

## Christmas in New York: Unwrap the City's Festive Charm

04 Days | 03 Nights

New York, NY

**Tour Operates: December 2024**

DM-IT NYCCHRYC

### FAQ

- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM  
Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the

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family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

- **What should I Dress:** December in New York can be very cold, so be sure to dress in layers and wear comfortable walking shoes.
- **What is the weather like in New York:** Temperatures ranged from highs of 66°F (18°C) to lows of 27°F (-2°C), averaging 45°F (7°C) for the month.
- **Why should I book attractions & restaurants in advance:** Holiday attractions and dining reservations can fill up quickly, so it's a good idea to book tickets and make reservations well in advance.
- **Best way to get around:** NYC's subway and bus system is efficient and will help you navigate the city easily.
- **What is the best place to see holiday lights?** In the Brooklyn neighbourhood of Dyker Heights, the houses are all the way over the top on the decorating front head to one of the botanic gardens. Brooklyn Botanic Garden's Lantern Festival shines in Staten Island and Queens are some of the places to see the holiday lights
- **Which neighbourhoods are the best visit for the festivities?** Midtown Manhattan is the epicentre of New York's holiday season, Skip the ice-skating rink at Rockefeller Centre, which is small, expensive and prone to long queues. Instead, head to Bryant Park, where there's skating (reservations required) and a holiday market. The quaint streets of Greenwich Village offer a solid alternative; be sure to stop by Washington Square Park, which has its own huge tree and carolling on Christmas Eve.

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### For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

[www.dmci.ca](http://www.dmci.ca)

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