

FlyOver Canada - Experience the Ultimate Flying Ride

Vancouver, BC, Canada

Product Code:

DM-SS-YVRFLYCAN

FAQ

- **Is hotel Pickup and Drop Off offered?** No. FlyOver Canada is located at Canada Place. Clients must reach Canada Place on their own.
- **What are the ride times?** - Rides start every 15 – 20 minutes during operating hours.
- **How long does the FlyOver Canada Experience Last?** - The entire experience lasts approximately 25 minutes. This includes the preshow Uplift, by Moment Factory, the pre-flight briefing in the boarding zone, and the 8 minutes you'll spend on the Ultimate Flying Ride.
- **I am bringing my 80-year-old grandmother and my 4-year-old daughter. Is FlyOver Canada appropriate for all ages?** - Yes! Some of our most enthusiastic fans are seniors and young children. Children must be at least 102cm/40" tall to ride. Our oldest rider to date was 104 years old!
- **I am afraid of heights and suffer from motion sickness. Should I ride FlyOver Canada?** - The FlyOver Canada experience is a gentle ride. Guests sit in chairlift-style seats and are elevated before a large, spherical screen. The visuals are enhanced by special effects, including wind and scents, to create the illusion of flying over the landscape. The experience is suitable for young children (must be 102 cm/40" tall) and seniors alike. Although most people don't experience any issues with the motion or the elevation – even those who, at times, experience such difficulties – a very small percentage of the public may find it uncomfortable. Therefore, if you are particularly susceptible to motion sickness or fear of heights, you may wish to consider refraining from participating.
- **I am pregnant. May I ride?** - Industry guidelines advise that pregnant women should not participate in motion rides. Although FlyOver Canada is a very gentle motion ride, we follow the industry guidelines and ask expectant mothers to refrain from taking the ride
- **I use a wheelchair to get around. Can you accommodate me?** - Yes! However, please note that FlyOver Canada features an amusement ride involving motion. Our guests who use wheelchairs may go on the Ultimate Flying Ride only if they are able to transfer from their wheelchair to the ride seat by themselves or with the assistance of a companion. Otherwise, you may enjoy the flight ride from a stationary position on the ride platform, accompanied by one of our flight guides. For safety reasons, in this situation, companions must go on the ride or wait off the ride platform. We ask that guests who will be arriving in wheelchairs please contact us in advance of their visit. There is no admission fee for a companion who is accompanying a paying guest using a wheelchair.
- **What size are the seats at FlyOver Canada?**- Seat width: 53 cm (21 inches). Seatbelt length: 157 cm (62 inches).
- **I have difficulty standing for long periods or climbing stairs. Will I be, okay?**-The experience requires standing for between 20 and 30 minutes and ascending and descending stairs. If you anticipate having difficulty withstanding for 30 minutes, upon arriving at the attraction, please advise one of our Flight Guides, and they will accommodate you to the best of their ability, by providing a folding chair at certain points and minimizing the number of stairs you will have to climb or, if necessary, they will assist you in using our internal lift. Please note that FlyOver Canada is located several hundred meters from

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the street. If you have walking difficulties, you might consider using the underground parking and the elevator lift at the north end of the parkade.

- **I want to bring my family. What if one child is too small to ride?** - If a child is too small to ride, we have a Parent Swap ticket available. The entire group will split up into two groups. The first group will go and experience the ride and the second group will stay with the child and receive a Parent Swap ticket. When the first group exits, the second group will present the Parent Swap ticket and admissions to the scanner. While the second group experiences the ride, the first group will watch the child.
- **Will I see all of Canada on the Ultimate Flying Ride?**-Sadly, no. While we crossed the entire country to produce FlyOver Canada, it was impossible to include everything, and in a few locations the weather didn't cooperate with our film crew. You will visit both coasts and the Canadian North, and many wonderful spots in between. Meanwhile, we are excitedly discussing lots of places to include in the next version of FlyOver Canada, and we look forward to future opportunities to showcase more of our great country.

Note

- Student – must hold Student Card.
- Child – must be 104 cm, 40" tall to be admitted.
- The ride is not recommended for people with
 - Fear of heights or motion sickness.
 - Heart Conditions.
 - Chronic back or neck pains.
 - Expectant Mothers.
- Photosensitive epilepsy or conditions aggravated by visual stimuli such as flashing lights. Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID.
- Clients may be required to wear a Face Masks if mandated by the provincial/federal government.