

Escorted Tour Grand Teton & Yellowstone Explorer



Salt Lake, UT, USA

Product Code:

DM ET-???????

FAQ

- **Is this tour an Escorted Tour with a Tour Director?** Yes. This is an Escorted Tour with a Tour Director. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** Yes. This tour departs on fixed departure dates.
- **Is this tour customizable?** No. This tour is not customizable.
- **Will I be sitting with the same group of people on this tour like on an Escorted Tour?** Yes. You will be sitting with the same group of people through this tour.
- **What size of coaches are used for transfers and tours?** Most of our tours are operated with Mercedes Sprinter Vans or similar. We specialize in small groups unless otherwise specified on certain tours. Some tours will run with a full-sized Motorcoach as noted on that tour.
- **What kind of clothing should I wear?** Layers! Light-weight layers made of technical fabrics are best. Pants that convert into shorts also work well in the desert. Brimmed hat and sunglasses will add additional protection from the sun. See our Packing List page.
- **What kind of footwear should I wear?** We suggest light-weight, breathable, flexible hiking boots with ankle support. Additionally, you will want to add several pairs of socks, designed for desert hiking; breathable, wicking, technical fabrics work best.
- **What kind of luggage should I bring?** We recommend soft-sided, light-weight suitcase, convertible duffel, or backpack. Also, consider bringing a camera bag, small day pack, or fanny pack as well.
- **How many miles should I hike each day?** Hiking is not mandatory with the group. Let us know what you would like so we can be sure to place you on the right experience! There are elevation changes and there is uneven ground on some of the trails so please let us know your fitness level when you speak with us. Many amazing sites can be seen with 1-to-3-mile hikes. More strenuous hiking trips can be accommodated upon request.
- **Do we have to hike as a group?** No, hiking with the group is not mandatory.
- **Can we do longer hikes if we wanted to?** Yes, just speak with your guide and they can make recommendations. They may not be able to accompany you but they can advise you where/when to hike if you want further.
- **How much time do we spend in each National Park?** You will spend a minimum of 5-6 hours in each park, on average 6-8 hours depending on the tour.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, L6T 4Z9

www.dmci.ca

Phone: (416) 425 8001 | Toll Free: 1-833-621-0750

E-mail: sales@dmci.ca

Tico License # 50011535

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- **Do you have any age restrictions?** We do not have any age restrictions for our tours; however we ask that parents know their children's hiking abilities. If children are able to hike and keep up with the group, they are welcome to on tour.
- **Do you cater to dietary requirements?** Yes, we can provide vegetarian options. Vegan, gluten free, kosher options cannot be guaranteed but we will do our best to meet your needs.
- **What is the Smoking Policy?** For the safety and comfort of our guests and Tour Guides we have a no-smoking policy.
- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
 - Check-in: 4 PM
 - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **What is DMCi Inc. policy should our flights be cancelled or for some other reason we are unable to travel and therefore we are unable to join the tour?**

DMCi Inc. will try and make every effort to accommodate you in such circumstances within what is possible. However, please note – DMCi Inc., is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not grounds for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

Note

1. The Federal and/or State health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to travel advisories at Centre for Disease Control site for most up to date information in this regard.
2. Federal, State, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.

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3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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