### Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Health Canada](#) site for most up to date information in this regard.
2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.

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3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.
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**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

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[www.dmci.ca](http://www.dmci.ca)

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