

Peggy's Cove, Mahone Bay & Lunenburg Tour



Halifax, NS, Canada

Product Code: DM-SIT YHZSSORE

FAQ

- **Will I be joining a group of people on this tour like on Tour?** Yes. This is a shared experience. There will be other participants on this tour.
- **Can you customize our tour?** – If you choose to have this tour as a Private Tour, exclusively for yourself, this tour can be tailored to match your preferences.
- **Will I be picked up from my hotel for the tours?** Yes
- **Should I tip my guide?** – Gratuities are customary and very much appreciated.
- **What time should we arrive for a tour?** - We suggest arriving at least 15 minutes before the departure time.
- **I'm running late, what should I do?** - Once a tour has started, we cannot delay for late arrivals or interrupt a tour guide so that latecomers may find them, as this adversely affects the tour experience for others. Your Tour Booking will be considered a NO SHOW and no refund or replacement tour will be offered.
- **Does the activity take place despite bad weather?** - All activities, including walking tours, take place rain or shine. Depending on the chosen activity and the weather of the day, be sure to be dressed comfortably and accordingly to have the most enjoyable experience possible.
- **How should I dress for the tour?** - Dress for the day's weather and wear comfortable walking shoes—you will be on your feet for most of the tour! If you are taking a tour that includes a church visit, please dress appropriately and refrain from wearing flip-flops, tank tops, or shorts.
- **What kind shoes should I wear on this tour?** Comfortable walking shoes are recommended.
- **Is smoking allowed on the tour?** No. We maintain a no smoking policy on our tours.
- **Are there restrooms on your tour?** - We highly suggest that customers use the restroom ahead of time. Not all our tours include restroom stops.
- **Am I allowed to bring food and beverages on the tour?** - You are welcome to bring bottled water and small snacks.
- **Can I bring my pet?** - No pets are not allowed during scheduled tours for safety purposes and to ensure the activities run smoothly.
- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance from us, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.

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- **What is the policy in case our flight gets cancelled or delayed, or if we are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca