

Activity & Adventure

Algonquin - 4 Day Voyageur Package



Algonquin Park, ON, Canada

Product Code:

DM-RHAVA4D

FAQ

- **Should we purchase Travel Insurance?** We highly recommend you purchase Travel Insurance to cover all conditions including, but not limited to medical related the winter soft adventure activity package you are purchasing from us.
- **Are there fixed dates of departure for this tour?** No, there are no fixed departures.
- **Is this tour customizable?** No. This tour is not customizable.
- **Will there be other people on these tours?** Yes.
- **How far is the wilderness lodge from Toronto?** It is a 3-hour drive from Toronto.
- **Do you provide transfers from Toronto to the Lodge?** No, you will have to arrange transfers on your own. You can bring your own car or rent a car.
- **Would I have to sign a Liability Waiver?** Yes. You will be required to sign off on a Liability Waiver. The Waiver must be signed in the presence of the operator. A parent or guardian must sign off on the waiver for all minors.
- **Is there a minimum/maximum age? Maximum age? No. Minimum age?** children younger than 6 are not allowed.
- **Is there a minimum/maximum weight?** No.
- **About Accommodation** - Accommodation is double occupancy with shared indoor washrooms, as well as a sauna and shower cabin.
- **Medical emergencies** - The Eco-Lodge is in a remote wilderness setting. The nearest hospital is 45 minutes away, and the nearest phone is 15 minutes away. They do not have a phone and cell phones do not work. The staff does have wilderness first aid training but, if you have a medical emergency, it will take around 2 hours for professional medical care to arrive. If you have severe life-threatening allergies, you should bring 2 EpiPins with you. If you have any other serious medical condition, please bring appropriate amounts of your medication.
- **Cell Phone & Wi-Fi - No.** There is no Wi-Fi. There nearest phone is 15 minutes away.
- **Hydro/Electricity** – No. There s not hydro/electricity.
- **Facility at Eco Lodge** - Please note that the bedrooms are basic and cozy. There is no TV, phone, or coffee machine in the room, but there is an electric light and a comfortable custom-built bed (doubles and singles)
- **Special meal request** - Due to the additional food costs there is an additional fee of \$10/night for gluten free, lactose free, halal, kosher, or vegan diets. Vegetarian or non-pork diets are no extra charge.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out/off your vehicle/snowmobile/dogsled to photograph them even if they seem to be calm and even friendly.

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- **Would the client require a credit card to check-in at confirmed hotels, lodges, and inns?**
Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.
- **What is the hotel check-in and check-out times?**
 - Check-in: 2 PM
 - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy should our flight be cancelled and therefore we are unable to join the tour?** – DMCi Inc. is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

Essential Information about your accommodation - The Algonquin Eco Lodge

- ❖ **Maximum Occupancy:** 15 pax – each booking will have a private bedroom and there will be other guests sharing the washroom and dining room, but with private bedroom.
- ❖ **Check-In:** 2:00 PM
- ❖ **Check-Out:** 12:00pm, though you are welcome to use the trails as long as you like, at your own risk.
- ❖ **Trail to Lodge:** From the parking lot walk past the steel gate that marks the border of Algonquin Park. You will walk about 200 m and then arrive at an intersection (at Little Mink Lake). Take the trail to the right and follow it for 2.3 km (about 20 minutes). When you come to the small/medium sized hill you are nearly there! Just go up the hill and the Eco-Lodge is the second building. The trail is all flat, except for the hill, and easy to walk.
- ❖ **Late Arrivals & Flashlight:** If you will be arriving after dark please ensure that each person has a flashlight as the walk in is VERY dark. Also, since dinner is served until 7:00pm please eat before you arrive if it will be later than that. In order for us to be able to collect your luggage you must check-in by 10:00pm. If you arrive after 10:00 PM please carry in what you need for the night and remember that there is a 2.5 km hike through the dark forest. The staff usually goes to bed at 11:00pm so the building will be dark, but we will leave a note on the counter for you with your room number. The rest of your luggage will be collected in the morning.

- ❖ **Luggage:** For the Lodge to be able to collect your luggage you must check-in by 10:00 PM. If you arrive after 10:00pm, please carry in what you need for the night and remember that there is a 2 ½ km hike through the dark forest. The staff usually goes to bed at 11:00 PM so the building will be dark, but we will leave a note on the counter for you with your room number. The rest of your luggage will be collected in the morning.

If you paid for the optional luggage transfer, please leave it in the hut in the parking lot. Once you get to the Lodge we will go out and retrieve it for you. If you haven't pre-ordered this service, you can still leave your luggage there, and just walk into the Lodge. You can pay us when you arrive (\$10/person).

There is a \$10 charge per piece to bring the luggage to the Eco Lodge unless you carry your own luggage.

- ❖ **Dinner:** Also, since dinner is served until 7:00 pm please eat before you arrive if it will be later than that.
- ❖ **Coffee & Tea:** Coffee & Tea is served at the Lodge.
- ❖ **Drinking Water:** Free spring drinking water from their well is available. If you bring bottled water, you must take back the empty bottles. There is 2 ½ mile hike through the forest to get to the lodge. The lodge does have personnel who will carry luggage from arrival point to the lodge for a fee of \$10 per piece of luggage. They will not carry water.
- ❖ **Beverages (Alcoholic & Non-Alcoholic Beverages):** You may bring your own Beer, Wine, or other Alcoholic & Non-Alcoholic Beverages. Beer should be in Cans. Other beverage may be in bottles. All bottles (plastic & glass bottles) - must be taken back when visitor departs from the Lodge.
- ❖ **Special meal request:** Due to the additional food costs there is an additional fee of \$10/night for gluten free, lactose free, halal, kosher, or vegan diets. Vegetarian or non-pork diets are no extra charge.
- ❖ **Facility at Eco Lodge:** Please note that the bedrooms are basic and cozy. There is no TV, phone, or coffee machine in the room, but there is an electric light and a comfortable custom-built bed (doubles and singles)
- ❖ **Washrooms in Lodge:** There will be 2 washrooms at Lodge 1 for Ladies and 1 for Gents
- ❖ **Laundry Service:** In keeping with our environmental policies, and minimizing our footprint on the environment, the Eco Lodge does not change bedsheets every day. Sheets are changed and laundered once the guest's check-out. This reduces each person's footprint in terms of the amount of water and detergent required.
- ❖ **Soap & Shampoo:** Guests must bring their own soap and shampoo, as well as towels since you can wash your own towel at home with your regular load of laundry, again reducing your environmental impact.
- ❖ **Cell Phone:** Does not work here.
- ❖ **Phone on site:** Not available.

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- ❖ **Television & Wi-Fi:** Not available.
- ❖ **Assumed Risk**
 - **Hospitals, Medical Assistance & Medication:** The Eco-Lodge is in a remote wilderness setting. The nearest hospital is 45 minutes away, and the nearest phone is 15 minutes away. We do not have a phone and cell phones do not work. The staff does have wilderness first aid training but, if you have a medical emergency, it will take around 2 hours for professional medical care to arrive. If you have severe life-threatening allergies, you should bring 2 EpiPins with you. If you have any other serious medical condition, please bring appropriate amounts of your medication.
 - **Wildlife:** There are also wild animals such as moose, bear, and wolves that inhabit the area. While they are not something you normally need to be frightened of, you do need to be aware that you could potentially encounter one.
 - **Using the Trails:** If you choose to use the trails, or any other facilities, either before the check-in or after the check-out times, you are welcome to do so. However, you do so on your own responsibility, and you must accept all risk for doing so. Be aware that the Lodge may be closed before the check-in and after the check-out times, and there may be no staff on site to provide you with any assistance during such times.
 - **Waiver:** Your will be required to sign a Waiver acknowledging the above and assuming the risk at the time of reservation.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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