

Off-Grid Adventure: Northern Lights at Yellow Dog Lodge

3 Days | 2 Nights Yellowknife, NT Tour Operates - Aug – Oct & Mar – Apr 2024

DM-ETSLCGTNYLS

FAQ

Is this tour customizable?

Yes. This tour is 100% customizable. You may increase or reduce the number of days. Change the itinerary to suit your idea of the tour.

Is this tour an Escorted Tour with a Tour Director?

No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driverguide in English.

Are there fixed dates of departure for this package?

No, our package doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure, subject to availability.

Is it necessary to sign a Waiver to participate in your tours? In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that particular tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.

Are there any specific dress code requirements for participating in the tours?

There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.

Can we expect to see wildlife on these tours? While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.

Is it safe to approach or touch wild animals based on their behavior? Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.

What are your open session dates?



Summer Activity – Jun 18th to Sep 30th - Sports Fishing, Aurora appreciated Northern lights, Glamping (Tent) camping Flight seeing, Paddling – Canoes, Kayaks, peddle boats, paddle board or float tube, Hiking

Winter Activity- Mar 01 to Apr 30^{th-}Ice fishing, Snow shoeing, Cross country skiing, Tobogganing & open sleigh rides, Snowmobiling, Igloo building

How do I get to Yellow Dog Lodge?

SUMMER: The trip to the Yellow God Lodge begins in Yellowknife. As there are no roads to the lodge, the only way to visit in summer is by a float plane. The resort is located 55kms by air over rough terrain, water & swamps and takes around 20 mins from yellow knife

WINTER & EARLY SPRING: Special arrangements can be made to travel by snow machine or UTV transport with a guide who knows the route. It takes about 3.5 hours one way over 80kms of trail

What are the luggage and weight restrictions on the chartered airplane?

The charter aircrafts or Bush planes are small and cannot carry a great deal of luggage. Therefore, it is requested to restrict personal gear to 20kgs/50 lbs or less. The size of the luggage should also be reasonable, oversized luggage maybe be left behind or incur additional air charter fees. Oversized luggage such as a fishing rod can get broken, so please select gear with that in mind. A variety of rods & tackles are available at the lodge.

Weather conditions can delay flight departures, since weather conditions are beyond our control while we would do our utmost to accommodate the guests however, we would not be responsible for any additional charges that would be incurred.

Do you rent clothing?

Yellow dog resort does not offer winter clothing for rent.

My backYardtours has a great rental selection of winter parkas, snow pants, boots, mitts and hats. They will deliver to the charter airport or to the hotel. You may find their website here-

https://mybackyardtours.com/clothing-rentals/

Temperature and wind conditions can vary greatly so be prepared and carry good quality warm clothing and protection.

What are the bugs like?

During June and the first part of July the mosquitoes are at their height, but thin out by 15th July. If you're on the water bugs are not an issue. so with an appropriate insect repellent or a good bug hat/jacket your trip will be enjoyable

Black fly season are from late august to mid September, sunrise and sunset and after and before the rains are the most active times.

Horse and deer flies are out during mid summer when the temperature is at its warmest and the wind is calm.



Bring a good 'deep woods' bug repellent and a bug jacket & hat for those hikes in the woods. The lodge has plenty of bug hats and jackets for those evenings you want to take a hike in the backwoods for those fabulous pictures of the lodge.

Do we sell fishing licence?

We sell Northwest licences at the lodge. If you are between the ages of 16 – 65 years you must carry an NWT licence with you every time you go fishing. Fees are applicable.

Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours?

Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.

Do clients need a Credit Card for Hotel Check-Ins? It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.

Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties? It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.

Do guests need to provide a Photo-ID during Hotel Check-In? Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.

What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? – DMCi Inc., our service providers, employees, contractors & subcontractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client's are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance

Restrictions related to this tour/soft adventure activity:

Please note the following terms & conditions and restrictions apply to participants undertaking this tour:

<u>Medical/Physical, Mobility Issues:</u> This tour/soft adventure is not recommended for persons with heart or back condition, mobility issues, pregnant women, etc. Please let us know of any physical/health condition that you may have so we can confirm your acceptance on this tour/soft adventure.



Experience: No prior experience is required as such. You will be given proper briefing before start of this tour.

Dress Code, Helmets, etc.: There are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.

<u>Waiver:</u> In most cases, signing a Waiver is required. Your tour/soft adventure includes components that is considered as a soft adventure activity, and therefore you to required to sign a Liability Waiver issued by the operator of that tour or soft adventure activity. This requirement will be clearly indicated at the time of booking and on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.

General Notes:

- a) Air charter flights are provided by a 3rd party contractor.
- b) This is a pet friendly resort.
- c) Tipping and gratuities are not included.
- d) Group discounts are available. Ask for details.
- e) Full bar services soda pops, bottled water, beer, wine, spirts & munchies are available for purchase.
- f) Aurora Borealis are spectacular to experience but as a natural phenomenon, its appearance cannot be guaranteed.
- g) All wildlife should be considered unpredictable and potentially dangerous. If a large predator is visible but not close alter your route and move away from the area. If a black bear approach do not run, remain calm face the bear and slowly back away.
- h) Yellow Dog Lodge accepts: Visa, Mastercard, AMX, Union Pay, Interact, and email banking.
- i) Pricing can fluctuate with exchange rates

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

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www.dmci.ca