

Experience the unique phenomenon of the tides of the Bay of Fundy

Nova Scotia, NS, Canada

Product Code:

DM-SITYHZBAYFUN

Deposit Policy

- 100% payment required at the time of confirmation.

Change & Cancellation Policy

- 4 Days or more from start day of tour – Refundable less service fee \$25 per person.
- 3 days or less from start date of the tour – 100% non-refundable.
- Late Comes & No Shows – 100% non-refundable.
- Unused services – 10% non-refundable.

What Is Defined As A Change?

A change is defined as any of the below or a combination thereof.

- Correction of a name/s. Correction of 40% or more of the names on a booking constitutes a 100% cancellation.
- Change of name/s. Change of 40% or more of the names on a booking constitutes a 100% cancellation.
- Change of a departure date. Changes within the Change/Cancellation Deadline are subject to applicable Cancellation Penalty.
- Change or alteration in room requirements. Such changes may be subject to additional charges based on the revised room requirements and type of rooms. Changes within the Change/Cancellation Deadline are subject to applicable Cancellation Penalty.

All changes are possible only if accepted by the supplier, and subject to the applicable fee, availability of inventory and/or supplier's willingness to effect the requested changes.

No changes to the booking are permitted once travel has commenced,

A change of the type of tour is considered a cancellation.

- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance from us, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.



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- **What is the policy in case our flight gets cancelled or delayed, or if we are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by their Travel Insurance. .

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca