

Redoubt Bay Lodge

6 Hours

Anchorage, AK

Tour Operates: June to August

Tour Departs: 8 AM and 12:30 PM

DM SA- RBL

FAQ

- **Is this a private or a shared experience?** This tour/soft adventure activity is a shared experience. There will be other participants on this tour/soft adventure activity.
- **Is this tour customizable?** Subject to availability, we can operate this tour/soft adventure activity as a fully customized Private Tour experience, exclusive to you. Additional costs will apply. Please check with us for more details.
- **Are there fixed dates of departure for this tour?** Yes. There are specific dates in the season when this tour operates.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is required. Your tour includes a component that is considered a soft adventure activity, and therefore you are obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- **Are there any specific dress code requirements for participating in the tours?** There are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Is it safe to undertake this tour if I have a certain health condition?** The nature of certain tours and soft adventure activities is such that clients with heart, back conditions, mobility issues, pregnant women, etc should refrain from participating in such tours and soft adventure activities. This information will be pointed out to you under restrictions.
- **Are children allowed to participate in certain tours and soft adventure activities?** Yes. Once again, such restrictions are pointed out under “Restrictions”.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service

Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.

- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

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