

Best of Canadian Rockies & West Coast

15 Days | 14 Nights

Calgary, AB

Tour Operates: 1 May to 31 Oct 2024

DM-SD YYCBROCWC

This tour is fully customizable

Unleash your spirit of adventure with our tailor-made self-guided tours! Savor the freedom to explore majestic landscapes from Calgary to Vancouver at your own pace. Dive into local culture, indulge in panoramic gondola rides, serene lake cruises, and awe-inspiring Icefields. Every corner promises a new thrill, every day an opportunity for discovery.

Your adventure is waiting - don't let it slip away. Contact us now to unlock the secrets of the Rockies!



Highlights

- Canadian Rockies: 15 days of self-guided freedom, epic landscapes.
- Stay & drive with ease: Hotels and car, unlimited miles included.
- Banff's heights: Ride the Gondola, see the vistas, breathe the air.
- Lake Louise romance: Explore a UNESCO site, love's natural retreat.
- Yoho's Emerald Lake: Quiet beauty, all yours to wander and relish.
- Drive along the scenic Icefields Pkwy: Drive, spot wildlife along the way, and connect with nature.
- Ice Explorer adventure: Glacier walk and Skywalk vistas await.
- Spirit Island cruise: Maligne Lake's intimate nature encounter.
- Blue River wildlife, Okanagan wines: Local flavors, wild sights.
- Victoria's allure: Charms and gardens for the wanderlust soul.
- Butchart's blooms: Stroll through a floral wonder, self-paced joy.
- Capilano's thrill: Walk the bridge, embrace the adventure solo.
- Vancouver's mix: Urban energy and wild beauty for you to discover.

Includes:

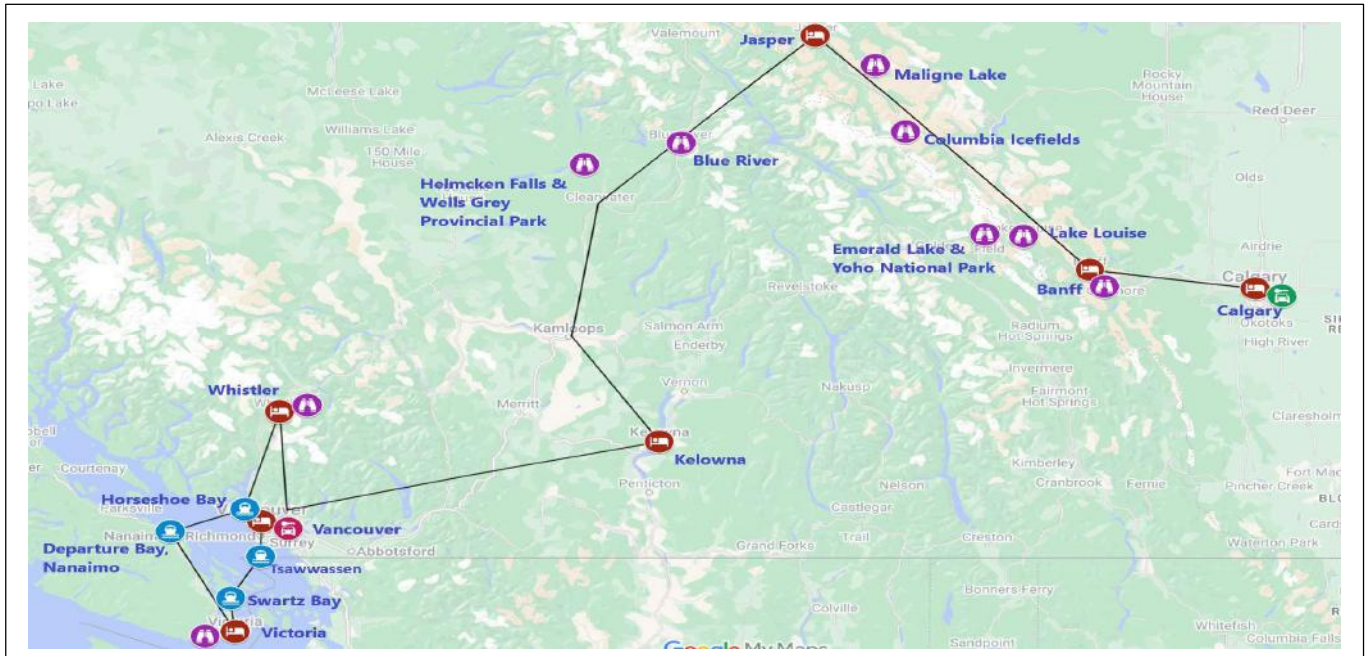
- ✓ 14-nights accommodations.
- ✓ Rental of mid-size car. Option to upgrade offered, Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Rental Car Insurance (CDW/LDW). Minimum deductible applies. Please review FAQ.
- ✓ Admissions tickets to Banff Gondola.
- ✓ Admissions ticket to Columbia Icefield -Glacier Skywalk.
- ✓ Admission tickets to Lake Maligne Cruise.
- ✓ Admissions to Butchart Gardens.
- ✓ Admission tickets to Capilano Suspension Bridge, Treetops and cliff walk.
- ✓ BC Ferry Tickets from Horseshoe Bay to Departure Bay Nanaimo.
- ✓ BC Ferry tickets from Swartz Bay to Tsawwassen
- ✓ Taxes, GST.

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Map



Map Link –

Driver Age: minimum age 21. Must hold a Drivers License that will allow you drive in Canada.

DAY 1 – ARRIVE AT CALGARY INTERNATIONAL AIRPORT

Driving Distance: 142 km | 89 miles

Welcome to Calgary! After your smooth arrival at YYC Airport, grab your bags and head to the convenient Car Rental office. Pick up your reserved car and drive to your hotel Banff Caribou Lodge hassle-free. Enjoy the rest of the day to explore charming Calgary at your leisure!

Overnight in Banff, AB.

DAY 2 – SELF GUIDED TOUR OF BANFF INCLUDING BANFF GONDOLA

Highlights

- Ascend Sulphur Mtn via Gondola, capture panoramic views.
- Explore Bow Falls & Tunnel Mtns, find Hoodoos.
- Choose: Lake cruise, horse ride or river rafting.
- Ticket inclusive; adventure at your own pace!

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Discover Banff's beauty at your pace! Glide up Sulphur Mountain on the Banff Gondola for breathtaking views. Wander to Lookout Point, marvel at Bow Falls, and unearth the magic of Tunnel Mountains and the Hoodoos. Whether it's cruising Lake Minnewanka, horseback riding, or thrilling river rafting, adventure awaits. Gondola ticket included—your journey to awe starts here!

Admissions to Banff Gondola included.

Overnight in Banff, AB.

Day 3 – Discover Lake Louise & Yoho National Park.

Driving Distance: 103 KM | 64 miles

Highlights:

- UNESCO gem Lake Louise.
- Spiral Tunnel & Natural Bridge.
- Emerald Lake's tranquil charm.
- Takkakaw Falls & quaint Field.

Embark on a self-guided adventure in Yoho National Park, a jewel of the Rockies. This awe-inspiring land offers breathtaking rivers, cascades, and pine-fringed lakes. Kick-off at the majestic Lake Louise, then wander through iconic spots like Emerald Lake and Takkakaw Falls. Enjoy the quaint charm of Field and maybe even venture to Kicking Horse.

Pro tip: An early start means a serene Lake Louise experience!

Overnight in Banff, AB.

Day 4 – ICEFIELD PARKWAY TOUR FROM BANFF TO JASPER INCLUDING ICE EXPLORER & SKYWALK.

Driving Distance: 288 KM | 179 miles

Highlights:

- Scenic Drive: Explore 288 km of breathtaking Icefields Parkway.
- Wildlife Encounters: Spot elk, bears, and mountain goats.
- Inclusive Adventures: Experience Columbia Icefield attractions.
- Enriching Activities: Ice Explorer and Glacier Skywalk.

Embark on a mesmerizing journey from Banff to Jasper, traversing 288 km of scenic wonders on Icefields Parkway. Starting at the enchanting Lake Louise, a UNESCO gem, you'll be captivated by its turquoise waters. As you venture north, the highway unveils nature's grandeur – from the Columbia Icefield to lush valleys and towering peaks. Encounter wildlife like elk, bears, and more. Marvel at Bow Lake's majesty and the splendor of Athabasca Falls. Plus, enjoy included admission to Ice Explorer and Glacier Skywalk. Your day promises awe, adventure, and the freedom to explore at your pace. Join us for an unforgettable adventure!

Overnight in Jasper, AB

Day 5 – SELF GUIDED TOUR OF JASPER, LAKE MALIGNE CRUISE OR JASPER SKYTRAM.

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- Explore town's best spots or venture to park's corners.
- Visit lakes, mountains, Jasper Park Lodge, and more.
- Rafting, hot springs, and Maligne Lake Cruise included.

Discover the hidden gems of Jasper, a tranquil mountain town in Jasper National Park. Choose from two scenic tours: a leisurely drive exploring local wonders or a longer adventure to the park's corners. Marvel at Pyramid and Patricia Lakes, ride the Jasper SkyTram for breathtaking views, and cruise to Spirit Island on Maligne Lake. Explore historic sites, deep canyons, and hot springs. Enjoy optional river rafting and white-water adventures. Your package includes Maligne Lake Cruise admission. Embrace freedom, scenic vistas, and local delights!

Overnight in Jasper, AB

Day 6 – DAY FREE

Enjoy the day to discover the lively city at your own pace.

Overnight in Jasper, AB

Day 7 – DRIVE FROM JASPER TO KELOWNA

Driving Distance – 693 KM | 430 Miles

Highlights

- Scenic Drive via Yellowhead Hwy, passing Mount Robson and Thompson River.
- Helmcken Falls and Spahat Falls in Wells Gray Provincial Park.
- Optional wildlife safaris at Blue River.

Today, depart from Jasper for the picturesque city of Kelowna in BC. This scenic 7-hour drive along the 'Yellowhead Hwy' offers breathtaking stops, including Helmcken Falls and Spahat Falls in Wells Gray Provincial Park. Marvel at Mount Robson, the Rockies' highest peak, and enjoy the snowy vistas of Monashee and Caribou Mountains. Consider wildlife safaris in Blue River, 2 ½ hours from Jasper. Arrive in Kelowna by early evening, taking in the natural beauty and wildlife wonders on this unforgettable journey.

Overnight in Kelowna, BC.

Day 8 – DRIVE FROM KELOWNA TO WHISTLER

Driving Distance - 509 KM | 316 Miles

Highlights

- Kelowna's finest wineries.
- Scenic Drive through Sea to Sky Highway, framed by mountains.
- Witness Shannon Falls, a majestic 335m waterfall.

Indulge in Kelowna's finest wines on an optional winery tour before your scenic journey to Whistler begins. Drive along the mesmerizing Sea to Sky Highway, flanked by mountains and Howe Sound. Don't miss Shannon Falls, a majestic 335m waterfall, perfect for unforgettable photos. Arriving in Whistler, enjoy your evening at leisure. Cheers to freedom, adventure, and natural wonders!

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Overnight in Whistler, BC

Day 9 – DAY FREE IN WHISTLER

You have the entire day to discover this lively city at your own pace.

Overnight in Whistler, BC

Day 10 – DRIVE FROM WHISTLER TO VICTORIA

Driving Distance – 273 km |170 Miles

Highlights

- Vancouver to Victoria via ferry, exploring Cowichan Valley and charming towns.
- Victoria's floral beauty, colonial architecture, Inner Harbour, Parliament Building, and museums.
- Royal BC Museum and colonial history and picturesque surroundings.

Drive to Victoria on Vancouver Island. Enjoy a picturesque ferry ride from Horseshoe Bay in North Vancouver to Nanaimo. Drive south on Highway 1, passing through charming places like Ladysmith and Duncan in the scenic Cowichan Valley. Victoria, adorned with colonial architecture and blooming flowers, invites exploration. Stroll along the Inner Harbour, capture the grandeur of the Parliament Building, visit the Royal BC Museum. Immerse yourself in the area's history and natural beauty.

Overnight in Victoria, BC

Day 11 – SELF GUIDED TOUR OF VICTORIA INCLUDING BUTCHART GARDENS

Highlights

- Fisherman's Wharf, Parliament Buildings, and iconic landmarks.
- Vancouver Island's picturesque countryside.
- Admission to Butchart Gardens

Discover the charming historic heart of Victoria. Begin at Fisherman's Wharf, then visit iconic sites like Parliament Buildings, the Empress Hotel, Beacon Hill Park, and Craigdarroch Castle. Enjoy a scenic drive through the picturesque Vancouver Island countryside. Explore Butchart Gardens, a floral wonderland since 1904. Spanning 55 acres on Vancouver Island, it features themed gardens that enchant gardeners and nature lovers with their ever-changing beauty.

Overnight in Victoria, BC

Day 12 – DRIVE TO SWARTZ BAY AND FERRY ACROSS TO VANCOUVER

Driving Distance – 115 KM |72 Miles

Highlights

- Ferry crossing from Swartz Bay on Vancouver Island to Tsawwassen on the mainland.

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This morning, check out of your hotel and depart for Vancouver. Once again, today's drive includes a ferry crossing from Swartz Bay on Vancouver Island to Tsawwassen on the mainland, approximately a 47-minute drive south of Vancouver. On arrival in Vancouver, check into your hotel. Rest of the day free to explore Vancouver.

Overnight in Vancouver, BC

Day 13 – SELF GUIDED TOUR OF VANCOUVER INCLUDING CAPILANO SUSPENSION BRIDGE & PARK

Highlights

- Canada Place and vibrant Robson Street.
- Admire mountains, Lions Gate Bridge, and lush Stanley Park.
- Admission to Capilano Bridge, Treetops & Cliff walk.

Discover Vancouver's treasures today! Marvel at the iconic sails of Canada Place and stroll bustling Robson Street. Enjoy breathtaking views of mountains and Lions Gate Bridge, then explore the lush Stanley Park. Your tour package includes admission to Capilano Bridge, Treetops & Cliff walk. It's an unforgettable experience, adding a touch of magic to your Canadian adventure!

Overnight in Vancouver, BC

Day 14 – DAY FREE IN VANCOUVER

Enjoy a complimentary day Off, your personal time to recharge and refresh.

Overnight in Vancouver, BC

DAY 15 – CHECK-OUT FROM THE HOTEL AND RETURN THE RENTAL CAR

This morning marks the end of your self-drive tour. Hotel check-out time is at 11 AM. After checking out, drive to the airport and return your rental car.

End of your Self-Drive Tour.

Exclusions

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.
- × Additional Driver Fees.
- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.
- × Parking & Tolls.
- × Portage at hotels.

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- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for hotel staff (optional).Porterage at hotels.
- × Gratuities for hotel staff (optional).

Hotels Featured

Banff	Banff Caribou Lodge
Jasper	Chateau Jasper
Kelowna	Sandman Kelowna
Whistler	Aava Whistler
Victoria	Embassy Inn
Vancouver	Sandman Hotel Vancouver Downtown

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Rental Car featured in this package.

	<p>TOYOTA COROLLA OR SIMILAR MIDSIZE CLASS (IDARX1)</p>
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Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
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Automatic	4	5	None	1	2	Yes
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We do offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

Things to know before you pick up your rental vehicle.

Your Car Rental also includes:

- ⊙ Unlimited – if offered under Tour Inclusions.
- ⊙ Rental Car insurance (CDW/LDW) – if offered under Tour Inclusions.
- ⊙ Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- ⊙ Sales Tax: Included.
- ⊙ Social Service Tax: Included in rates.
- ⊙ Vehicle License Fee: Included in rates.
- ⊙ Airport Surcharge.
- ⊙ Air Conditioning Excise Tax: Included in rates.
- ⊙ Customer Facility Charge: Included in rates.

Driver

- ⊙ The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- ⊙ Driver must be 21 years of age or older.
- ⊙ Young Driver Surcharge - Driver's age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- ⊙ Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

Driver's License

- ⊙ Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- ⊙ Driver's License must be held for a minimum of 1 year (some exceptions may apply).
- ⊙ International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- ⊙ Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

Credit Card

- ⊙ A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- ⊙ The rental agency will take a security deposit of between \$200 to \$800 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- ⊙ Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- ⊙ Cash Rentals: Not permitted.
- ⊙ Debit Cards cannot be used to rent cars.

Insurance

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- ⊙ Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.
- ⊙ Minimum deductible - Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- ⊙ You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- ⊙ Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

Roadside Assistance is not included in package cost. Same are available at an additional cost.

Personal Accident Insurance is not included in the cost of Car Rental.

Child Seats - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

GPS - Most Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.

Rental Cycle

- ⊙ DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- ⊙ Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- ⊙ Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- ⊙ All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- ⊙ There will be refund on unused rental days.
- ⊙ There will be no refund for any rental where client is a no show.
- ⊙ Should the rental run late, the client is required to alert the rental depot before end of rental and advise them of the delay in bringing the vehicle back.

Travel outside Canada

- ⊙ Travel is permitted into U.S. If you plan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- ⊙ Travel is not permitted into Mexico.
- ⊙ When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- ⊙ Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

At the time of Pickup of your Rental Car

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- ⊙ Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- ⊙ Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- ⊙ Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- ⊙ Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- ⊙ Determine there are no visible damages to the roof and the under carriage.
- ⊙ Be sure the vehicle has all the options and accessories that you ordered and that they work.
- ⊙ Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- ⊙ Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- ⊙ Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- ⊙ If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

Ensure the vehicle has the following inside it:

- ⊙ Owners Manual
- ⊙ Copy of Ownership Registration Papers.
- ⊙ Windshield Brush & Scraper (if you are driving during winter)
- ⊙ Spare Tire, and the spare tire Jack.
- ⊙ Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

Returning your rental car

- ⊙ Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- ⊙ When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- ⊙ Insist on a receipt closing the Rental Contract when you return your rental car.

Smoking & Pets

- ⊙ Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

Accidents during your rental

- ⊙ The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- ⊙ Outstanding Fines, Tolls, Parking Changes, Traffic Tickets
- ⊙ The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

Outstanding Fines, Tolls, Parking Changes, Traffic Tickets

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Deposit & Payment Policy

- 31-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 30-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

FAQ

- **Is this tour customizable? Yes. This tour is 100% customizable. You may**
 - Increase or reduce the number of days.
 - Change the itinerary to suit your idea of the tour.
 - Add or take away experiences.
 - Upgrade Rental Car to a higher category car.
 - Upgrade Hotel, Hotel Room category.
 - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- **What kind of information is required to book my rental car?** We will need your First and Last Name exactly as on your Driver's License.
- **What should be the minimum age of person driving the rental vehicle?** Clients and must be at least 21 years of age.
- **Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)?** Refer to Inclusions. If Insurance for the Rental Car is included, a minimum Deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- **What kind of documentation should I present to pick up my rental car?** You will need to present a valid Driver's License (valid in the province in Canada where you will pick up to your rental car). If there is a second driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such as a passport.

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- **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- **Would the car rental company require a deposit to pick up the rental vehicle?** – Yes. The car rental company would take an authorization for between \$500 and \$750 (depending on the location and the model of the vehicle) to cover any damages, unpaid tolls, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. **Car Rental companies will not accept cash in lieu of credit card.**
- **Am I allowed to drive my rental car into the United States?** You may. However, if you plan to drive into the United States, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval.
- **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be returned at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
- **Can I pick up my rental car in Canada and drop same off in the United States?** No. The car must be returned to the drop off point in Canada as confirmed on your reservations.
- **Can I pick up my rental car in one Canadian rental location and drop it off at a different rental location in the same city or at a different city?** Yes, you can. However, one-way drop off charges will apply. Unless it is included under **Inclusions**, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- **What would be the maximum number of persons who can sit in the car?** The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under **"Rental Car featured in this package"** clearly lays down the number of persons who can be accommodated in a vehicle.
- **Are Child Seats/Infant Seats available?** Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- **How many pieces of luggage can be accommodated in the rental car?** The information is available under **"Rental Car featured in this package"**.
- **Would I require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such as a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- **What is the hotel check-in and check-out times?**
Check-in: 4 PM
Check-out: 11 AM

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Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **Can I expect to see animals during the tours?** On some of the routes you will drive in Canada and the United States, you can expect to see wild animals.
- **Wild Animals – Is it safe to get close to wild animals? Is it okay to touch them if they appear friendly?** **Absolutely not.** It is not safe to approach wild animals, even if they seem calm and friendly. It is also important not to step out of your vehicle to take pictures of them.
- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, refused admission into the country at the point of entry, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi is not responsible for any disruptions caused by weather, traffic &/or road conditions, cancelled flights, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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