

Pre-Cruise Vancouver: Unravel Vancouver Enchantment

2 Days | 1 Night DM-PT YVRPRCRU1

Vancouver, BC

Tour Operates: 01 Apr 2024 to 31 Oct

This tour is fully customizable.

This tour can be easily adapted as a Post-Cruise Package as well. Private Tour: This experience can be customized as a private tour exclusively for you. Contact us for further details and pricing.

Welcome to the gateway of your cruise adventure! Our Pre-Cruise Vancouver Package Tour ensures a seamless transition into your vacation. Begin with a warm welcome from our attentive driver-guide upon arrival. Choose between the flexible Hop-On Hop-Off Vancouver tour or the immersive Vancouver Highlights Tour. Explore bustling streets, witness breathtaking views, and delve into rich history and culture. Perfect for families and groups, make the most of your pre-cruise experience.



Reserve your spot now for an unforgettable journey!

Highlights

- Enjoy hassle-free transitions with our warm welcome and seamless arrangements.
- Choose between two captivating tours for a personalized experience.
- Immerse yourself in Vancouver's vibrant streets and iconic landmarks.
- Marvel at breathtaking views that will leave you in awe.
- Dive deep into the rich history and culture of Vancouver.

Craft unforgettable memories with your loved ones before your cruise adventure. Reserve now for an unforgettable journey!

Includes:

- √ 1-night accommodations at Vancouver, BC.
- Choice of anyone of two tours.
 - o Hon-on Hop-Off Tour of Vancouver.
 - Vancouver Highlights Tour.
- ✓ Arrival transfer from Airport to hotel.
- ✓ Taxes, GST.

For enquiries & bookings, please contact us at

Phone: +1 416 425 8001 E-mail: sales@dmci.ca



Day 1 – Vancouver Arrival: Start Your Pre-Cruise Adventure.

Welcome to Vancouver! Upon your arrival and after you've retrieved your luggage, please make your way to the transfer desk. Here, you'll find arrangements for your motorcoach transfer to the beautiful town of Vancouver. This journey promises scenic views and a comfortable ride, allowing you to relax and take in the stunning Canadian landscape. Enjoy your trip!

Upon your arrival in Vancouver, our attentive driver-guide will warmly welcome you inside the terminal. Prepare for an unforgettable adventure as we whisk you away to your downtown hotel. Today marks the beginning of your journey filled with exploration, relaxation, and cherished memories. Get ready to delve into the vibrant spirit of Vancouver before your cruise departure.

Overnight in Vancouver, BC.

Day 2 – Vancouver Discovery: Pre-Cruise Adventure Awaits.

Highlights

- Explore Vancouver's bustling streets.
- Witness breathtaking views.
- Delve into rich history and culture.
- Create lasting memories before your cruise adventure.

Discover the wonders of Vancouver with our Pre-Cruise Vancouver Package Tour, offering two enticing options: the flexible Hop-on Hop-Off Tour of Vancouver or the immersive Vancouver Highlights Tour. Traverse the city's bustling streets, witness breathtaking views, and delve into its rich history and culture. Perfect for individuals, families, and groups, this tour guarantees an unforgettable day packed with excitement and exploration. Prepare to be amazed by Vancouver's beauty and charm as you create lasting memories before setting sail on your cruise adventure.

Post tour, transfer on your own to Vancouver Cruise Terminal.

End of your Vancouver Pre-Cruise Tour.

Exclusions

- × Airfare. Offered as a supplement on request.
- * Breakfast and other meals unless listed under inclusions.
- x Transfer from hotel in downtown Vancouver to Vancouver Cruise Terminal. (If requested the add on service will be provided with extra charges).
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- * Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are



Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.

- Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for hotel staff (optional).

Hotels Featured

Destination	Standard	Superior	Luxury
Vancouver, BC	Sandman City Center	Georgian Court	Fairmont Hotel Vancouver

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Deposit & Payment Policy

- 61-days or more prior to start date of tour \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

- 31-days or more prior to start date of tour refundable less \$100 per person.
- 30-days or less 100% non-refundable.
- No Show 100% non-refundable.
- Unused Services non-refundable.

FAQ

- Is this tour customizable? Yes. This tour is 100% customizable. You may
 - o Increase or reduce the number of days.
 - Change the itinerary to suit your idea of the tour.
 - Add or take away experiences.
 - Upgrade Hotel, Hotel Room category.
 - o Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- Can this tour be operated as a Private Tour exclusive to us? Absolutely yes. This experience can be customized as a private tour exclusively for you. Contact us for further details and pricing.



- Can this tour be offered as a post-cruise package? Yes, absolutely! This tour can be easily adapted as a Post-Cruise Package as well.
- Is this tour an Escorted Tour with a Tour Director? No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- Are there fixed dates of departure for this tour? No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- Will we be with the same group of people throughout this tour, like in an Escorted Tour? No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- Arrival Transfer will we met on arrival inside the airport terminal? Yes. We will provide you with DMCi Ground Transportation Despatch number. After you have cleared Immigration & Customs and collected your bags, please call the provided number and the driver will direct you to the spot outside the Terminal where you must wait for your pickup. Once your tour is confirmed, we will send you a service voucher.
- Will we be dropped off right at our hotel in Vancouver Definitely! We ensure that you are dropped off at your hotel in Vancouver in most cases that's 99% of the time. Should there be any different arrangements for your transfer, you'll be notified at the time of your booking confirmation.
- Will someone come to my hotel to pick me up for the tours? No, Its not Included Package. If requested, then it will be added to the cost while/before booking and confirmation.
- Is it necessary to sign a Waiver to participate in your tours? In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that particular tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- Are there any specific dress code requirements for participating in the tours? There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- Size of Coaches for Transfers and Tours What are the sizes of the coaches used for transfers and tours? For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats, or a smaller coach that has 24 seats.
- Can we expect to see wildlife on these tours? While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- Is it safe to approach or touch wild animals based on their behavior? Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in



denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.

- Do clients need a Credit Card for Hotel Check-Ins? It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties? It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- Do guests need to provide a Photo-ID during Hotel Check-In? Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- What is the hotel check-in and check-out times?

Check-in: 4 PM Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

www.dmci.ca



























