

FAQ

- **How much time does it take to explore the park?** - Guests, on average, spend approximately 2.5 hours within the park.
- **Are you open if it's raining?**- Yes, we are open rain or shine! Complimentary bio-degradable ponchos are available from Groups and VIP and Guest Services on rainy days!
- **Are dogs allowed in the park?** - Yes, dogs on a leash are permitted in the park, with the exception that they are not permitted by the Raptors Ridge area, Cliff House Restaurant or in the gift store.
- **When is the best time to visit the park?** - We are open every day of the year except December 25. Early morning and late afternoons are quieter periods to visit the Park.
- **Do you offer a free shuttle to the park?** - Yes, our Free Shuttle is operating with the main pick-up location at Canada Place.

Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID.
- Clients may be required to wear a Face Masks if mandated by the provincial/federal government.