

Laurentians Outdoor Adventure: Lake Morency's Natural Thrills

3 Days | 2 Nights

Saint-Hippolyte, QC

Tour Operates: Dec 2024 to Mar 2025

DM-SAHIPSNOMBO2

FAQ

- What are the activities available at the resort? Some of the amenities available are Indoor pool, Sauna, Jacuzzi, Gym, Lounge with fireplace, Snow tubing, Ice skating, Nordic Spa Centre, Snowshoe.
- What are the other activities available? Spa Nordik centre. Including thermal springs, saunas, steam bath and bath whirlpool, this enchanting site allows you to recharge your batteries after your adventure. Treatments and massages are also available.
- What gastronomy excellence to expect? Take advantage of the gourmet restaurant and its exceptional wine cellar to live an extraordinary culinary experience! A pleasure for the senses.
- **Do I require a Travel Insurance?** A 3rd party travel insurance is strongly recommended, as we cannot guarantee that there will not be any events outside of our control i.e. delays or cancellations or even medical emergency.
- How many people can be accommodated in a regular room? In a Regular room (comfort) (single or double). The regular room can accommodate 2 people (4 pax double) with a queen-size bed.
- What room amenities can you expect? Desk space, mini-refrigerator, coffee maker, single whirlpool bath, TV and free Internet access.
- Is this a private or a shared experience? This tour/soft adventure activity is a shared experience. There will be other participants on this tour/soft adventure activity.
- Is this tour customizable? Subject to availability, we can operate this tour/soft adventure activity as a fully customized Private Tour experience, exclusive to you. Additional costs will apply. Please check with us for more details.
- Are there fixed dates of departure for this tour? No there are no specific dates in the season when this tour operates.
- Are there any specific dress code requirements for participating in the tours? There are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- Is it safe to undertake this tour if I have a certain health condition? The nature of certain tours and soft adventure activities is such that clients with heart, back conditions, mobility issues, pregnant women, etc. should refrain from participating in such tours and soft adventure activities. This information will be pointed to you under restrictions.
- Are children allowed to participate in certain tours and soft adventure activities? Yes. The minimum age is 7 yrs. Once again, such restrictions are pointed out under "Restrictions"...
- Can we expect to see wildlife on these tours? While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.

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- Is it safe to approach or touch wild animals based on their behavior? Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @ Email: <u>sales@dmci.ca</u> Phone: +1 (416) 425 8001 extn 1 <u>www.dmci.ca</u>