

Algonquin Voyageur Adventure Package



Algonquin Park, ON, Canada

Product Code:

DM-SA ALGCW3DVAV

FAQ

- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance from us, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.
- **Are there fixed dates of departure for this tour?** Yes. Please refer to availability.
- **Is this a shared experience?** Yes this is a shared experience. There will be other persons staying in the Lodge as well as partaking in the activities and trips.
- **How far is the wilderness lodge from Toronto?** It is a 3-hour drive from Toronto.
- **Do you provide transfers from Toronto to the Lodge?** No, you will have to arrange transfers on your own. You can bring your own car or rent a car.
- **How far is the lodge from the highway?** – The lodge is a 2 ½ km hike through the forest.
- **Do you help us with the luggage:** Yes. We do assist with luggage as long as arrivals are before 10 M.
- **About Accommodation** - Accommodation is double occupancy with shared indoor washrooms, as well as a sauna and shower cabin.
- **Bedrooms** - The bedrooms are simple and comfortable. They don't have a TV, phone, or coffee machine, but they do have electric lights and cozy custom-made beds, both doubles and singles.
- **Bathrooms** - Bathrooms and showers are shared by women and men.
- **Can we upgrade our accommodations?** - We have two Lakeside Rooms available for rent individually. They are in a separate building by the lake and offer a peaceful atmosphere. However, please note that these rooms do not have plumbing. An additional fee is charged for staying in these rooms. You will use the washrooms in the main lodge.
- **Medical emergencies** - The Eco-Lodge is in a remote wilderness setting. The nearest hospital is 45 minutes away, and the nearest phone is 15 minutes away. They do not have a phone and cell phones do not work. The staff does have wilderness first aid training but, if you have a medical emergency, it will take around 2 hours for professional medical care to arrive. If you have severe life-threatening allergies, you should bring 2 EpiPins with you. If you have any other serious medical condition, please bring appropriate amounts of your medication.
- **Cell Phone & Wi-Fi - No.** There is no Wi-Fi. The nearest phone is 15 minutes away.
- **Hydro/Electricity** – No. There is not hydro/electricity.
- **Special meal request** - Due to the additional food costs there is an additional fee of \$10/night for gluten free, lactose free, halal, kosher, or vegan diets. Vegetarian or non-pork diets are no extra charge.
- **What is Check-in Time?** – 2 PM or later.

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- **What s Check-out time** - 12:00 pm, though you are welcome to use the trails as long as you like, at your own risk.
- **Late Arrivals** - If you arrive after dark, make sure everyone has a flashlight as it's very dark outside. Please eat dinner before arriving if it's after 7:00 PM. To collect your luggage, check-in before 10:00 PM. If you arrive later, carry what you need for the night as there's a 2.5 km hike through a dark forest. The staff sleeps at 11:00 PM, so the building will be dark, but there'll be a note with your room number at the counter. Your remaining luggage will be collected in the morning.
- **Laundry Service:** In order to protect the environment, we don't change bedsheets daily. They're changed and washed when guests check out. This reduces water and detergent use, lessening each person's environmental impact.
- **Soaps & Towels** - Guests are encouraged to bring their own soap, shampoo, and towels. You can wash your towel at home with your regular laundry, which helps reduce your impact on the environment.
- **Would I have to sign a Liability Waiver?** Yes. You will be required to sign off on a Liability Waiver. The Waiver must be signed in the presence of the operator. A parent or guardian must sign off on the waiver for all minors.
- **Who is the guide?** - Our guides are skilled outdoor professionals who ensure your canoe or cabin trip is an adventure of a lifetime. On top of being well versed in the natural and cultural history of Algonquin Park, our guides are warm, personable, and service-oriented. Most are graduates of post-secondary programs related to outdoor adventure and all possess industry certification in wilderness first aid, life-guarding, and canoe instruction.
- **What do i need to bring?** - You only need to bring your personal items: clothing, toiletries, and cameras. We provide all of the equipment.
- **Do i need to know how to canoe?** No, you don't. All of our guides are experienced instructors and will show you the ropes.
- **What kind of experience do i need?** - You do not require any prior experience. We host a range of guests from first-timers to grizzled outdoors people every week. Our pace is relaxed, and the objective is to have fun, slow down, and leave plenty of time to explore the beauty of the park.
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- **What do you feed us?** - We provide fresh and mostly whole-foods meals that are prepared with care and skill. Whether you are in the backcountry or in our Algonquin Log Cabin, you will be served appetizers, main courses, and desserts. Our guests are consistently impressed with our elevated cuisine. Please explain in detail any special dietary needs or allergies you might have during your booking. Kid-friendly foods are added to Family Trips.
- **Can my dietary needs be accommodated?** - We are happy to accommodate any dietary requirement. For special diets such as vegan, gluten free or lactose free we do charge a small fee in order to properly accommodate your needs. Please be sure to describe your requirement in

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detail when making your booking. For severe allergies, it is recommended that you bring at least two EpiPens with you.

- **Can i bring alcohol?** - Absolutely! (and enjoy responsibly!) For canoe trips: best advise is to bring liquor and/or wine. Decant glass bottles or cans into plastic containers. It is forbidden to bring glass or cans into Algonquin Park.
- **Is this tour customizable?** No. This tour is not customizable.
- **Will there be other people on these tours?** Yes. This is a shared experience.
- **How far is the wilderness lodge from Toronto?** Its 3 ½ hours from Toronto.
- **Do you provide transfers from Toronto to the Lodge?** No, you will have to arrange transfers on your own. You can bring your own car or rent a car.
- **Would I have to sign a Liability Waiver?** Yes. You will be required to sign off on a Liability Waiver. The Waiver must be signed in the presence of the operator. A parent or guardian must sign off on the waiver for all minors.
- **Is there a minimum/maximum age? Maximum age? No. Minimum age?** children younger than 6 are not allowed.
- **Is there a minimum/maximum weight?** Yes. Minimum age to participate in this tour is 6 years.
- **About Accommodation** - Accommodation is double occupancy with shared indoor washrooms, as well as a sauna and shower cabin.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out/off your vehicle/snowmobile/dogsled to photograph them even if they seem to be calm and even friendly.
- **What is the policy in case our flight gets cancelled or delayed, or if we are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

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www.dmci.ca

Activity & Adventure

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