

Activity & Soft Adventure

Algonquin Eco-Lodge



Algonquin Park, ON, Canada

Product Code:

DM-RHAVA4D

FAQ

- **Should we purchase Travel Insurance?** We highly recommend you purchase Travel Insurance to cover all conditions including, but not limited to medical related the winter soft adventure activity package you are purchasing from us.
- **Are there fixed dates of departure for this tour?** No, there are no fixed departures.
- **Is this tour customizable?** No. This tour is not customizable.
- **Will there be other people on these tours?** Yes.
- **How far is the wilderness lodge from Toronto?** It is a 3-hour drive from Toronto.
- **Do you provide transfers from Toronto to the Lodge?** No, you will have to arrange transfers on your own. You can bring your own car or rent a car.
- **Would I have to sign a Liability Waiver?** Yes. You will be required to sign off on a Liability Waiver. The Waiver must be signed in the presence of the operator. A parent or guardian must sign off on the waiver for all minors.
- **Is there a minimum/maximum age? Maximum age? No. Minimum age?** children younger than 6 are not allowed.
- **Is there a minimum/maximum weight?** No.
- **About Accommodation** - Accommodation is double occupancy with shared indoor washrooms, as well as a sauna and shower cabin.
- **Medical emergencies** - The Eco-Lodge is in a remote wilderness setting. The nearest hospital is 45 minutes away, and the nearest phone is 15 minutes away. They do not have a phone and cell phones do not work. The staff does have wilderness first aid training but, if you have a medical emergency, it will take around 2 hours for professional medical care to arrive. If you have severe life-threatening allergies, you should bring 2 EpiPins with you. If you have any other serious medical condition, please bring appropriate amounts of your medication.
- **Cell Phone & Wi-Fi - No.** There is no Wi-Fi. There nearest phone is 15 minutes away.
- **Hydro/Electricity** – No. There s not hydro/electricity.
- **Facility at Eco Lodge** - Please note that the bedrooms are basic and cozy. There is no TV, phone, or coffee machine in the room, but there is an electric light and a comfortable custom-built bed (doubles and singles)
- **Special meal request** - Due to the additional food costs there is an additional fee of \$10/night for gluten free, lactose free, halal, kosher, or vegan diets. Vegetarian or non-pork diets are no extra charge.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out/off your vehicle/snowmobile/dogsled to photograph them even if they seem to be calm and even friendly.

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- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?**
Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
 - Check-in: 2 PM
 - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

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