

Private Tour

# Private VIP tour of Toronto

Toronto, ON, Canada



Tour Code:

DM- PVTYYZ

## FAQ

- **We will pick you up from your downtown hotel.** We also pick up from Toronto Airport (YYZ- Pearson International Airport), Airport, uptown and suburban hotels. Depending on the pick-up, additional charges may apply.
- **What kind of vehicle will be provided for the tour?** In order to provide clients with an elevated experience, we use a SUV for this tour. You also have the choice of upgrading to a 14, 24 or a 56-seater coach for larger groups. Additional costs will apply.
- **Is this tour customizable?** Yes. This tour is completely customizable.
- **Would you delay the tour if we are running late?** Unfortunately, No. Any time wasted as a result of you running late will eat into your tour time. We will try to extend the tour hour; however you will be billed for the additional time.
- **What if we want to extend the tour while we are touring?** In most cases, we can do this and bill you for the additional time. There are times when we are unable to do this because the driver, vehicle and guide have another tour already pre-booked.
- **Would there be any walking on this tour?** Yes. The Distillery District and Kensington markets are better covered on foot than from a vehicle.
- **Can we add additional attractions to our tour?** Yes. You may. Please let us know what you would like to add so that we can provide you a tour price accordingly.
- **Are you able to add a dining experience to this tour?** Yes. Please check with us for options and pricing.
- **What is your policy should our flight be cancelled or delayed and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

## Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID if the Health Authorities of the jurisdiction you are touring so demand.
- Clients may be required to wear a Face Masks if mandated by Health Authorities of the jurisdiction you are touring.

**For More Information on this Tour Package, Operating Dates & Tariffs,**

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Contact our Destination Specialist @

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Phone: +1 (416) 425 8001 extn 1

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